

Sunnova Solar Services Agreement

Solar Services Agreement

The attached Sunnova Services Agreement may be submitted to Sunnova by emailing the signed Agreement, credit application, and associated documents to Sunnova at customerservice@sunnova.com. If submitted via this manual process, Sunnova will process the Agreement in a timely fashion and Contractor will be charged a fee of \$250 that will be withheld from the first payment from Sunnova to Contractor.

Complete prior to submitting to Sunnova:

1. Customer initial on Section 2, and Exhibit A
2. Customer signature on the Solar Service Agreement
3. Complete the Consumer Credit Application if not already submitted
4. Complete the Payment Authorization form – upfront, recurring, or credit card

Note: Do not sign the Cancellation Form or the Agreement will be considered void.

Contract Validation Call:

1. Making the introduction to Sunnova at the time of sale will help your Customer get through the Contract process faster.
2. Call Sunnova Support to verify the Agreement Terms with the Customer immediately after they sign the Agreement.

Note: This is not a requirement at Agreement signing but is recommended to expedite service.

Contract Submittal:

- Submit all completed and signed documents to Sunnova prior to the Agreement expiration date located at the top right corner of every page.
- Submit to Sunnova at customerservice@sunnova.com.

Note: Please include the Contract ID in the emails.

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**Sunnova Support
or Toll Free at**

**281-985-9900 x 3
855-277-6379**

**Monday – Friday
Saturday**

**8am CT – 11pm CT
9am CT – 5pm CT**

Sunnova Consumer Credit Application

	Primary Applicant	Primary Applicant
First Name:		
Last Name:		
Home Address:		
Email Address:		
Phone:		
Date of Birth:		
SSN:		
Are <u>you</u> the Homeowner? (Yes/No)		
# of Years you have owned this home:		

By submitting this credit application ("Application"), I consent to receive information, follow-up communications, and disclosures related to this application and any subsequent related lease transaction from Sunnova Energy Corporation ("you", "your" and "Sunnova"), your affiliates, agents and service providers, in writing, verbally, or electronically. This consent includes, but is not limited to, contact by manual calling methods, prerecorded or artificial voice messages, text messages, e-mails and/or automatic telephone dialing systems using any e-mail address and/or any telephone number I provide, now or in the future, including a number for a cellular phone or other wireless device, regardless of whether I incur charges as a result I agree to provide Sunnova with my current e-mail address for notices at the address or phone numbers indicated below. If my e-mail address changes, I must send a notice of the new address by writing to Sunnova Energy Corporation, P.O. Box 56229, Houston, TX 77229 or sending an e-mail to customerservice@sunnova.com. Sunnova will not be obligated to provide any Communication to me in paper form unless I specifically request it. In order to successfully transmit and receive certain information and disclosures related to this application and subsequent related lease transaction, I understand I must have: an active Internet connection; a browser capable of sending and receiving secure information with the use of SSL; the ability to receive and read electronic mail; and the ability to print pages from related documents and disclosures for my records.

I may obtain a copy of any Communication at no charge by contacting Sunnova Energy Corporation at customerservice@sunnova.com, or by calling 281-985-9900. I may withdraw my consent to ongoing electronic communications in the same manner, and ask that they be sent to me in paper or non-electronic form.

I understand this Application may not provide sufficient information to make a final credit decision. If this occurs, I agree to provide all the additional information required to you or your agents or service providers. If I do not provide this information, I understand my application will be incomplete.

After this Application is submitted, I can make changes and/or receive related information and disclosures in writing by contacting the Sunnova customer service department at 1-281-985-9900, Mon - Fri, 8:00 AM - 5:00 PM Central Time.

I agree that you, your affiliates, agents and service providers may monitor and record telephone calls regarding my application and any subsequent related lease transaction to assure the quality of your service or for other reasons.

By signing this Application, I certify that the information that I submit with this application is true and complete to the best of my knowledge. I further certify that I have attained the age of majority. I authorize you to check my credit, financial, and employment history with third parties, and to provide to and/or obtain from third parties information about credit and financial experiences with me

In addition, you specifically agree to each of the following:

- _____ By initialing here, you agree that you have received a copy of the Sunnova Privacy Policy at <http://www.sunnova.com/privacy/>.
- _____ By initialing here, you agree that your computer system is capable of receiving electronic communication described above, that you agree to receive Communications and do business electronically, that you agree to provide electronic signatures (if requested), and that you are able to access and print or store electronic information.

Primary Applicant

Date

Secondary Applicant

Date

Down Payment One time Authorization Form

Your down payment will be automatically deducted from your checking or savings account. Just complete and sign this form.

Here's How Down Payment Authorization Works:

You authorize Sunnova to debit your checking or savings account. Sunnova will withdraw the amount indicated below on the Wednesday following your authorization. The charge will appear on your bank statement as an **“ACH Debit.”**

Please complete the information below:


I _____ authorize Sunnova to charge my bank account
(Full name)
indicated below on the Wednesday following my authorization.

The down payment amount is \$ _____. For Contract ID # _____

Billing Address: _____
City, State, Zip _____

Phone _____
Email _____

Account Type:	Checking	Savings
Name on Acct	_____	
Bank Name	_____	
Account Number	_____	
Bank Routing #	_____	
Bank City/State	_____	



I understand that this is my authorization for Sunnova to withdraw funds from my account. The above noted payment will be made on the Wednesday following this signed authorization. I understand that because this is an electronic transaction. In the case of an ACH Transaction being rejected for Non-Sufficient Funds (NSF) or refused by my bank, I understand that Sunnova may at its discretion attempt to process the charge again within 30 days, and agree to an additional \$25.00 charge for each attempt returned NSF or refusal which will be initiated as a separate transaction from the authorized recurring payment account provided above. I acknowledge that the origination of ACH transactions to my account must comply with the provisions of U.S. law. I agree not to dispute this payment with my bank so long as the transactions correspond to the terms indicated in this authorization form.

SIGNATURE _____

DATE _____

SUBMIT: Via email to customerservice@sunnova.com or fax 281-985-9907

ACH Recurring Payment Authorization Form

Scheduling your payment to be automatically deducted from your checking or savings account will save you money. Just complete and sign this form to get started!

Recurring Payments Will Make Your Life Easier:

- ACH Payments are convenient (saving you time and postage)
- Your payment is always on time (even if you're out of town), eliminating late charges.

Here's How Recurring Payments Work:

You authorize regularly scheduled charges to your checking or savings account. You will be charged the amount indicated below each billing period. The charge will appear on your bank statement as an "ACH Debit."

Please complete the information below:

I _____ authorize Sunnova to charge my bank account
(Full name)
indicated below on the 17th of each month for payment of my Contract ID _____.

Billing Address _____ Phone# _____
City, State, Zip _____ Email _____

Account Type:	Checking	Savings	
Name on Acct	_____		
Bank Name	_____		
Account Number	_____		
Bank Routing #	_____		
Bank City/State	_____		

I understand that this authorization will remain in effect until I cancel it in writing, and I agree to notify Sunnova in writing of any changes in my account information or termination of this authorization at least 15 days prior to the next billing date. If the above noted periodic payment dates fall on a weekend or holiday, I understand that the payment may be executed on the next business day. I understand that because this is an electronic transaction, these funds may be withdrawn from my account as soon as the above noted periodic transaction dates. In the case of an ACH Transaction being rejected for Non-Sufficient Funds (NSF) or refused by my bank, I understand that Sunnova may at its discretion attempt to process the charge again within 30 days, and agree to an additional \$25.00 charge for each attempt returned NSF or refusal which will be initiated as a separate transaction from the authorized recurring payment account provided above. I acknowledge that the origination of ACH transactions to my account must comply with the provisions of U.S. law. I agree not to dispute this recurring billing with my bank so long as the transactions correspond to the terms indicated in this authorization form.

SIGNATURE _____ DATE _____

SUBMIT: Via email to customerservice@sunnova.com or fax 281-985-9907

Credit Card Authorization Form – Recurring Payment Information

Sunnova offers you the ability to pay your solar Service agreement with a credit card. Enrolling in our credit card recurring payment process is easy. Simply complete the information below and you can ensure on-time monthly payments.

Please Note:

- Opting to use a credit card for your monthly solar lease payment cancels the discount received with the Sunnova ACH payment program. If you are interested in using the ACH payment program, please contact Sunnova's Customer Service at 281-985-9900 (customerservice@sunnova.com), or ask your salesperson for details.
- Scheduled payments will be charged to your credit card on the date indicated on the below form.

I, _____ (Full Name), authorize Sunnova to charge the below credit card on the 17th (choose one) of each month in the amount of \$ _____ for Contract ID _____.

Type of Credit Card: AmEx Discover MasterCard

Visa

Name on Card: _____

Credit Card #: _____

Expiration Date: _____ Security Code: _____

Billing Address: _____

City, State, Zip: _____

Phone#: _____

Email: _____



I understand that this authorization will remain active until it is canceled in writing. I agree to notify Sunnova in writing within 15 days prior to my next billing date with any changes to my credit card account information. I understand that because this is an electronic transaction, these funds may be withdrawn from my account on the above noted periodic transaction date and, if the above noted periodic payment dates falls on a weekend or holiday, the payment may be executed on the business day following the weekend or holiday. I understand in the case of any a rejected payment or refusal by my credit card company, Sunnova may, at its discretion, attempt to process the charge again within 30 days of the original transaction with an additional \$25.00 charge for each attempt. I acknowledge that the origination of this credit card transaction to my account must comply with the provisions of U.S. law. I agree not to dispute this recurring charge with my credit card company so long as the transactions correspond to the terms indicated in this authorization form.

SIGNATURE _____ DATE _____

SUBMIT: Via email to customerservice@sunnova.com or fax 281-985-9907

SUMMARY

Homeowner Name and Address	Co-Owner Name (If Any)	Installation Location	Contractor License
Diann Bruder 2010 Durango Way, Chico, CA 95926		2010 Durango Way, Chico, CA 95926	Syntrol Plumbing, Heating, and Air Inc. 2120 March Rd #A Roseville, California 95747 728304 California
Contract ID 007EZQ			
Estimated Solar Energy Production		First Year Annual Production: 10,502 kWh	Initial Term Total Production: 247,258 kWh
Payment Terms		Annual Increase of Solar Energy Rate: 2.90% / year	First Year Solar Energy Rate, if paid by ACH: \$0.175 / kWh
		First Year Solar Energy Rate, if <u>not</u> paid by ACH: \$0.193 / kWh	Estimated Monthly Bill in First Year, if paid by ACH: \$153.15 / month
		Estimated Monthly Sunnova in First Year, if <u>not</u> paid by ACH: \$168.47 / month	

1. Introduction.

This Power Purchase Agreement (this “Power Purchase Agreement” or “PPA”) is the agreement between you and Sunnova Energy Corporation (together with its successors and assigns, “Sunnova” or “we”), covering the sale to you of the power produced by the solar panel system (the “System”) described below. Sunnova agrees to sell to you, and you agree to buy from Sunnova, all of the power produced by the System on the terms and conditions described in this Power Purchase Agreement. The System will be installed by Sunnova or a contractor acting on Sunnova’s behalf at the address you listed above. This Power Purchase Agreement will refer to this address as the “Property” or your “Home.” Sunnova provides you with a Limited Warranty (the “Limited Warranty”). The Limited Warranty is attached as **Exhibit 1**. This is a legally binding agreement with disclosures required by law, so please read everything carefully. If you have any questions regarding this Power Purchase Agreement, please ask your Sunnova sales consultant. Note that references in this PPA to the term “day” means a calendar day.

2. Term.

Sunnova agrees to sell you the power generated by the System for 25 years (300 months), plus, if the Interconnection Date is not on the first day of a calendar month, the number of days left in that partial calendar month. We refer to this period of time as the “Term.” The Term begins on the Interconnection Date. The “Interconnection Date” is the date that the System is turned on and generating power. Sunnova will notify you by email when the System is ready to be turned on.

3. Power Purchase Agreement Payments; Amounts.

- (a) Power Price. You are purchasing the power the System produces. The price of that power is set forth on the “Value Statement” attached as **Schedule A**.
- (b) Payments. Schedule A details, among other things, (i) the price per kWh you will be charged; (ii) the annual percentage price increase (if any); and (iii) Sunnova’s estimate of the amount of power that is expected to be produced by the System over the entire Initial Term. You will pay no Monthly Payments if you are fully prepaying this PPA. Monthly Payments are due on the seventeenth (17th) calendar day of the month for the previous calendar month unless it is not a business day, then the Monthly Payment for such month will be due on the first business day after the seventeenth calendar day of such month. You will have regular access to the System’s production via your Sunnova online account. Actual production will vary from estimated production due to weather and other conditions. Payments due upon installation are due immediately prior to commencement of installation.
- (c) Payment Reconciliation. If (i) the System is off line for more than seven (7) full twenty-four (24) hour days cumulatively during the Term (for example, you remove the System to do renovations to your Home); or (ii) you take some action that significantly reduces the output of the System; or (iii) you don’t trim your bushes or trees to their appearance when you signed this PPA to avoid foliage growth from

shading the System, then Sunnova will reasonably estimate the amount of power that would have been delivered to you during such outages or reduced production periods and shall consider that as actual production for purposes of this paragraph. You will not be charged for the System being off line due to Sunnova's fault, or if it's due to grid failure or power outages caused by someone other than you.

stolen; and prior to changing your power supplier;

- (xi) have anyone who has an ownership interest in your Home sign this Power Purchase Agreement; and
- (xii) return any documents we send you for signature (like incentive claim forms) within seven (7) days of receiving them.

4. Power Purchase Agreement Obligations.

(a) System, Home and Property Maintenance

You agree to:

- (i) only have the System repaired pursuant to the Limited Warranty and reasonably cooperate when repairs are being made;
- (ii) keep trees, bushes and hedges trimmed so that the System receives as much sunlight as it did when Sunnova initially installed the System;
- (iii) keep the panels clean, pursuant to the Limited Warranty and the Guide (as such term is defined in Exhibit 1);
- (iv) not modify your Home in a way that shades the System;
- (v) be responsible for any conditions at your Home that affect the installation (e.g., blocking access to the roof, or removing a tree that is in the way, prior work you have done on your home that was not permitted);
- (vi) not remove any markings or identification tags on the System;
- (vii) permit Sunnova, after we give you reasonable notice, to inspect the System for proper operation as we reasonably determine necessary;
- (viii) use the System primarily for personal, family or household purposes, but not to heat a swimming pool;
- (ix) not do anything, permit or allow to exist any condition or circumstance that would cause the System not to operate as intended at the Property;
- (x) notify Sunnova if you think the System is damaged or appears unsafe; if the System is

(b) System Construction, Repair, Insurance and Sunnova's obligations:

Sunnova agrees to:

- (i) schedule the installation of the System at a mutually convenient date and time;
- (ii) construct the System according to written plans you review;
- (iii) provide you with a meter to accurately measure the amount of power the System delivers to you;
- (iv) notify you if the System design has to be materially changed so that you can review any such changes;
- (v) clean up after ourselves during the construction of the System;
- (vi) insure the System against all damage or loss unless (A) that damage or loss is caused by your negligence; or (B) you intentionally damage the System;
- (vii) repair the System pursuant to the Limited Warranty and reasonably cooperate with you when scheduling repairs;
- (viii) create a priority stream of operation and maintenance payments to provide enough cash flow in our financing transactions to pay for the Limited Warranty obligations and the repair and maintenance of the System in accordance with this PPA even if Sunnova ceases to operate; and
- (ix) not put a lien on your Home or Property.

(c) Home Renovations or Repairs

If you want to make any repairs or improvements to the Property that could interfere with the System

(such as repairing the roof where the System is located), you may only remove and replace the System pursuant to the Limited Warranty.

(d) Automatic Payment, Fees; Late Charges

In addition to the other amounts you agree to pay in this Power Purchase Agreement, you agree to pay the following:

- (i) **Automatic Payment Discount:** All prices include a ten percent (10%) monthly discount for using automatic payment. You will not receive a ten percent (10%) monthly discount if you do not make automatic Monthly Payments through your checking or savings account;
- (ii) **Late Payments: accrue interest at the lesser of twelve percent (12%) annually or the maximum allowable rate by applicable law beginning on the sixteenth (16th) day after the date the payment was due and continuing until paid in full; and**
- (iii) **Product Change Fee:** if after you sign this Power Purchase Agreement, but before we begin installation, you decide you would prefer an alternative Sunnova product you will pay a \$250 change fee.

(e) Estimated Taxes

You agree to pay any applicable sales or use taxes on the Monthly Payments (or prepayment, as applicable) due under this PPA. If this PPA contains a purchase option, you agree to pay any applicable tax on the purchase price for the System. You also agree to pay as invoiced any applicable personal property taxes on the System that your local jurisdiction may levy. The total estimated amount you will pay for taxes over the Term is \$0.00 assuming that tax rates stay the same as they are on the date of this PPA. In the event the tax rates change during the Term that amount will change.

(f) No Alterations

You agree that you will not make or allow any other party to make any modifications, improvements, revisions or additions to the System or take any other action that could void the Limited Warranty on the System without Sunnova's prior written consent. If you make or allow any other party to make any modifications, improvements, revisions or additions to the System, they will become part of the System and shall be Sunnova's property.

(g) Access to the System

- (i) You grant to Sunnova and its employees, agents and contractors the right to reasonably access all of the Property as necessary for the purposes of (A) installing, constructing, operating, owning, repairing, removing and replacing the System or making any additions to the System or installing complementary technologies on or about the location of the System; (B) enforcing Sunnova's rights as to this Power Purchase Agreement and the System; (C) installing, using and maintaining electric lines and inverters and meters, necessary to interconnect the System to your electric system at the Property and/or to the utility's electric distribution system; or (D) taking any other action reasonably necessary in connection with the construction, installation, operation, maintenance, removal or repair of the System. This access right shall continue for up to ninety (90) days after this Power Purchase Agreement expires to provide Sunnova with time to remove the System at the end of the Power Purchase Agreement. Sunnova shall provide you with reasonable notice of its need to access the Property whenever commercially reasonable.

- (ii) During the time that Sunnova has access rights you shall ensure that its access rights are preserved and shall not interfere with or permit any third party to interfere with such rights or access. You agree that the System is not a fixture, but Sunnova has the right to file any UCC-1 financing statement or fixture filing that confirms its interest in the System.

(h) Indemnity

To the fullest extent permitted by law, you shall indemnify, defend, protect, save and hold harmless Sunnova, its employees, officers, directors, agents, successors and assigns from any and all third party claims, actions, costs, expenses (including attorneys' fees and expenses), damages, liabilities, penalties, losses, obligations, injuries, demands and liens of any kind or nature arising out of, connected with, relating to or resulting from your negligence or willful misconduct; provided, that nothing herein shall require you to indemnify Sunnova for its own negligence or willful misconduct. The provisions of

this paragraph shall survive termination or expiration of this Power Purchase Agreement.

(i) Payments

Schedule A describes your payment obligations under this PPA. SUBJECT TO SECTION 3(b) ABOVE, YOU AGREE THAT THE OBLIGATION TO PAY ALL PAYMENTS AND ALL OTHER AMOUNTS DUE UNDER THIS PPA SHALL BE ABSOLUTE AND UNCONDITIONAL UNDER ALL CIRCUMSTANCES AND SHALL NOT BE SUBJECT TO ANY ABATEMENT, DEFENSE, COUNTERCLAIM, SETOFF, RECOUPMENT OR REDUCTION FOR ANY REASON WHATSOEVER, IT BEING THE EXPRESS INTENT OF THE PARTIES THAT ALL AMOUNTS PAYABLE BY YOU HEREUNDER SHALL BE, AND CONTINUE TO BE, PAYABLE IN ALL EVENTS INCLUDING BY YOUR HEIRS AND ESTATE AND, EXCEPT AS SET FORTH BELOW IN SECTIONS 5 AND 25, YOU HEREBY WAIVE ALL RIGHTS YOU MAY HAVE TO REJECT OR CANCEL THIS PPA, TO REVOKE ACCEPTANCE OF THE SYSTEM, OR TO GRANT A SECURITY INTEREST IN THE SYSTEM.

(j) Option to Prepay all Payments Remaining on the PPA

At any time during this PPA, you may prepay all payments remaining on this PPA, equal to: (i) all accrued but unpaid Monthly Payments, taxes, late charges, penalties, interest and all or any other sums then accrued or due and owing, plus (ii) the amount set forth on Schedule A in the column titled "Prepay Option" which has been discounted to present value at 5% per annum, plus (iii) reasonable compensation, on a net after tax basis assuming a tax rate of 35%, for the loss or recapture of (A) the investment tax credit equal to thirty percent (30%) of the System cost, including installation; and (B) accelerated depreciation over five (5) years equal to eighty five percent (85%) of the System cost, including installation, and for the loss of any anticipated benefits pursuant to Section 8 of this PPA (Sunnova shall furnish you with a detailed calculation of such compensation if such a claim is made).

5. Conditions Prior to Installation of the System; Change Orders.

(a) Sunnova's obligation to install the System and sell you the power it produces is conditioned on the

following items having been completed to its reasonable satisfaction:

- (i) completion of (A) the engineering site audit (a thorough physical inspection of the Property, including, if applicable, geotechnical work), (B) the final System design, and (C) real estate due diligence to confirm the suitability of the Property for the construction, installation and operation of the System;
- (ii) approval of this Power Purchase Agreement by Sunnova's financing sources;
- (iii) your meeting Sunnova's credit underwriting criteria then in effect;
- (iv) confirmation of rebate, tax credit and renewable energy credit payment availability in the amount used to calculate the Monthly Payments set forth in this Power Purchase Agreement;
- (v) confirmation that Sunnova will obtain all applicable benefits referred to in Section 8;
- (vi) receipt of all necessary zoning, land use and building permits; and
- (vii) completion of any renovations, improvements or changes reasonably required at your Home or on the Property (e.g., removal of a tree or necessary roof repairs to enable us to safely install the System).

Sunnova may terminate this Power Purchase Agreement without liability if, in its judgment, any of the above listed conditions will not be satisfied for any reasons. Once Sunnova starts installation, however, it may not terminate this Power Purchase Agreement for your failure to satisfy the above listed conditions.

(b) Amendments, Your Right to Terminate for Material Changes.

Both parties will have the right to terminate this PPA, without penalty or fee, if Sunnova determines after the engineering site audit of your Home that it has misestimated the System's annual production by more than ten percent (10%). Such termination right will expire at the earlier of (i) one (1) week prior to the scheduled System installation date and (ii) one

(1) month after we inform you in writing of the revised production estimate. If neither party exercises their right to terminate this PPA following a ten percent (10%) change in the System's production, then any changes to the System will be documented in an amendment to this PPA. You authorize Sunnova to make corrections to the utility paperwork to conform to this PPA or any amendments to this PPA we both sign.

6. Warranty.

YOU UNDERSTAND THAT THE SYSTEM IS WARRANTED SOLELY UNDER THE LIMITED WARRANTY ATTACHED AS **EXHIBIT 1**, AND THAT THERE ARE NO OTHER REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, AS TO THE MERCHANTABILITY, FITNESS FOR ANY PURPOSE, CONDITION, DESIGN, CAPACITY, SUITABILITY OR PERFORMANCE OF THE SYSTEM OR ITS INSTALLATION. THE WARRANTY SET FORTH HEREIN REPRESENTS THE SOLE AND EXCLUSIVE REMEDY YOU HAVE AGAINST SUNNOVA RELATING TO THE SYSTEM OR THE POWER PURCHASED THEREUNDER.

7. Transfer.

Sunnova works with banks, companies and other financing parties to finance the System. As a result, Sunnova may assign this PPA to one of its financing parties. In addition, Sunnova may assign this PPA to its affiliates or a third party that purchases the PPA. You agree that Sunnova may pledge, assign, sell or transfer the System and this Power Purchase Agreement, or any part of this Power Purchase Agreement or the exhibits, without your consent. Assignment, sale or transfer generally means that Sunnova would transfer all or a portion of its rights and certain of its obligations under this Power Purchase Agreement to another party.

8. Ownership of the System; Tax Credits and Rebates.

You agree that the System is and shall remain Sunnova's exclusive personal property under the Uniform Commercial Code or otherwise. You understand and agree that this PPA is not a contract to sell or lease the System to you. Sunnova owns the System for all purposes, including any data generated from the System. You shall at all times keep the System free and clear of all liens, claims, levies and legal processes not created by Sunnova, and shall at your expense protect and defend Sunnova against the same.

YOU UNDERSTAND AND AGREE THAT ANY AND ALL (i) TAX CREDITS (ii) TAX INCENTIVES, (iii)

RENEWABLE ENERGY CREDITS, GREEN TAGS, OR CARBON OFFSET CREDITS, (iv) UTILITY REBATES, OR (v) ANY OTHER NON-POWER ATTRIBUTES OF THE SYSTEM ARE THE PROPERTY OF AND FOR THE BENEFIT OF SUNNOVA, USABLE AT ITS SOLE DISCRETION. SUNNOVA SHALL HAVE THE EXCLUSIVE RIGHT TO ENJOY AND USE ALL SUCH BENEFITS, WHETHER SUCH BENEFITS EXIST NOW OR IN THE FUTURE. YOU AGREE TO REFRAIN FROM ENTERING INTO ANY AGREEMENT WITH YOUR UTILITY THAT WOULD ENTITLE YOUR UTILITY TO CLAIM ANY SUCH BENEFITS RETAINED BY SUNNOVA. YOU AGREE TO REASONABLY COOPERATE WITH SUNNOVA SO THAT IT MAY CLAIM ANY TAX CREDITS, RENEWABLE ENERGY CREDITS, REBATES, CARBON OFFSET CREDITS OR ANY OTHER BENEFITS FROM THE SYSTEM. THIS MAY INCLUDE TO THE EXTENT ALLOWABLE BY LAW, ENTERING INTO NET METERING AGREEMENTS, INTERCONNECTION AGREEMENTS, AND FILING RENEWABLE ENERGY/CARBON OFFSET CREDIT REGISTRATIONS AND/OR APPLICATIONS FOR REBATES FROM THE FEDERAL, STATE OR LOCAL GOVERNMENT OR A LOCAL UTILITY AND GIVING THESE TAX CREDITS, RENEWABLE ENERGY/CARBON CREDITS, REBATES OR OTHER BENEFITS TO SUNNOVA.

9. Purchasing the System Prior to the End of the Term.

In addition to purchasing the System at the end of the Term (see Schedule A), you have the option to purchase the System prior to the end of the Term. To exercise this option you must be in good standing under this Power Purchase Agreement and you need to give us at least one (1) month's, but not more than three (3) months' prior written notice. You can purchase this System:

- (i) on the five (5) year anniversary of the beginning of the Term and every annual anniversary after the five (5) year anniversary; and
- (ii) at any time after the five (5) year anniversary of the beginning of the Term, when you sell your Home; and
- (iii) if Sunnova ever ceases its operations.

In each of (i), (ii) and (iii) above, the price you will pay for the System will be the greater of the System's fair market value ("FMV") and the amount shown on Schedule A. The interests of any financing party shall not be taken into account when determining the FMV; a third party independent appraiser will be retained to compute the System's FMV. Sunnova's maintenance and repair obligations will end when you purchase the System unless you enter into a new maintenance and repair agreement

with Sunnova, provided that you will have no less than a ten (10) year warranty on the System beginning on the Interconnection Date that guarantees that the System will be free from defects in workmanship or defects in, or breakdown of, materials or components.

10. Renewal.

If you are in compliance with your PPA, you have the option to renew your PPA for up to ten (10) years in two (2) consecutive five (5) year renewal periods. We will send you renewal forms at least ninety (90) days prior to the expiration of the Term, which forms shall set forth the new rates per kwh applicable for the renewal term as well as the rates applicable in the event the PPA is renewed for one (1) year as provided for herein. The renewal forms will give you the option to: (a) elect to renew the PPA for an additional five (5) year term at the rates specified in the renewal notice; or (b) elect not to renew the PPA. You must make your election whether to renew or not at least thirty (30) days prior to the end of the then current term of the PPA. In the event that you affirmatively elect not to renew this PPA as provided for in part (b) above this PPA shall expire by its terms on the expiration of the then current term. If you don't send us anything in writing you will be deemed to have renewed for an additional one (1) year term at a rate which equals the rate per kwh applicable at the expiration of the then current term plus two point nine percent (2.9%) and this PPA shall continue to renew for additional one (1) year terms on the above described rate terms until (i) you give us notice at least thirty (30) days prior to the expiration of the then current term that you do not wish to renew; or (ii) we send you a notice terminating the PPA at least thirty (30) days prior to the expiration of the then current term.

11. Selling Your Home.

(a) If you sell your Home you can:

(i) **Transfer this Power Purchase Agreement and the Monthly Payments**

If the person buying your Home meets Sunnova's credit requirements, then where permitted by the local utility, the person buying your Home can sign a transfer agreement assuming all of your rights and obligations under this Power Purchase Agreement.

(ii) **Move the System to Your New Home**

If you are moving to a new home in the same utility district, where permitted by the local

utility, the System can be moved to your new home pursuant to the Limited Warranty. You will need to pay all costs associated with relocating the System, execute and provide the same access and ownership rights to Sunnova as provided for in this PPA and provide any third party consents or releases required by Sunnova in connection with the substitute premises.

(iii) **Prepay this Power Purchase Agreement and Transfer only the Use of the System**

You can prepay this Power Purchase Agreement as set forth in Section 4(J). The Person buying your Home will only need to sign a transfer agreement to assume your rights and non-Monthly Payment obligations under this PPA in substantially the same form as Exhibit 3 to this PPA (a "Transfer Agreement").

(b) You agree to give Sunnova at least fifteen (15) days but not more than three (3) months' prior written notice if you want someone to assume your PPA obligations. In connection with this assumption, you, your approved buyer and Sunnova shall execute a Transfer Agreement. Unless we have released you from your obligations in writing, you are still responsible for performing under this PPA. If your buyer defaults on this PPA and we have not yet signed the Transfer Agreement, you will be responsible for their default. We will release you from your obligations under this PPA in writing once we have a signed Transfer Agreement with the person buying your Home (provided such person has been approved as a transferee by Sunnova in writing).

(c) If you sell your Home and can't comply with any of the options in subsection (a) above, you will be in default under this Power Purchase Agreement. Section 11(a) includes a Home sale by your estate or heirs.

(d) EXCEPT AS SET FORTH IN THIS SECTION, YOU WILL NOT ASSIGN, SELL, PLEDGE OR IN ANY OTHER WAY TRANSFER YOUR INTEREST IN THE SYSTEM OR THIS PPA WITHOUT OUR PRIOR WRITTEN CONSENT, WHICH SHALL NOT BE UNREASONABLY WITHHELD AS LONG AS YOU AND THE PROPOSED TRANSFEREE MEET THE OTHER REQUIREMENTS SET FORTH HEREIN.

12. Loss or Damage.

Unless you are negligent or you intentionally damage the System, Sunnova will bear all of the risk of loss, damage, theft, destruction or similar occurrence to any or all of the System.

In the event you are negligent or intentionally damage the System you shall be liable to pay Sunnova the greater of (a) the actual damages suffered by Sunnova; or (b) the amount determined in Section 4(J). Except as expressly provided in this PPA, no loss, damage, theft or destruction will excuse you from your obligations under this PPA, including Monthly Payments.

13. Limitation of Liability.

(a) **No Consequential Damages**

SUNNOVA'S LIABILITY TO YOU UNDER THIS POWER PURCHASE AGREEMENT SHALL BE LIMITED TO DIRECT, ACTUAL DAMAGES ONLY. YOU AGREE THAT IN NO EVENT SHALL EITHER PARTY BE LIABLE TO THE OTHER FOR CONSEQUENTIAL, INCIDENTAL, PUNITIVE, EXEMPLARY, SPECIAL OR INDIRECT DAMAGES.

(b) **Actual Damages**

EXCEPT FOR CLAIMS UNDER SECTION 4(H), NEITHER PARTY'S LIABILITY TO THE OTHER WILL EXCEED AN AMOUNT EQUAL TO THE MAXIMUM AMOUNT THAT COULD BE PAYABLE BY YOU UNDER SECTION 15(H). DAMAGES TO YOUR HOME, BELONGINGS OR PROPERTY RESULTING FROM THE INSTALLATION OR OPERATION OF THE SYSTEM ARE COVERED IN THE LIMITED WARRANTY.

14. Default.

You will be in default under this Power Purchase Agreement if any one of the following occurs:

- (a) you fail to make any payment when it is due and such failure continues for a period of ten (10) days;
- (b) you fail to perform any material obligation that you have undertaken in this PPA (which includes doing something you have agreed not to do, like alter the

System) and such failure continues for a period of fourteen (14) days after written notice;

- (c) you or your guarantor have provided any false or misleading financial or other information to obtain this Power Purchase Agreement;
- (d) you assign, transfer, encumber, sublet or sell this PPA or any part of the System without Sunnova's prior written consent; or
- (e) you or any guarantor makes an assignment for the benefit of creditors, admits in writing its insolvency, files or there is filed against you or it a voluntary petition in bankruptcy, is adjudicated bankrupt or insolvent or undertakes or experiences any substantially similar activity.

15. Remedies in Case of Default.

If this Power Purchase Agreement is in default, we may take any one or more of the following actions. If the law requires us to do so, we will give you notice and wait any period of time required before taking any of these actions. We may:

- (a) terminate this PPA;
- (b) take any reasonable action to correct your default or to prevent our loss; any amount we pay will be added to the amount you owe us and will be immediately due;
- (c) require you, at your expense, to return the System or make it available to us in a reasonable manner;
- (d) proceed, by appropriate court action, to enforce performance of this PPA and to recover damages for your breach;
- (e) disconnect, turn off or take back the System by legal process or self-help, but we may not disturb the peace or violate the law;
- (f) report such non-operational status of the System to your utility, informing them that you are no longer net metering;
- (g) charge you a reasonable reconnection fee for reconnecting the System to your utility or turning the System back on after we disconnect or turn off the System due to your default;
- (h) recover from you (i) all accrued but unpaid Monthly Payments, taxes, late charges, penalties, interest and

all or any other sums then accrued or due and owing, plus (ii) the estimated amount of future Monthly Payment, each payment discounted to present value at 5% per annum, plus (iii) reasonable compensation, on a net after tax basis assuming a tax rate of 35%, for the loss or recapture of (A) the investment tax credit equal to thirty percent (30%) of the System cost, including installation; and (B) accelerated depreciation over five (5) years equal to eighty five percent (85%) of the System cost, including installation, and for the loss of any anticipated benefits pursuant to Section 8 of this PPA (Sunnova shall furnish you with a detailed calculation of such compensation if such a claim is made); or

- (i) use any other remedy available to us in this PPA or by law.

We may submit to credit reporting agencies (credit bureaus) negative credit reports that would be reflected on your credit record if you do not pay any amounts due under this PPA as required.

You agree to repay us for any reasonable amounts we incur to correct or cover your default and to enforce our rights under this PPA including, but not limited to, attorney's fees and court costs. You also agree to reimburse us for any costs and expenses we incur relating to the System's return resulting from early termination. By choosing any one or more of these remedies, Sunnova does not give up its right to use another remedy. By deciding not to use any remedy should this Power Purchase Agreement be in default, Sunnova does not give up our right to use that remedy in case of a subsequent default.

16. System Removal; Return.

At the end of the Term or the termination of this PPA, if you have not renewed this PPA or exercised your purchase option (if any) and you have not defaulted, then within ninety (90) days you agree to call Sunnova at the telephone number listed in Exhibit 1, or any other number we notify you of in the future, to schedule a convenient time for Sunnova to remove the System from your Home at no cost to you unless the termination was due to your default which is addressed in Section 15.

17. Applicable Law.

The laws of the state where your Home is located, without giving effect to conflict of laws principles, shall govern this PPA, except the Federal Arbitration Act, 9 U.S.C. § 1, et seq., shall govern interpretation, enforcement and proceedings under Section 18, and not the arbitration acts, statutes or rules of any other jurisdiction.

18. Arbitration.

PLEASE READ THIS SECTION CAREFULLY. ARBITRATION REPLACES THE RIGHT TO GO TO COURT, INCLUDING THE RIGHT TO A JURY AND THE RIGHT TO PARTICIPATE IN A CLASS ACTION OR SIMILAR PROCEEDING. IN ARBITRATION, A DISPUTE IS RESOLVED BY AN ARBITRATOR INSTEAD OF A JUDGE OR JURY.

We agree that any dispute, claim or disagreement between us (a "Dispute") shall be resolved exclusively by arbitration.

The arbitration, including the selecting of the arbitrator, will be administered by the American Arbitration Association ("AAA"), under its Commercial Arbitration Rules (the "Rules") by a single neutral arbitrator agreed on by the parties within thirty (30) days of the commencement of the arbitration. The arbitration will be governed by the Federal Arbitration Act (Title 9 of the U.S. Code). Either party may initiate the arbitration process by filing the necessary forms with AAA. To learn more about arbitration, you can call any AAA office or review the materials at www.adr.org. The arbitration shall be held in the location that is closest to your Home.

If you initiate the arbitration, you will be required to pay all of the filing fees and all of the arbitration fees and costs. If we initiate the arbitration, we will pay all of the filing fees and all of the arbitration fees and costs. We will each bear all of our own attorney's fees and costs except that: (A) you are entitled to recover your attorney's fees and costs from Sunnova if you prevail in the arbitration and the award you receive from the arbitrator is higher than Sunnova's last written settlement offer; and (B) Sunnova is entitled to recover its attorney's fees and costs from you if it prevails in the arbitration or if the award you receive from the arbitrator is equal to or less than Sunnova's last written settlement offer. When determining whether your award is higher, equal to or lower than Sunnova's last written settlement offer your attorney's fees and costs will not be included.

Only Disputes involving you and Sunnova may be addressed in the arbitration. Disputes must be brought in the name of an individual person or entity and must proceed on an individual (non-class, non-representative) basis. The arbitrator will not award relief for or against anyone who is not a party. If either of us arbitrates a Dispute, neither of us, nor any other person, may pursue the Dispute in arbitration as a class action, class arbitration, private attorney general action or other representative action, nor may any such Dispute be pursued on your or our behalf in any litigation in any court. Claims regarding any Dispute and remedies sought as part of a class action, class arbitration, private attorney general or other representative action are subject to arbitration on an individual (non-class, non-representative) basis, and the arbitrator may award relief only on an

individual (non-class, non-representative) basis. This means that the arbitration may not address disputes involving other persons with disputes similar to the Disputes between you and Sunnova.

The arbitrator shall have the authority to award any legal or equitable remedy or relief that a court could order or grant under this agreement. The arbitrator, however, is not authorized to change or alter the terms of this agreement or to make any award that would extend to any transaction other than yours. All statutes of limitations that are applicable to any dispute shall apply to any arbitration between us. The Arbitrator will issue a decision or award in writing, briefly stating the essential findings of fact and conclusions of law.

BECAUSE YOU AND WE HAVE AGREED TO ARBITRATE ALL DISPUTES EXCEPT AS PROVIDED FOR IN THE LAST PARAGRAPH OF THIS SECTION 18, NEITHER OF US WILL HAVE THE RIGHT TO LITIGATE THAT DISPUTE IN COURT, OR TO HAVE A JURY TRIAL ON THAT DISPUTE, OR ENGAGE IN DISCOVERY EXCEPT AS PROVIDED FOR IN THE RULES. FURTHER, YOU WILL NOT HAVE THE RIGHT TO PARTICIPATE AS A REPRESENTATIVE OR MEMBER OF ANY CLASS PERTAINING TO ANY DISPUTE. THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING ON THE PARTIES AND MAY BE ENTERED AND ENFORCED IN ANY COURT HAVING JURISDICTION, EXCEPT TO THE EXTENT IT IS SUBJECT TO REVIEW IN ACCORDANCE WITH APPLICABLE LAW GOVERNING ARBITRATION AWARDS. OTHER RIGHTS THAT YOU OR WE WOULD HAVE IN COURT MAY ALSO NOT BE AVAILABLE IN ARBITRATION.

NOTWITHSTANDING THE FOREGOING, NOTHING HEREIN CONTAINED SHALL BAR THE RIGHT OF SUNNOVA TO: (I) OBTAIN INJUNCTIVE RELIEF FROM A COURT AGAINST THREATENED CONDUCT THAT COULD CAUSE IT LOSS OR DAMAGES, UNDER THE USUAL EQUITY RULES, INCLUDING THE APPLICABLE RULES FOR OBTAINING RESTRAINING ORDERS AND PRELIMINARY INJUNCTIONS; OR (II) OBTAIN A JUDGMENT FROM A COURT HAVING JURISDICTION CONFIRMING THE AWARD OF THE ARBITRATORS.

19. Waiver.

Any delay or failure of a party to enforce any of the provisions of this PPA, including but not limited to any remedies listed in this PPA, or to require performance by the other party of any of the provisions of this PPA, shall not be construed to (i) be a waiver of such provisions or a party's right to enforce that provision; or (ii) affect the validity of this PPA.

20. Notices.

All notices under this PPA shall be in writing and shall be by personal delivery, facsimile transmission, electronic mail, overnight courier, or certified or registered mail, return receipt requested, and deemed received upon personal delivery, acknowledgment of receipt of electronic transmission, the promised delivery date after deposit with overnight courier, or five (5) days after deposit in the mail. Notices shall be sent to the person identified in this PPA at the addresses set forth in this PPA or such other address as either party may specify in writing. Each party shall deem a document faxed to it as an original document.

21. Entire Agreement; Changes.

This PPA contains the parties' entire agreement regarding the sale and purchase of power generated by the System. There are no other agreements regarding this PPA, either written or oral. Any change to this PPA must be in writing and signed by both parties. If any portion of this PPA is determined to be unenforceable, the remaining provisions shall be enforced in accordance with their terms or shall be interpreted or re-written so as to make them enforceable.

22. Publicity.

Sunnova will not publicly use or display any images of the System unless you initial the space below. If you initial the space below, you give us permission to take pictures of the System as installed on your Home to show to other customers or display on our website.

Homeowner's Initials

23. Counterparts.

This PPA may be executed simultaneously in any number of counterparts. Each counterpart shall be deemed to be an original, and all such counterparts shall constitute one and the same instrument. The parties agree that this PPA and signature pages may be signed electronically and transmitted between them by facsimile or by electronic mail and that electronic, faxed and PDF signatures shall constitute original signatures and that an electronic, faxed or PDF signature page containing the signature (electronic, faxed, PDF or original) is binding upon the parties.

24. Further Assurances.

You will cooperate fully with us to effect the intent and provisions of this PPA and, from time to time, to execute and deliver any and all other agreements, documents or instruments, and to take such other actions, as Sunnova may determine to be reasonably necessary or desirable to effect the intent and provisions of this PPA.

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25. NOTICE OF RIGHT TO CANCEL.

YOU, THE OWNER, MAY CANCEL THIS TRANSACTION AT ANY TIME PRIOR TO

MIDNIGHT OF THE SEVENTH CALENDAR DAY AFTER THE DATE OF THIS TRANSACTION. SEE EXHIBIT 4, THE ATTACHED NOTICE OF CANCELLATION FORM FOR AN EXPLANATION OF THIS RIGHT.

I have read this Power Purchase Agreement and the Exhibits in their entirety and I acknowledge that I have received a complete copy of this Power Purchase Agreement.

Owner's Name: Diann Bruder

Signature: 

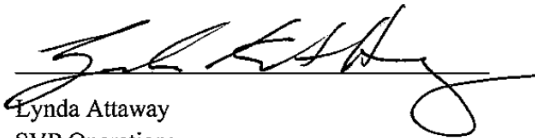
Date:

Co-Owner's Name (if any):

Signature:

Date:

Sunnova Energy Corporation:



Lynda Attaway
SVP Operations
Sunnova Energy Corporation

Date:

Schedule A: Value Statement

Estimated Solar Energy Production

First Year Annual Production: 10,502 kWh
 Initial Term Total Production: 247,258 kWh

Payment Terms

Amount Due at Contract Signing: \$0.00
 Installation Fee: \$0.00

Annual Increase of Solar Energy Rate: 2.90% / year
 First Year Solar Energy Rate, if paid by ACH: \$0.175 / kWh
 First Year Solar Energy Rate, if not paid by ACH: \$0.193 / kWh
 Estimated Monthly Bill in First Year, if paid by ACH: \$153.15 / month
 Estimated Monthly Bill in First Year, if not paid by ACH: \$168.47 / month

By your initials here you acknowledge that you have reviewed this Schedule A:

Homeowner's Initials

End of Year	Annual Price per kWh (assuming payment by Credit Card)	Annual Price per kWh (assuming payment by ACH)	Estimated kWh per year	Prepay Option Estimated Price to Prepay the Remainder of the Initial Term ²	Purchase Option Minimum Cash Purchase Price ¹
1	\$0.193	\$0.175	10,502	\$33,543.92	\$0.00
2	\$0.198	\$0.180	10,449	\$33,293.31	\$0.00
3	\$0.204	\$0.185	10,396	\$32,979.39	\$0.00
4	\$0.210	\$0.191	10,344	\$32,602.58	\$0.00
5	\$0.216	\$0.196	10,292	\$32,158.61	\$0.00
6	\$0.222	\$0.202	10,240	\$31,647.43	\$31,647.43
7	\$0.229	\$0.208	10,188	\$31,055.56	\$31,055.56
8	\$0.235	\$0.214	10,137	\$30,382.23	\$30,382.23
9	\$0.242	\$0.220	10,086	\$29,622.14	\$29,622.14
10	\$0.249	\$0.226	10,035	\$28,773.77	\$28,773.77
11	\$0.256	\$0.233	9,984	\$27,823.21	\$27,823.21
12	\$0.264	\$0.240	9,934	\$26,768.13	\$26,768.13
13	\$0.271	\$0.247	9,884	\$25,601.94	\$25,601.94
14	\$0.279	\$0.254	9,834	\$24,321.23	\$24,321.23
15	\$0.287	\$0.261	9,784	\$22,911.78	\$22,911.78
16	\$0.296	\$0.269	9,735	\$21,369.22	\$21,369.22
17	\$0.304	\$0.276	9,686	\$19,685.41	\$19,685.41
18	\$0.313	\$0.285	9,637	\$17,854.45	\$17,854.45
19	\$0.322	\$0.293	9,588	\$15,862.02	\$15,862.02
20	\$0.331	\$0.301	9,540	\$13,701.14	\$13,701.14
21	\$0.341	\$0.310	9,492	\$11,361.75	\$11,361.75
22	\$0.351	\$0.319	9,444	\$8,834.78	\$8,834.78
23	\$0.361	\$0.328	9,396	\$6,106.05	\$6,106.05
24	\$0.372	\$0.338	9,349	\$3,165.26	\$3,165.26
25	\$0.382	\$0.348	9,302	\$0.00	\$0.00

1) Per Section 9, the price you will pay to purchase the System will be the greater of the System's fair market value ("FMV") and the amount shown above on Schedule A.

2) Per Section 4 (j) of the PPA, the prepayment amounts shown above reflect a 5% present value discount rate.

EXHIBIT 1

LIMITED WARRANTY

1. INTRODUCTION

This Limited Warranty (this “Limited Warranty”) is Sunnova’s agreement to provide you warranties on the System you are hosting pursuant to our PPA. The System will be professionally installed by Sunnova or a contractor acting on Sunnova’s behalf at the address you listed in the PPA. We will refer to the installation location as your “Property” or your “Home.” This Limited Warranty begins when we start installing the System at your Home. We look forward to helping you produce clean, renewable solar power at your Home. To the extent that you prepay the PPA or purchase the System *during the Term of the PPA*, this Exhibit 1 shall continue to apply and be enforceable until what would have been the end of the *original* Term. For purposes of this Limited Warranty the term “Sunnova” means Sunnova Energy Corporation or its successors and assigns.

2. LIMITED WARRANTIES

(a) Limited Warranties

Sunnova warrants the System as follows:

(i) System Warranty

During the entire Power Purchase Agreement Term, under normal use and service conditions, the System will be free from defects in workmanship or defects in, or a breakdown of, materials or components (the “System Warranty”);

(ii) Roof Warranty

When we penetrate your roof during a System installation we will warrant roof damage we cause due to our roof penetrations. This roof warranty will run the longer of (A) one (1) year following the completion of the System installation; and (B) the length of any existing installation warranty or new home builder performance standard for your roof (the “Roof Warranty Period”); and

(iii) Repair Promise

During the entire Power Purchase Agreement Term, Sunnova will honor the System Warranty and will repair or replace any defective part, material or component or correct any defective workmanship, at no cost or expense to you (including all labor costs), when you submit a valid claim to us under this Limited Warranty. If we damage your Home, your belongings or your Property we will repair the damage we cause or pay you for the damage we cause as described in Section 6. Sunnova may use new or reconditioned parts when making repairs or replacements. Sunnova may also, at no additional cost to you, upgrade or add to any part of the System as it deems advisable in its discretion. Cosmetic repairs that do not involve safety or performance shall be made at Sunnova’s discretion.

(b) Warranty Length

- (i) The warranties in Sections 2(a)(i) and 2(a)(iii) above will start when we begin installing the System at your Home and continue through the entire Power Purchase Agreement Term but never less than ten (10) years. Thus, for as long as you host the System from Sunnova under a PPA, you will have a System Warranty and our Repair Promise.
- (ii) The Roof Warranty Period may be shorter than the System Warranty, as described in Section 2(a)(ii) above.
- (iii) If you have assumed an existing PPA in accordance with the terms and conditions of the PPA, then this Limited Warranty will cover you for the remaining balance of the existing Power Purchase Agreement Term.

(c) Maintenance and Operation

When the System is installed, Sunnova will provide you with a link to its Solar Operation Guide (the “Guide”). This Guide provides you with System operation instructions, answers to frequently asked questions, troubleshooting tips and service information. Sunnova will perform all required System maintenance.

(d) Making a Claim; Transferring this Warranty

(i) Claims Process

You can make a claim by:

- A. emailing us at the email address in Section 7 below or any other address we notify you of;
- B. writing us a letter and sending it overnight mail with a well-known service; or
- C. sending us a fax at the number in Section 7 below or any other number we notify you of.

(ii) Transferable Limited Warranty

Sunnova will accept and honor any valid and properly submitted Warranty claim made during any Term by any person who either purchases the System from you or to whom you properly transfer the PPA in accordance with the terms and conditions contained in the PPA.

(e) Exclusions and Disclaimer

The limited warranties provided in this Limited Warranty do not apply to any lost power production or any repair, replacement or correction required due to the following:

- (i) someone other than Sunnova or its approved service providers installed, removed, re-installed or repaired the System;
- (ii) destruction or damage to the System or its ability to safely produce power not caused by Sunnova or its approved service providers while servicing the System (e.g., if a tree falls on the System we will replace the System per the Power Purchase Agreement, but we will not repay you for power it did not produce);
- (iii) your failure to perform, or breach of, your obligations under the Power Purchase Agreement (e.g., you modify or alter the System);
- (iv) your breach of this Limited Warranty, including your being unavailable to provide access or assistance to us in diagnosing or repairing a problem;
- (v) any Force Majeure Event (as defined below);
- (vi) shading from foliage that is new growth or is not kept trimmed to its appearance on the date the System was installed;
- (vii) any system failure or lost production not caused by a System defect (e.g., the System is not producing power because it has been removed to make roof repairs or you have required us to locate the inverter in a non-shaded area); and
- (viii) theft of the System (e.g., if the System is stolen we will replace the System per the Power Purchase Agreement, but we will not repay you for the power it did not produce).

This Limited Warranty gives you specific rights, and you may also have other rights which vary from state to state. This Limited Warranty does not warrant any specific electrical performance of the System.

THE LIMITED WARRANTIES DESCRIBED IN SECTION 2(a) ABOVE ARE THE ONLY WARRANTIES MADE BY SUNNOVA WITH RESPECT TO THE SYSTEM. SUNNOVA HEREBY DISCLAIMS, AND ANY BENEFICIARY OF THIS LIMITED WARRANTY HEREBY WAIVES, ANY WARRANTY WITH RESPECT TO ANY COST SAVINGS FROM USING THE SYSTEM. WITHOUT LIMITING THE FOREGOING THERE ARE NO OTHER

REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, AS TO THE MERCHANTABILITY, FITNESS FOR ANY PURPOSE, CONDITION, DESIGN, CAPACITY, SUITABILITY OR PERFORMANCE OF THE SYSTEM OR ITS INSTALLATION.

3. SUNNOVA'S STANDARDS

For the purpose of this Limited Warranty the standards for our performance will be (i) normal professional standards of performance within the solar photovoltaic power generation industry in the relevant market; and (ii) Prudent Electrical Practices. "Prudent Electrical Practices" means those practices, as changed from time to time, that are engaged in or approved by a significant portion of the solar power electrical generation industry operating in the United States to operate electric equipment lawfully and with reasonable safety, dependability, efficiency and economy.

4. SYSTEM REPAIR, RELOCATION OR REMOVAL

- (a) You agree that if (i) the System needs any repairs that are not the responsibility of Sunnova under this Limited Warranty, (ii) the system needs to be removed and reinstalled to facilitate remodeling of your Home or (iii) the system is being relocated to another home you own pursuant to the Power Purchase Agreement, you will have Sunnova, or another qualified service provider we approve, at your expense, perform such repairs, removal and reinstallation, or relocation on a time and materials basis.
- (b) If you want to return the System to Sunnova under Section 16 of the Power Purchase Agreement then Sunnova will remove the System at no cost to you. Sunnova will remove the posts, waterproof the post area and return the roof as close as is reasonably possible to its original condition before the System was installed (e.g. ordinary wear and tear and color variances due to manufacturing changes are excepted). Sunnova will warrant the waterproofing for one (1) year after it removes the System. You agree to reasonably cooperate with Sunnova in removing the System including providing necessary space, access and storage, and we will reasonably cooperate with you to schedule removal in a time and manner that minimizes inconvenience to you.

5. FORCE MAJEURE

If Sunnova is unable to perform all or some of its obligations under this Limited Warranty because of a Force Majeure Event, Sunnova will be excused from whatever performance is affected by the Force Majeure Event, provided that:

- (a) Sunnova, as soon as is reasonably practical, gives you notice describing the Force Majeure Event;
- (b) Sunnova's suspension of its obligations is of no greater scope and of no longer duration than is required by the Force Majeure Event (i.e., when a Force Majeure Event is over, we will make repairs); and
- (c) No Sunnova obligation that arose before the Force Majeure Event that could and should have been fully performed before such Force Majeure Event is excused as a result of such Force Majeure Event.

"Force Majeure Event" means any event, condition or circumstance beyond the control of and not caused by Sunnova's fault or negligence. It shall include, without limitation, failure or interruption of the production, delivery or acceptance of power due to: an act of god; war (declared or undeclared); sabotage; riot; insurrection; civil unrest or disturbance; military or guerilla action; terrorism; economic sanction or embargo; civil strike, work stoppage, slow-down, or lock-out; explosion; fire; earthquake; abnormal weather condition or actions of the elements; hurricane; flood; lightning; wind; drought; the binding order of any governmental authority (provided that such order has been resisted in good faith by all reasonable legal means); the failure to act on the part of any governmental authority (provided that such action has been timely requested and diligently pursued); unavailability of power from the utility grid, equipment, supplies or products (but not to the extent that any such availability of any of the foregoing results from Sunnova's failure to have exercised reasonable diligence); power or voltage surge caused by someone other than Sunnova including a grid supply voltage outside of the standard range specified by your utility; and failure of equipment not utilized by Sunnova or under its control.

6. LIMITATIONS ON LIABILITY

- (a) **No Consequential Damages**

IN NO EVENT SHALL SUNNOVA OR ITS AGENTS OR SUBCONTRACTORS BE LIABLE TO YOU OR YOUR ASSIGNS FOR SPECIAL, INDIRECT, PUNITIVE, EXEMPLARY, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

(b) Limitation of Duration of Implied Warranties

IN THE EVENT THAT ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY ARISING UNDER STATE LAW THAT CANNOT BE WAIVED, SUCH WARRANTIES SHALL IN NO EVENT EXTEND PAST THE EXPIRATION OF ANY WARRANTY PERIOD IN THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

(c) Limit of Liability

Notwithstanding any other provision of this Limited Warranty to the contrary, Sunnova's total liability arising out of or relating to this Limited Warranty shall in no event:

- (i) For System Replacement: the original cost of the System; and
- (ii) For damages to your Home, Belongings and Property: exceed five hundred thousand dollars (\$500,000).

7. NOTICES

All notices under this Limited Warranty shall be made in the same manner as set forth in the Power Purchase Agreement to the addresses listed below:

TO SUNNOVA: Sunnova Energy Corporation
24 E. Greenway Plaza, Suite 1515
Houston, TX 77046
Attention: Warranty Claims
Telephone: 281.985.9900
Facsimile: 281.985.9907
Email: customerservice@sunnova.com

TO YOU: At the billing address in the Power Purchase Agreement
or any subsequent billing address you give us.

8. ASSIGNMENT AND TRANSFER OF THIS LIMITED WARRANTY

Sunnova may assign its rights or obligations under this Limited Warranty to a third party without your consent, provided that any assignment of Sunnova's obligations under this Limited Warranty shall be to a party professionally and financially qualified to perform such obligation. This Limited Warranty protects only the person who hosts the System. Your rights and obligations under this Limited Warranty will be automatically transferred to any person who purchases the System from you or to whom you properly transfer the Power Purchase Agreement in accordance with the terms and conditions contained in the PPA. This Limited Warranty contains the parties' entire agreement regarding the limited warranty of the System.

EXHIBIT 3

TRANSFER AGREEMENT

KNOW ALL MEN BY THESE PRESENTS: _____, an individual ("**Transferor**") hereby, TRANSFERS, ASSIGNS and CONVEYS unto _____, an individual ("**Transferee**"), all of his/her right, title and interest (including any warranties) in and to that certain Power Purchase Agreement dated _____, 20__, for the System located at _____, as the same may have been amended from time to time (collectively, the "**Power Purchase Agreement**").

[As evidenced by its execution hereof, Transferee hereby accepts the transfer of the Power Purchase Agreement and hereby assumes all duties obligation and liabilities of every kind and character, including entering into net metering and interconnection agreements, of the Transferor under the Power Purchase Agreement, except any monthly payment obligations.]

This Transfer may be executed simultaneously in any number of counterparts. Each counterpart shall be deemed to be an original, and all such counterparts shall constitute one and the same instrument. The parties agree that this Transfer may be signed electronically and transmitted between them by facsimile or by electronic mail and that electronic, faxed and PDF signatures shall constitute original signatures and that an electronic, faxed or PDF signature is binding upon the parties.

Capitalized terms not defined herein shall have the meaning set forth in the Power Purchase Agreement.

IN WITNESS WHEREOF, the parties have executed this instrument to be effective _____, 20__.

TRANSFEROR:

TRANSFEEE:

[NAME]

[NAME]

AGREED AND ACCEPTED, the undersigned consents to the transfer provided herein.

[SUNNOVA]

By: _____

Name: _____

Title: _____

EXHIBIT 4 (CUSTOMER COPY)
NOTICE OF CANCELLATION
STATUTORILY-REQUIRED LANGUAGE

Date of Transaction:

You may cancel this transaction, without any penalty or obligation, within three business days from the above date. If you cancel, any property traded in, any payments made by you under the contract or sale and any negotiable instrument executed by you will be returned within 10 days following receipt by the seller (Sunnova Energy Corporation) of your cancellation notice, and any security interest arising out of the transaction will be canceled. If you cancel, you must make available to the seller (Sunnova Energy Corporation) at your residence, in substantially as good condition as when received, any goods delivered to you under this contract or sale, or you may, if you wish, comply with the instructions of the seller (Sunnova Energy Corporation) regarding the return shipment of the goods at the seller's (Sunnova Energy Corporation's) expense and risk. If you do make the goods available to the seller (Sunnova Energy Corporation) and the seller (Sunnova Energy Corporation) does not pick them up within 20 days of the date of your notice of cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the seller (Sunnova Energy Corporation), or if you agree to return the goods to the seller (Sunnova Energy Corporation) and fail to do so, then you remain liable for performance of all obligations under the contract.

To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice, or any other written notice, or send a telegram to Sunnova Energy Corporation, 24 East Greenway Plaza Ste 1515, Houston, TX 77046 not later than midnight of the date that is 3 business days from the date you signed the Lease.

I hereby CANCEL/RESCIND this transaction on _____ [Cancellation Date].

Owner's Signature:

Co-Owner's Signature:

Installation Address:
2010 Durango Way
Chico, CA 95926

Contract ID: 007EZQ

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