

Call Before Showing (CBS)

Every iBox device contains a Call Before Showing (CBS) code that your Association or MLS can activate. The CBS code allows the listing agent to control iBox access by requiring the showing agent to call for authorization before opening the iBox device. If the CBS code is active in the iBox device, enter the CBS code into the ActiveKEY before accessing it.

Enter a CBS code into the ActiveKEY:

1. Press **on/off** to turn on the ActiveKEY.
2. Scroll to the CALL BEFORE SHOWING menu option and press **enter**.
3. Enter the CBS code and press **enter**.

Once the CBS code is entered for a particular iBox into the ActiveKEY, follow the standard procedure for releasing the key container. You can access the iBox until the listing agent changes the iBox or until you enter a CBS code for a different iBox device.