



## Ways to contact us

Customer service numbers	Relay calls accepted
General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

## Request a large print bill 1-800-655-4555

Multicultural services	
Cambodian / ភ្នំ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

**Correspondence:**  
Southern California Edison  
P.O. Box 6400  
Rancho Cucamonga, CA  
91729-6400  
[www.sce.com](http://www.sce.com)

## Important information

### What are my options for paying my bill?

<b>On-line</b>	Pay one-time or recurring on <a href="http://www.sce.com/bill">www.sce.com/bill</a>	
<b>Mail-in</b>	Check or Money order	
<b>In Person</b>	Authorized payment locations	1-800-747-8908
<b>Phone</b>	QuickCheck	1-800-950-2356
	Debit & credit card *	1-800-254-4123
	*Residential customers only	

### Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

**Rates and applicable rules:** Available at [www.sce.com](http://www.sce.com) or upon request.

### Past due bills

When is my bill past due? It is past due 19 days after the preparation date, which was 07/22/21.

- Reconnecting service that has been disconnected requires a Service Connection payment.
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit [www.sce.com/safety](http://www.sce.com/safety) or call SCE at 1-800-655-4555.

### What is the Late Payment Charge (LPC)?

0.7% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

### What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit [www.sce.com/rotating outage](http://www.sce.com/rotating%20outage).

### Disputed bills

**If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/). The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:**

**Telephone** 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

**Mail** CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

**If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.**

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

**To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.**

### Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **DWR Bond Charge:** Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power during the energy crisis are being repaid through this charge.
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information, complete the form below and return it to SCE

### Change of mail

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

### Direct Payment (Automatic Debit)

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature \_\_\_\_\_ Date \_\_\_\_\_

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

**Energy Assistance Fund (EAF):** I want to help people pay their energy bill through EAF. For info visit [www.sce.com/eaf](http://www.sce.com/eaf) or call (800) 205-8596.

Add this amount for EAF \$ \_\_\_\_\_

Select one box only and sign below for EAF:

Every Month

One Month only

\_\_\_\_\_

**Summer cost periods (Jun 01-Sep 30)**

	Weekdays	Weekends & Holidays
On peak	4pm - 9pm	
Mid peak		4pm - 9pm
Off peak	12am - 4pm 9pm - 12am	12am - 4pm 9pm - 12am

**Your past and current electricity usage**

	Electricity (kWh)
Summer Season - Consumption	
On peak	389
Mid Peak	167
Off peak	711
Summer Season - Net Generation	
On peak	-1
Mid Peak	0
Off peak	-265
<b>Total electricity usage this month in kWh</b>	<b>1,001</b>

Your next billing cycle for meter 222011-754538 will end on or about 08/19/21.

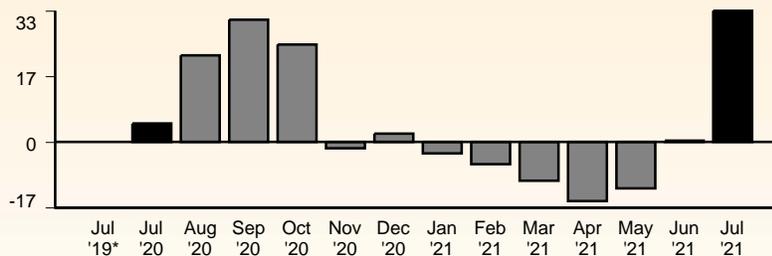
**Consumption** is the total amount of electricity imported from SCE.

**Net generation** is the amount of excess electricity exported to the grid by your generating system.

**Total electricity usage** is your system's total net generation minus your total consumption.

**Your daily average electricity usage (kWh)**

2 Years ago: N/A      Last year: 4.71      This year: 33.37



**Your monthly usage may be higher than usual...**  
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit [www.sce.com/billhelper](http://www.sce.com/billhelper).

\* No data available

**Details of your new charges**

Your rate: TOUD-4-9PM

Billing period: 06/22/21 to 07/21/21 (30 days)

**Delivery charges** - Cost to deliver your electricity

Basic charge      30 days x \$0.03100

\$0.93

**Your Delivery charges include:**

- \$0.93 distribution charges

**Generation charges** - Cost to generate your electricity

Smart Energy Program Credit

-\$9.83

**Your overall energy charges include:**

- \$2.77 franchise fees

**Nonbypassable charges (NBCs)**

CTC, NDC, PPPC      1,213 kWh x \$0.01846  
DWR bond charge      1,213 kWh x \$0.00580

\$22.39

\$7.04

**Additional information:**

- Service voltage: 240 volts
- Net Surplus Compensation option: Rollover

Subtotal of your new charges

\$20.53

State tax      1,001 kWh x \$0.00030

\$0.30

**Your new charges**

**\$20.83**

## Things you should know

### **Changes to DWR Bond Charge on your bill**

As of October 1, 2020, the DWR Bond Charge is being collected to support California's Wildfire Fund. This charge is no longer being used to repay bonds issued by the California Department of Water Resources (DWR) to cover the costs of buying power during the 2001-02 energy crisis. For more information on this change, please visit [www.sce.com/understandyourbill](http://www.sce.com/understandyourbill).

### **Have you received a past due notice containing service disconnection language, or are you having trouble paying your bill?**

For residential customers, SCE has suspended service disconnections for nonpayment because of the hardships caused by COVID-19, but Past Due notices containing service disconnection language may still be sent. SCE has also eliminated service reconnection fees for residential customers. If you are a residential customer and have received a Past Due notice containing service disconnection language or you are having trouble paying your bill, please call 1-800-950-2356 to discuss how we can help.

You may qualify for bill payment options (including a 12-month payment plan) and financial programs available to assist you such as SCEs CARE and FERA programs, which can help to reduce your bill. We can also connect you with community agencies that can provide additional assistance to you, and you may also qualify for SCEs Energy Savings Assistance (ESA) program for income-qualified residential customers. For more information, please visit [www.sce.com/billhelp](http://www.sce.com/billhelp). Some CARE/FERA customers may also qualify to participate in SCEs Arrearage Management Plan (AMP), which offers forgiveness of eligible past due bill amounts when on-time payments of current charges are made. To learn more about AMP, please call 1-800-655-4555 or visit [www.sce.com/careandfera](http://www.sce.com/careandfera).

## Things you should know

**Fixed Recovery Charge:** SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity. For more information about the charge please visit [sce.com/understandyourbill](http://sce.com/understandyourbill).

Rate Group	Fixed Recovery Charge ( ¢ / kWh)	Rate Group	Fixed Recovery Charge ( ¢ / kWh)
Non-CARE	0.053	TOU-8-Sec	0.030
CARE	0.000	TOU-8-Pri	0.027
GS-1	0.040	TOU-8-Sub	0.012
TC-1	0.070	AG&P < 200 kW	0.037
GS-2	0.040	AG&P >= 200 kW	0.025
GS-3	0.034	STANDBY/SEC	0.030
Street Light	0.008	STANDBY/PRI	0.027
		STANDBY/SUB	0.012



## Details of your tracked charges

Your rate: TOUD-4-9PM

Billing period: 06/22/21 to 07/21/21 (30 days)

### Delivery charges - Cost to deliver your electricity

Baseline credit	567 kWh x -\$0.07299	-\$41.39
Energy-Summer		
On peak	388 kWh x \$0.22703	\$88.09
Mid peak	167 kWh x \$0.22703	\$37.91
Off peak	446 kWh x \$0.17349	\$77.38

### Generation charges - Cost to generate your electricity

SCE		
Energy-Summer		
On peak	388 kWh x \$0.18269	\$70.88
Mid peak	167 kWh x \$0.10086	\$16.84
Off peak	446 kWh x \$0.07379	\$32.91

<b>Energy Charge Total</b>		<b>\$282.62</b>
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### Additional information regarding your Net Consumption/Generation:

- Your year-to-date energy charges total as of previous month: **-\$100.30**
- Your current month energy charge total: **\$282.62**
- Your year-to-date energy charges: **\$182.32**
- Your year-to-date kWh: **-52 kWh**





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Spanish / Español	1-800-441-2233

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<b>Mail-in</b>	Check or Money order	
<b>In Person</b>	Authorized payment locations	1-800-747-8908
<b>Phone</b>	QuickCheck	1-800-950-2356
	Debit & credit card *	1-800-254-4123
	*Residential customers only	

### Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

**Rates and applicable rules:** Available at [www.sce.com](http://www.sce.com) or upon request.

### Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 08/20/21.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit [www.sce.com/safety](http://www.sce.com/safety) or call SCE at 1-800-655-4555.

### What is the Late Payment Charge (LPC)?

0.7% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

### What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit [www.sce.com/rotating](http://www.sce.com/rotating) outage.

### Disputed bills

**If you believe there is an error on your bill** or have a question about your service, please call **Southern California Edison (SCE)** customer support at **1-800-655-4555**. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/). The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

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Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

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Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

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### Definitions

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- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information, complete the form below and return it to SCE

Change of [REDACTED]

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic [REDACTED])

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature \_\_\_\_\_ Date \_\_\_\_\_

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

**Energy Assistance Fund (EAF):** I want to help people pay their energy bill through EAF. For info visit [www.sce.com/eaf](http://www.sce.com/eaf) or call (800) 205-8596.

Add this amount for EAF \$ \_\_\_\_\_

Select one box only and sign below for EAF:

Every Month

One Month only

\_\_\_\_\_

**Summer cost periods (Jun 01-Sep 30)**

	Weekdays	Weekends & Holidays
On peak	4pm - 9pm	
Mid peak		4pm - 9pm
Off peak	12am - 4pm 9pm - 12am	12am - 4pm 9pm - 12am

**Your past and current electricity usage**

	Electricity (kWh)
Summer Season - Consumption	
On peak	390
Mid Peak	153
Off peak	741
Summer Season – Net Generation	
On peak	-1
Mid Peak	0
Off peak	-205
<b>Total electricity usage this month in kWh</b>	<b>1,078</b>

Your next billing cycle for meter 222011-754538 will end on or about 09/20/21.

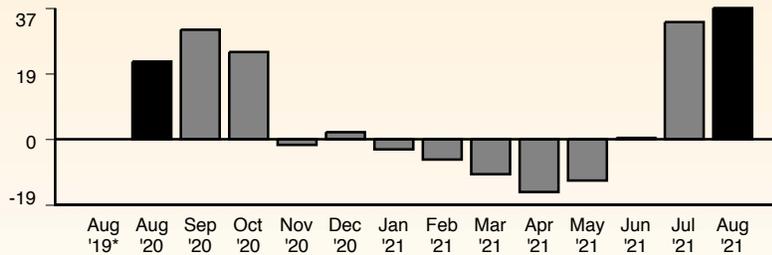
**Consumption** is the total amount of electricity imported from SCE.

**Net generation** is the amount of excess electricity exported to the grid by your generating system.

**Total electricity usage** is your system's total net generation minus your total consumption.

**Your daily average electricity usage (kWh)**

2 Years ago: N/A      Last year: 22.07      This year: 37.17



**Your monthly usage may be higher than usual...**  
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit [www.sce.com/billhelper](http://www.sce.com/billhelper).

\* No data available

**Details of your new charges**

Your rate: TOUD-4-9PM

Billing period: 07/22/21 to 08/19/21 (29 days)

**Delivery charges** - Cost to deliver your electricity

Basic charge      29 days x \$0.03100

\$0.90

**Your Delivery charges include:**

- \$0.90 distribution charges

**Generation charges** - Cost to generate your electricity

Smart Energy Program Credit

-\$9.50

**Your overall energy charges include:**

- \$2.96 franchise fees

**Nonbypassable charges (NBCs)**

CTC, NDC, PPPC      1,224 kWh x \$0.01846  
DWR bond charge      1,224 kWh x \$0.00580

\$22.60

\$7.10

**Additional information:**

- Service voltage: 240 volts
- Net Surplus Compensation option: Rollover

Subtotal of your new charges

\$21.10

State tax      1,078 kWh x \$0.00030

\$0.32

**Your new charges**

**\$21.42**

## Things you should know

### **Changes to DWR Bond Charge on your bill**

As of October 1, 2020, the DWR Bond Charge is being collected to support California's Wildfire Fund. This charge is no longer being used to repay bonds issued by the California Department of Water Resources (DWR) to cover the costs of buying power during the 2001-02 energy crisis. For more information on this change, please visit [www.sce.com/understandyourbill](http://www.sce.com/understandyourbill).

### **Have you received a past due notice containing service disconnection language, or are you having trouble paying your bill?**

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You may qualify for bill payment options (including a 12-month payment plan) and financial programs available to assist you such as SCEs CARE and FERA programs, which can help to reduce your bill. We can also connect you with community agencies that can provide additional assistance to you, and you may also qualify for SCEs Energy Savings Assistance (ESA) program for income-qualified residential customers. For more information, please visit [www.sce.com/billhelp](http://www.sce.com/billhelp). Some CARE/FERA customers may also qualify to participate in SCEs Arrearage Management Plan (AMP), which offers forgiveness of eligible past due bill amounts when on-time payments of current charges are made. To learn more about AMP, please call 1-800-655-4555 or visit [www.sce.com/careandfera](http://www.sce.com/careandfera).

## Things you should know

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Rate Group	Fixed Recovery Charge ( ¢ / kWh)	Rate Group	Fixed Recovery Charge ( ¢ / kWh)
Non-CARE	0.053	TOU-8-Sec	0.030
CARE	0.000	TOU-8-Pri	0.027
GS-1	0.040	TOU-8-Sub	0.012
TC-1	0.070	AG&P < 200 kW	0.037
GS-2	0.040	AG&P >= 200 kW	0.025
GS-3	0.034	STANDBY/SEC	0.030
Street Light	0.008	STANDBY/PRI	0.027
		STANDBY/SUB	0.012



## Details of your tracked charges

Your rate: TOUD-4-9PM

Billing period: 07/22/21 to 08/19/21 (29 days)

### Delivery charges - Cost to deliver your electricity

Baseline credit	548 kWh x -\$0.07299	-\$40.00
Energy-Summer		
On peak	389 kWh x \$0.22703	\$88.31
Mid peak	153 kWh x \$0.22703	\$34.74
Off peak	536 kWh x \$0.17349	\$92.99

### Generation charges - Cost to generate your electricity

SCE

Energy-Summer		
On peak	389 kWh x \$0.18269	\$71.07
Mid peak	153 kWh x \$0.10086	\$15.43
Off peak	536 kWh x \$0.07379	\$39.55

<b>Energy Charge Total</b>		<b>\$302.09</b>
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### Additional information regarding your Net Consumption/Generation:

- Your year-to-date energy charges total as of previous month: \$182.32
- Your current month energy charge total: \$302.09
- Your year-to-date energy charges: \$484.41
- Your year-to-date kWh: 1,026 kWh





# Customer Connection

Please visit us at [www.sce.com](http://www.sce.com)

## Public Safety Power Shutoffs

- It is not a decision we take lightly. It is done to keep you and your community safe.
- We have been able to limit the number of customers impacted by PSPS by using sectionalizing devices to de-energize segments instead of entire circuits.
- It will have to remain available as a tool to mitigate wildfire risk during severe weather and high fire potential index events.

We urge customers to update their contact information and sign up for PSPS alerts at: [sce.com/outage](http://sce.com/outage). To learn more about Public Safety Power Shutoffs, visit: [sce.com/safety/wildfire](http://sce.com/safety/wildfire)

## Suspension of Service Disconnections Has Been Extended Through September 30, 2021

While temporary COVID-19 emergency response measures have ended, our commitment to our customers will never change. We know the past year has been hard for many of our customers. We're here to help with a variety of assistance options to continue to support you. Learn more at:

[sce.com/findsupport](http://sce.com/findsupport)

## Be Prepared for Outage Emergencies

If your home or business is located in an area designated as a Tier 2 or Tier 3 high fire risk zone, you may want to consider adding a power station or a portable generator to your emergency preparedness plans. These devices may provide backup power for your personal electronics such as a cell phone, computer, or other important household appliances such as refrigerators, lighting, garage door opener and medical devices which helps you to be more prepared for an outage or other emergency. Rebates are available for the purchase of qualifying products.

Watch our backup power educational videos, learn more about available solutions and apply for rebates in the SCE Marketplace at [sce.com/rebates](http://sce.com/rebates).

To learn more about the process and method the California Public Utilities Commission used to determine High Fire Threat District maps, visit [cpuc.ca.gov/firethreatmaps/](http://cpuc.ca.gov/firethreatmaps/).

## Enroll to Live a Little Greener

SCE provides clean energy choices for homeowners, renters, and businesses looking for renewable energy options without upfront investments, on-site panel installations, building modifications or ongoing maintenance.

- 1) The Green Rate provides the option to purchase green power to support 50% or 100% of your electricity use. To learn more and enroll, visit [sce.com/greenrate](http://sce.com/greenrate)
- 2) The Community Renewables option leverages SCE approved locally operated solar farms to produce electricity. We will give you a bill credit on your monthly SCE energy statement based on your calendar month's kWh subscription in the project. To learn more and enroll, visit [sce.com/commrenew](http://sce.com/commrenew).

## Get Help If You Use Medical Equipment

If you or someone in your household requires the regular use of electrically-powered medical equipment or other qualifying medical devices, you may be eligible for our Medical Baseline Allowance program.

This program provides an additional 16.5 kilowatt hours (kWh) of electricity per day. Provided at the lowest baseline rate, this helps offset the cost of operating the medical equipment and prioritizes critical alerts and notifications if outages occur, including Public Safety Power Shutoffs.

## A Medical Professional's Signature Now Required (E-signature Option Available)

All applications received after the end of Consumer Protections on June 30 will require the signature of a medical professional\*. For online applications, you can enter their email address and we will contact them for their electronic signature to approve your application. Please alert them that they will be receiving an email from SCE.

*\* Includes Medical Doctor (MD), Doctor of Osteopathy (DO), Physician Assistant (PA) or Nurse Practitioner (NP).*

To learn more, apply online or download an application please visit [sce.com/medicalbaseline](http://sce.com/medicalbaseline) or call **1-800-655-4555**.

NOTES: All customers who depend upon electrically-operated medical equipment should be prepared at all times with a back-up plan or power system to ensure their health and welfare during outages. SCE does not provide back-up generation.

Devices used for therapy but not medically required for sustaining life do not qualify for this program.

*\* For Santa Catalina Island gas customers, the standard Medical Baseline Allocation will be 0.822 therms per day.*

## Support for Customers Affected by a Major Disaster

If you or someone you know has been affected by a disaster for which a state of emergency has been declared, please visit [sce.com/disastersupport](http://sce.com/disastersupport) for information about consumer protections, programs and services SCE has available.

## Proposition 65 Warnings



**WARNING:** The Safe Drinking Water and Toxic Enforcement Act of 1986, commonly referred to as Proposition 65, requires the governor to publish a list of chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. It also requires California businesses to warn the public of potential exposures to these chemicals that result from their operations.

Providing safe and reliable service to all of our customers is a top priority for Southern California Edison and we want you to be aware of these chemicals so that you can reduce exposure to chemicals associated with electricity generation and distribution. We handle all equipment and materials at our sites carefully for your good health as well as ours. However, if you are at or near our facilities and work sites, you can be exposed to the following chemicals on the state's Proposition 65 list. Reduce, limit, or avoid activities at and near the sources of exposure described below. For more information go to:

[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

1. **Diesel Generation:** Diesel Exhaust: SCE uses diesel-fueled emergency generators during emergencies and other times to help minimize the interruption of our customers' supply of electricity. The generators are used at some SCE facilities like substations and service centers, and at locations where repairs are made to the electrical system. SCE also uses diesel as the primary fuel for electricity generation on Catalina Island and in many service vehicles used throughout our service territory. Diesel engines produce exhaust as a by-product of the combustion of diesel fuel. Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. You should avoid breathing diesel fumes whenever possible.

2. **Wooden Utility Poles:** SCE uses wooden poles that have been treated with chemical preservatives. These chemicals include pentachlorophenol, which is known to the State of California to cause cancer, and petroleum products such as diesel fuel, which contains chemicals including toluene and benzene that are known to the State of California to cause cancer and birth defects or other reproductive harm. If you come into contact with a wooden utility pole or the dust, debris, soil surrounding the pole, or water runoff that may contain dust, debris, and soil previously in contact with the pole, you could be exposed to these chemicals. Avoid contact with wooden utility poles and the dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, and soil previously in contact with the poles.

3. **Painted Structures:** SCE utilizes metal and wood structures and equipment that may have been coated with paints containing chemicals, such as lead-based paint, that are known to the State of California to cause cancer and birth defects or other reproductive harm. When the paint on these on these structures deteriorates, flakes of paint can impact the soil adjacent to the structure. To avoid exposure, you should avoid contact with any paint flakes or soil near any structure with deteriorating paint.

Los usuarios con acceso al Internet podran leer y descargar esta notificacion en espanol en el sitio Web de SCE:

[www.sce.com/avisos](http://www.sce.com/avisos)

## Budget Your Electricity Bill with the Level Pay Plan (now Budget Billing Plan)

Are your electric bills higher in the summer? Do these higher bills stretch your budget? Sign up for SCE's Level Pay Plan (LPP), which allows you to spread high summer and/or winter bills over an entire year into equal monthly payments.

It's easy. SCE calculates your electricity use over the prior 12 months and come up with a dollar amount. This dollar amount is divided by 11 and becomes the Level Pay Plan amount you pay over the next 11 months. On the 12th month, you'll receive a settlement bill showing either a payment due, or a credit to your account based on how much energy you used.

Your account is periodically reviewed and your monthly payment may be adjusted during the year depending on your power usage.

If you'd like to enroll, please call **1-800-434-2365**. LPP is based on eligibility and some restrictions may apply. Once enrolled, you must pay your bills monthly by the due date to remain eligible for the program.

## Thinking of Installing Solar?

SCE's Marketplace makes the shopping process easier. Get a rooftop solar and storage system tailored to your home, bids from a network of vetted solar installers, financing options, and a dedicated energy advisor. Plus, you will also receive a \$500 Marketplace discount from SCE. Go to: [sce.com/rebates](http://sce.com/rebates).

*\*SCE's solar and storage marketplace is run by Pick My Solar, a third-party company not affiliated with SCE. SCE does not endorse, or accept any liability for, the content of, services or products sold on any third-party websites.*

## Safe Portable Generator Hook-Up

Connecting a portable generator to your home's electrical wiring is dangerous and can cause serious injuries or electrocution.

Do not hook up a generator directly to an electrical panel. The safe way is to plug the electrical equipment into a portable generator using a properly sized extension cord approved by Underwriters Laboratories (UL).

If your needs require a generator to be wired directly to your home's electrical system, California state law mandates that you notify us. We also recommend that you enlist the service of a qualified electrician to perform the task.

For additional safety information visit:

[sce.com/generator](http://sce.com/generator)

## Connect With Us

Get energy-saving tips, safety and outage updates, and much more.



[www.facebook.com/sce](http://www.facebook.com/sce)



[www.twitter.com/sce](http://www.twitter.com/sce)



[www.instagram.com/sce](http://www.instagram.com/sce)



For billing and service inquiries  
1-866-701-7868  
www.sce.com

# Your electricity bill

Customer account

Rotating outage

**Amount due \$4.26**  
**Due by 01/12/21**

Service account

Date bill prepared  
12/24/20

27557 COYOTE MESA DR  
CORONA, CA 92883

**Year-to-date charges through month 11: \$466.09**  
**Due by month 12**

## Your account summary

Previous Balance	\$15.05
Payment Received 11/27/20	-\$20.00
Credit balance	-\$4.95
Your new charges	\$9.21
<b>Total amount you owe by 01/12/21</b>	<b>\$4.26</b>

### Understand Net Energy Metering (NEM) billing

You are billed annually for your energy charges because they can be offset by energy credits over your 12-month billing period. Any charges not offset by credits will become due at the end of your 12-month billing period.

You also receive a monthly bill. It reflects the minimum amount due each month, which supports the cost of maintenance and operation for providing electricity.

## Stay informed about your annual bill

<b>Your new charges</b> <b>Due monthly</b>	<b>Year-to-date charges: \$466.09</b> <b>Settled at end of 12-month billing period (on or about 02/25/21)</b>
If you pay only this month's new charges, you may owe a large amount at the end of your 12-month billing period.	You may make additional payments anytime. Payments will not show up in your year-to-date charges. They will create a credit on your account. Any remaining balance forward will be settled against any charges in your 12-month settlement bill.
	<b>You are in billing month 11 of 12.</b>

Please return the payment stub below with your payment and make your check payable to Southern California Edison.  
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574) Tear here

Tear here



Please write this number on the memo line of your check. Make your check payable to Southern California Edison.

**Amount due by 01/12/21 \$4.26**

Amount enclosed \$

STMT 12242020 P4

27557 COYOTE MESA DR  
CORONA, CA 92883-7908

P.O. BOX 600  
ROSEMEAD, CA 91771-0001

0000000000000000000000004260000000426

## Ways to contact us

### Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555	<i>Relay calls accepted</i>
Payments, Extensions or Payment Options	1-800-950-2356	
Emergency Services & Outages	1-800-611-1911	
California Alternate Rates for Energy (CARE)	1-800-447-6620	
Energy Theft Hotline	1-800-227-3901	
Hearing & Speech Impaired (TTY)	1-800-352-8580	

## Request a large print bill 1-800-655-4555

### Multicultural services

Cambodian / ភ្នំ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

### Correspondence:

Southern California Edison  
P.O. Box 6400  
Rancho Cucamonga, CA  
91729-6400

www.sce.com

## Important information

### What are my options for paying my bill?

<b>On-line</b>	Pay one-time or recurring on <a href="http://www.sce.com/bill">www.sce.com/bill</a>
<b>Mail-in</b>	Check or Money order
<b>In Person</b>	Authorized payment locations 1-800-747-8908
<b>Phone</b>	QuickCheck 1-800-950-2356
	Debit & credit card * 1-800-254-4123
	*Residential customers only

### Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

**Rates and applicable rules:** Available at [www.sce.com](http://www.sce.com) or upon request.

### Past due bills

When is my bill past due? It is past due 19 days after the preparation date, which was 12/24/20.

- Reconnecting service that has been disconnected requires a Service Connection payment.
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit [www.sce.com/safety](http://www.sce.com/safety) or call SCE at 1-800-655-4555.

### What is the Late Payment Charge (LPC)?

0.7% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

### What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit [www.sce.com/rotating outage](http://www.sce.com/rotating%20outage).

### Disputed bills

**If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/). The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:**

**Telephone** 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

**Mail** CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

**If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.**

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

**To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.**

### Definitions

- Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- DWR Bond Charge:** Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power during the energy crisis are being repaid through this charge.
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mail [REDACTED]

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic) [REDACTED]

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature \_\_\_\_\_ Date \_\_\_\_\_

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

**Energy Assistance Fund (EAF):** I want to help people pay their energy bill through EAF. For info visit [www.sce.com/eaf](http://www.sce.com/eaf) or call (800) 205-8596.

Round-up my bill to next whole dollar amount for EAF

Every Month

One Month only

Add this amount for EAF \$ \_\_\_\_\_

Every Month

One Month only

Select one box only and sign below for EAF: \_\_\_\_\_



## Your cost varies by time of day



### Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

## Your past and current electricity usage

	Electricity (kWh)
Winter Season - Consumption	
Mid peak	140
Off peak	254
Super off peak	32
Winter Season - Net Generation	
Mid peak	0
Off peak	-12
Super off peak	-348
<b>Total electricity usage this month in kWh</b>	<b>66</b>

Your next billing cycle for meter 222011-754538 will end on or about 01/23/21.

**Consumption** is the total amount of electricity imported from SCE.

**Net generation** is the amount of excess electricity exported to the grid by your generating system.

**Total electricity usage** is your system's total net generation minus your total consumption.

### Your daily average electricity usage (kWh)

2 Years ago: 16.52      Last year: 15.55      This year: 2.13



\* Irregular billing period

## Details of your new charges

Your rate: TOUD-4-9PM

Billing period: 11/21/20 to 12/22/20 (31 days)

### Delivery charges - Cost to deliver your electricity

Basic charge      31 days x \$0.03100

\$0.96

### Your Delivery charges include:

- \$0.96 distribution charges

### Nonbypassable charges (NBCs)

CTC, NDC, PPPC      424 kWh x \$0.01362

\$5.77

DWR bond charge      424 kWh x \$0.00580

\$2.46

### Your overall energy charges include:

- \$0.37 franchise fees

Subtotal of your new charges      \$9.19

State tax      66 kWh x \$0.00030

\$0.02

**Your new charges**

**\$9.21**

### Additional information:

- Service voltage: 240 volts
- Net Surplus Compensation option: Rollover

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## Things you should know

### **Change to NEM Monthly Billing Option**

Currently, your non-energy (public purpose programs, tax and fees) are due monthly. Your energy charges are tracked, but not due until your 12-month settlement bill. If you sign up for the NEM Monthly Billing Option, all charges will be due and payable each month. Requesting monthly billing is easy, call us at 1-866-701-7868. To learn more about NEM billing go to [on.sce.com/nembillcalc](https://on.sce.com/nembillcalc).

### **Changes to DWR Bond Charge on your bill**

As of October 1, 2020, the DWR Bond Charge is being collected to support California's Wildfire Fund. This charge is no longer being used to repay bonds issued by the California Department of Water Resources (DWR) to cover the costs of buying power during the 2001-02 energy crisis. For more information on this change, please visit [sce.com/understandyourbill](https://sce.com/understandyourbill).

### **Our Call Center Hours Have Changed**

Effective February 1, 2021, our Customer Service Representatives will be available to assist you Monday through Friday, from 7 a.m. - 7 p.m. and Saturdays from 8 a.m. - 5 p.m. We are still here 24 hours a day, 7 days a week for outage and emergency calls. For assistance or more information, visit [sce.com/customer-service/contact-us](https://sce.com/customer-service/contact-us).



## Details of your tracked charges

Your rate: TOUD-4-9PM

Billing period: 11/21/20 to 12/22/20 (31 days)

### Delivery charges - Cost to deliver your electricity

Baseline credit	66 kWh x -\$0.07848	-\$5.18
Energy-Winter		
Mid peak	140 kWh x \$0.21475	\$30.07
Off peak	242 kWh x \$0.16607	\$40.19
Super off peak	-316 kWh x \$0.16028	-\$50.65

### Generation charges - Cost to generate your electricity

SCE		
Energy-Winter		
Mid peak	140 kWh x \$0.12659	\$17.72
Off peak	242 kWh x \$0.08808	\$21.32
Super off peak	-316 kWh x \$0.06879	-\$21.74
<b>Energy Charge Total</b>		<b>\$31.73</b>

### Additional information regarding your Net Consumption/Generation:

- Your year-to-date energy charges total as of previous month: \$434.36
- Your current month energy charge total: \$31.73
- Your year-to-date energy charges: \$466.09
- Your year-to-date kWh: 1,169 kWh

## Things you should know

### Have you received a past due notice or are you having trouble paying your bill?

For residential customers, SCE has suspended service disconnections for nonpayment and waived late fees because of the hardships caused by COVID-19, but Past Due notices may still be sent. SCE has also eliminated service reconnection fees for residential customers. If you are a residential customer and have received a Past Due notice or you are having trouble paying your bill, please call 1-800-950-2356 to discuss how we can help.

You may qualify for bill payment options (including a 12-month payment plan) and financial programs available to assist you such as SCE's CARE and FERA programs, which can help to reduce your bill. We can also connect you with community agencies that can provide additional assistance to you, and you may also qualify for SCE's Energy Savings Assistance (ESA) program for income-qualified residential customers. For more information, please visit [www.sce.com/billhelp](http://www.sce.com/billhelp).

### What's on your bill?

Nonbypassable charges (NBCs), which are comprised of DWR Bond Charge (DWRBC), Competition Transition Charge (CTC), Nuclear Decommissioning Charge (NDC), and Public Purpose Programs Charge (PPPC) are assessed on the kWh consumed in each metered interval of the current billing period and billed monthly. For more information, please refer to your rate tariff sheet available on SCE.com.

Thank you for your participation in SCE's NEM program.





Please visit us at [www.sce.com](http://www.sce.com)

## SOUTHERN CALIFORNIA EDISON'S ELECTRIC RATE OPTIONS 2

Para solicitar una copia en español de esta notificación, por favor escriba a:

**Southern California Edison**  
P.O. Box 800, G.O. 1, Quad 4A  
Rosemead, CA 91770  
à la atención de Comunicaciones Corporativas,  
o visita [www.sce.com/avisos](http://www.sce.com/avisos).

### Below are brief descriptions of various rate options for Southern California Edison's (SCE) residential customers.

SCE provides these descriptions to help customers understand what rate options are available to help manage monthly electric bills. Your current rate is listed on your electric bill. Your bill separates the costs of generation and costs related to the delivery of electricity. The charges for generation include costs related to the operation of SCE's electric generating plants, plus the cost of purchasing power from other sources. The California Department of Water Resources (DWR) obtained electricity on behalf of SCE. SCE has repaid the cost of the associated contracts and is now returning the cash reserves held to support the contracts through the DWR Energy Credit. The credit will end once the reserves are fully repaid to customers. Eligibility requirements, terms and conditions apply and may vary for each rate schedule.

Please refer to SCE's Tariff Books for a complete list of terms and conditions of service [www.sce.com/tariffbooks](http://www.sce.com/tariffbooks) or call us at 1-800-655-4555 to see if you qualify for one of the energy and money-saving rates below.

### RATE SCHEDULES

**Domestic (D):** This rate schedule serves domestic customers and is applicable to those who are individually metered by SCE and who live in single-family accommodations or individually metered single-family dwellings in a Multifamily Accommodation (e.g., houses, townhouses, condominiums, apartments, rental units, manufactured houses or mobile homes). Schedule D has a lower energy rate for all electricity used up to the Baseline\* amount. Energy used up to this point is considered Tier 1 usage. Electricity used above Baseline (Tiers 2 and 3) is priced higher. Schedule D also has a daily Basic Charge and Minimum Charge that are independent of the energy charges and cover a portion of costs for services such as meter reading and customer billing. Beginning January 1, 2017, any usage that exceeds 400% of your baseline allocation will be charged at the High Usage Charge rate.

#### \* Baseline

"Baseline" refers to a specific amount of energy allocated to residential customers for the essential portion of energy use for such things as lighting, cooking, heating and refrigeration. The baseline allocation, or Tier 1 usage, is charged at a lower rate than energy used in excess of that amount. As usage increases beyond the Tier 1 allocation, the price for energy in each subsequent tier is charged at a higher rate. This rate structure is meant to incentivize energy conservation. California's regulated energy utilities are mandated to allocate a Baseline quantity to each residential customer, based on that customer's geographic area, the season (winter or summer), and whether the customer has a single source of energy (i.e., if the customer's home is "all electric") or a combination of gas and electric ("basic" service). Customers can check the "Details of your new charges" section of their bills to see which tier their usage falls into each month.

**Medical Baseline** is an additional allowance of kilowatt hours (kWh) charged at the Baseline rate, and is available to customers or their household members who require the regular use of electrical life support or essential medical equipment, or have a qualifying illness. The standard Medical Baseline allocation is 16.5 kWh per day, in addition to the daily Baseline allocation residential customers receive.

**Schedule D customers may be eligible for other rate options that could further lower their electric bills, such as:**

**Domestic Summer Discount Plan (D-SDP):** This plan is applicable to domestic service customers residing in individually metered, single-family accommodations with central air conditioning, in which a portion of the customer's electrical air conditioning load is subject to disconnection, as initiated by an SDP Event Trigger, from SCE's service by SCE through a direct load control device, with or without optional customer-controlled override capabilities. This plan is not applicable to customers receiving a Medical Baseline Allocation for air conditioning. To participate in this plan, customers must have an appropriate SCE-direct load control device installed, programmed, and activated.

**Domestic - California Alternate Rates for Energy (D-CARE):** This program provides reduced rates for income-qualified customers. Schedule D-CARE rates are approximately 30 percent lower than rates contained in Schedule D. Household income must be at or less than the CARE income guidelines, defined as 200 percent of the Federal Poverty Guidelines. Qualifying income guidelines are shown on the CARE application. This rate may also be applicable with other residential rate schedules.

**Domestic - Family Electric Rate Assistance (D-FERA):** This program offers a discounted rate to income-qualified households. There must be a minimum of three or more persons residing in a household and the total household income must be at or less than 250 percent of the Federal Poverty Guidelines. Schedule D-FERA rates are on average 12 percent lower than rates contained in Schedule D. Qualifying income guidelines are shown on the FERA application. FERA is not available to CARE customers.

**Edison SmartConnect Opt-Out - ESC-OO** This rate is available to residential customers who do not wish to have a wireless, communicating meter, known as Edison SmartConnect® meter, installed at their Premises (hereafter, "Opt-Out Customers"). Under this schedule, Opt-Out Customers shall receive service using the meter or meter form that had been installed at the customer's Premises prior to the installation of an Edison SmartConnect meter (i.e. analog or non-analog, non-smart digital meter). There is a one-time initial fee and a reoccurring monthly fee to opt-out which applies for three years from the time the customer elects to opt-out.

**Critical Peak Pricing (CPP):** The CPP rate offers a discount during the summer months for bundled service customers (those whose electric power, transmission, distribution, billing, metering and related services are provided by SCE). The customer must have an interval meter or an Edison SmartConnect (CR) program-ready meter. When electricity demand and prices climb, SCE will activate CPP "events" (weekdays from 4:00 p.m. - 9:00 p.m., excluding holidays) during which energy charges increase significantly. However, if customers reduce or reschedule usage to lower demand times of day during these events, CPP may help lower electric bills. Participants receive bill protection up to the first 12 months. Customers who receive Medical Baseline allocation(s), customers served under Schedule TOU-EV-1, or customers served under the Smart Energy Program option are not eligible for service under this rate.

(continued)

**Customers who use most of their electricity during “off-peak” hours could benefit from a Time-of-Use (TOU) rate schedule.**

**Time-of-Use Domestic (TOU-D):** TOU-D is applicable to customers eligible for service under Schedule D, Schedule D-CARE, and Schedule D-FERA. Schedule TOU-D has 10 rate options: Option 4-9 PM, Option 4-9 PM-CPP, Option 5-8 PM, Option 5-8 PM-CPP, Option PRIME, Option PRIME- CPP, and TOU Period Grandfathering Option A, Option A-CPP, Option B and Option B-CPP. Option 4-9 PM and Option PRIME have an on-peak time period of 4:00 pm. to 9:00 p.m. and Option 5-8 PM has an on-peak period of 5:00 pm. to 8:00 p.m. Option PRIME is a new Option intended for higher usage customers that have load-modifying electric technologies, including those who have electric vehicles (EVs), behind-the-meter (BTM) energy storage systems and/or electric heat pumps. Customers who have EV load that is separately metered under Schedule TOU-EV-1 are ineligible for service under this Schedule for the TOU-EV-1 account. Option A and Option B are only available to customers meeting the TOU Period Grandfathering eligibility criteria, and existing customers receiving service on Option A and Option B as of March 1, 2019. Option A is for lower-usage customers, while Option B is for higher-usage customers. Option A contains fixed charges similar to Schedule D but has a baseline credit and higher energy charges. Option B has no baseline credit, a fixed charge, and lower energy charges. Lower rates may be achieved with Schedule TOU-D Options A and B if the customer reduces usage between the on-peak period of 2:00 p.m. and 8:00 p.m. weekdays, except holidays.

**Time-of-Use Tiered Domestic (TOU-D-T):** As of March 1, 2019, this Schedule is closed to new Customers. Schedule TOU-D-T is a seasonal time-of-use rate with a level pricing structure (Level 1 is up to 130% of Baseline, and Level 2 is more than 130% of Baseline). TOU-D-T is applicable to customers eligible for service under Schedule D, D-CARE, and D-FERA. Lower rates may be achieved with TOU-D-T if the customer reduces usage between the on-peak period of 12:00 p.m. and 6:00 p.m. weekdays, except holidays.

**Time-of-Use Electric Vehicle (TOU-EV-1):** This rate is designed for residential customers who charge their electric vehicle(s) at their primary residence, on a separate meter provided by SCE. **On-peak hours for TOU-EV-1 are** noon to 9:00 p.m., all year, every day; **off-peak hours are** all other hours. Under this schedule, customers receive substantial savings if they charge their electric vehicle(s) during off-peak hours. As of March 1, 2019, this Schedule is closed to new Customers. Customers who requested service on this Schedule prior to March 1, 2019 are eligible to continue receiving service on this Schedule.

**Smart Energy Program (SEP):** This is an optional program offering annual bill credits to eligible bundled service customers who have technology installed at the home authorized by SCE for direct participation in energy events. Presently, Wi-Fi enabled smart thermostats controlling a working central air conditioning system supported by an SCE approved third party entity are the only technology available for participation in the Smart Energy Program. This program is only available to residential customers with an Edison SmartConnect® meter. Smart Energy Program is not applicable to customers enrolled in any other Demand Response program, such as Summer Discount Plan, or customers receiving a Medical Baseline allocation. Smart Energy Program events can be called for up to 4 hours per day between 11:00 a.m. and 8:00 p.m. on non-holiday weekdays.

**Bundled Service Customer Interval Meter Ownership (BSC-IMO):** This option is available to bundled service customers (BSC) who replace an existing meter or install retrofit metering facilities in accordance with Schedule CC-DSF (see below). Meter reading services and billing services under this schedule are provided solely by SCE. A BSC is a customer who is not served under Direct Access.

**Cost Responsibility Surcharge (DA-CRS, CCA-CRS, CGDL-CRS):** Cost Responsibility Surcharges (CRS) are applicable to Customer Generation Departing Load (CGDL), Direct Access (DA) Service customers, Community Aggregation (CA) customers, and Community Choice Aggregation (CCA) customers.

**Community Choice Aggregation Service (CCA Service):** Cities, counties, a Joint Power Authority, and certain other public agencies whose governing boards have elected to act as Community Choice Aggregators can purchase and sell electricity on behalf of utility customers within their service area(s). Under CCA Service, a Community Choice Aggregator is solely responsible for procuring and providing for the electric power needs (including ancillary services) of its customers, ensuring resource adequacy and renewable portfolio requirements for these customers, and scheduling and settling with the California Independent System Operator (CAISO). Community Choice Aggregators are required to meet certain requirements with the California Public Utilities Commission in addition to meeting financial and technical requirements with SCE. CCA customers are subject to additional charges as explained in Schedules CCA-CRS and CCA-SF.

**Direct Access (DA) Service:** Direct Access refers to any end-use SCE customer electing to procure its electricity directly from an Electric Service Provider. Pursuant to Decision 10-03-022, residential customers receiving DA Service prior to March 11, 2010 may continue to be served under DA Service, but effective on March 11, 2010, the right to transfer to DA Service is closed to residential customers.

**Direct Participation Demand Response Service (DPDR Service):** DPDR Service is offered by the CAISO and allows a Demand Response Provider (DRP) or a retail customer to participate or “bid-in” directly into the CAISO wholesale energy market for compensation by the CAISO, in accordance with the market awards and dispatch instructions established by the CAISO.

**Customer Choice Discretionary Service Fees (CC-DSF):** This rate schedule is applicable to DPDR, DA, CA, and CCA Service customers purchasing metering services; Bundled Service customers electing a rate option that requires the use of interval data recorder (IDR) metering facilities; or customers requesting IDR metering and/or metering facilities in substitution for or in addition to standard facilities.

**Generation Municipal Surcharge (GMS):** This rate is applicable to DA customers, CCA Service customers, CA customers, or any SCE Delivery Service customer who receives generation service from a supplier other than SCE. Certain exemptions may apply.

**Multifamily Affordable Solar Housing Virtual Net Metering (MASH-VNM and MASH-VNM-ST):** This rate is applicable to qualified customers whose service account(s) is located at an income-qualified residential complex on the same premises upon which one or more eligible generators are installed, and where the owner or operator of the complex contracts with SCE to have all of the eligible energy produced from the generator supplied to SCE for the purpose of providing allocated credits [in kilowatt-hours (kWh)] to the residential complex’s common area and/or tenant service accounts to offset energy usage. The owner or operator is also eligible for up-front incentives, subject to funding availability. Service under Schedule MASH-VNM was closed to new customers on July 1, 2017. Beginning July 1, 2017, MASH-VNM-ST (MASH-VNM Successor Tariff) is available to customers and the same program details apply as MASH-VNM with some differences. The generating facility still must be sized to offset a portion or all of the customer’s own electrical requirements; yet the generating capacity of 1 MW or less no longer applies; Interconnection fees now apply; and residential customers are required to be served on a time-of-use rate, certain exceptions apply.

**Net Energy Metering (NEM, NEM-ST and FC-NEM):** These optional rates serve customers who install eligible renewable generating facilities on their premises for the purpose of generating electricity to offset part or all of their own electrical requirements. A customer must produce electricity with a generating facility using any of the renewable sources listed in Section 25741 of the Public Resources Code\* or fuel cells as defined in PU Code Section 2827.10. The generating facility must be sized to offset a portion or all of the customer’s own electrical requirements, up to a maximum generating capacity of 1 MW or less per premises. Customers must execute a NEM Interconnection Agreement prior to receiving service under one of these rate schedules. To be eligible for service under Schedule FC-NEM, the customer must commence operation of the generating facility prior to January 1, 2022 or the date SCE reaches its FC-NEM program cap. Service under Schedule NEM was closed to new customers on July 1, 2017. Beginning July 1, 2017, NEM-ST (NEM Successor Tariff) is available to customers and the same program details apply as NEM with some differences. The generating facility still must be sized to offset a portion or all of the customer’s own electrical requirements; yet the generating capacity of 1 MW or less no longer applies; Interconnection fees now apply; and residential customers are required to be served on a time-of-use rate, certain exceptions apply. (continued)



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**Virtual Net Energy Metering for Multi-Tenant and Multi-Meter Properties (NEM-V and NEM-V-ST):** This optional rate is applicable to qualified customers whose service account(s) are located within a multi-tenant and multi-meter property that includes all residential, commercial and industrial properties on which an eligible generator(s) has been installed at the same service delivery point and for which the owner or operator of the property contracts with SCE to have all eligible energy produced by the eligible generator and exported to the grid supplied to SCE for the sole purpose of providing allocated credits to service accounts served by the same service delivery point as the generator within the property. Service under Schedule NEM-V was closed to new customers on July 1, 2017. Beginning July 1, 2017, NEM-V-ST (NEM-V Successor Tariff) is available to customers and the same program details apply as NEM-V with some differences. The generating facility still must be sized to offset a portion or all of the customer's own electrical requirements; yet the generating capacity of 1 MW or less no longer applies; Interconnection fees now apply; and residential customers are required to be served on a time-of-use rate, certain exceptions apply.

**Solar On Multifamily Affordable Housing Virtual Net Metering (SOMAH-VNM):** This rate is applicable to qualified customers whose service account(s) are located at a residential complex on the same premises upon which one or more eligible generators have been installed, and for which the owner or operator of the residential complex contracts with SCE to have all eligible energy produced by the eligible generator(s) supplied to SCE for the sole purpose of providing allocated credits to the residential complex's common area and tenant service accounts primarily to offset electricity usage by tenants. Owners or operators receive an incentive under the SOMAH program.

**Green Tariff Shared Renewables - Green Rate (GTSR GR):** This rate option is available to Bundled Service customers who elect to participate in one of two optional GTSR programs for the purposes of having SCE procure additional renewable resources from GTSR facilities to meet customer subscriptions. This rate option is available on a first-come, first served basis until the earlier of the date that customer subscriptions served under the Green Rate and Community Renewables programs reach 269 megawatts or the implementation of a California Public Utilities Commission-approved replacement Program.

**Green Tariff Shared Renewables - Community Renewables (GTSR CR):** This rate option is available to Bundled Service customers who elect to participate in one of two optional GTSR program for the purposes of receiving a bill credit from SCE to reflect the customer's subscription in a Community Renewables (CR) facility. Customers electing this option must enter into a Customer Developer Agreement (CDA) with the developer of the CR Facility to which the customer wishes to subscribe and consent to the developer providing information about the customer's subscription to SCE on a regular basis in order for SCE to accurately bill the customer. This rate option is available on a first-come, first-served basis until the earlier of the date that customer subscriptions served under the Community Renewables and Green Rate programs reach 269 megawatts or the implementation of a California Public Utilities Commission-approved replacement Program.

\*The renewable sources included in Section 25741 of the Public Resources Code are biomass, solar thermal, photovoltaic, wind, geothermal, fuel cells using renewable fuels, small hydroelectric generation digester gas, municipal solid waste conversion, landfill gas, ocean wave, ocean thermal, or tidal current, and any additions or enhancement to the facility using these technologies.

For more information about any of our rate options, please call 800-655-4555, visit our web site at [www.sce.com/rateoptions](http://www.sce.com/rateoptions), or write to:

Southern California Edison  
P.O. Box 800  
Rosemead, CA 91770

(continued)

# Do You Regularly Use Medical Equipment in Your Home?

If you or someone in your household requires the regular use of electrically-powered medical equipment or other qualifying medical devices, you may be eligible for SCE's Medical Baseline Allowance program. This program provides an additional 16.5 kilowatt hours (kWh) of electricity per day. Provided at the lowest baseline rate, this helps offset the cost of operating the medical equipment.

You may be eligible for the Medical Baseline Allowance if you or another full-time resident in your home:

- Requires the regular use of any electrically-powered medical/life support equipment (see the list at [sce.com/medicalbaseline](http://sce.com/medicalbaseline)) that mechanically or artificially sustains life or restores or replaces a vital physical function, including mobility, and/or
- Is temperature sensitive and requires air conditioning, and/or
- Has a life-threatening illness or compromised immune system or other condition that requires heating and/or cooling.

If you or someone in your home qualifies, or for questions on whether you may qualify, call us at **1-800-655-4555** or visit [sce.com/medicalbaseline](http://sce.com/medicalbaseline).

NOTE: All customers who depend upon electrically-operated medical or life-support equipment for survival should be prepared at all times with a back-up power system or other plans necessary to ensure their health and welfare during outages. SCE does not provide back-up generation.

Devices used for therapy but not medically required for sustaining life do not qualify for this program.