



ENERGY STATEMENT

www.pge.com/MyEnergy

True up
Oct.
for 2020-2021

Account No: 8818209179-8

Statement Date: 09/10/2021

Due Date: 10/01/2021

Service For:

SANDRA THORNTON
1273 ARCH WAY LOT 37
CHICO, CA 95973

Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 7-6
General: 1-800-743-5000
Monday-Friday 7 a.m.-9 p.m.
Saturday 8 a.m.-6 p.m.
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Net Energy Metering (NEM2)

Your Account Summary

Amount Due on Previous Statement	\$17.25
Payment(s) Received Since Last Statement	-17.25
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$10.48
Total NEM Charges	26.97
Current Gas Charges	6.55

Total Amount Due by 10/01/2021	\$44.00
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Your Net Energy Metering (NEM) Summary: True-Up

This is your True-Up statement. Please see the "Summary of Your NEM True-Up Period Charges" for more details.

Total Electric Energy Charges	\$25.65
Taxes	1.32
Total NEM Charges Due	\$26.97

Important Messages

CARE Program You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit www.pge.com/care.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite www.pge.com/espanol/care.

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Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

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Account Number:	Due Date:	Total Amount Due:
8818209179-8	10/01/2021	\$44.00

Amount Enclosed:

\$

SANDRA THORNTON
1273 ARCH WAY
CHICO, CA 95973-8275

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



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Account No: 8818209179-8
Statement Date: 09/10/2021
Due Date: 10/01/2021

Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call **1-800-743-5000** to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown

Generation	\$25.65
Transmission	3.09
Distribution	-70.90
Electric Public Purpose Programs	52.03
Nuclear Decommissioning	3.45
Wildfire Fund Charge	20.94
Competition Transition Charges (CTC)	1.34
Energy Cost Recovery Amount	0.03
Taxes and Other	1.82
Total Electric Charges	\$37.45

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 8818209179-8

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 8818209179-8
Statement Date: 09/10/2021
Due Date: 10/01/2021

Summary of Your NEM True-Up Period Charges

Service For: 1273 ARCH WAY LOT 37

Service Agreement ID: 8811176901

Rate Schedule: ETOUD SB Time-of-Use (Peak Pricing 5-8 p.m. Weekdays)

Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated NEM Charges After Taxes
10/07/2020	2	-39	-37	-\$4.36	-\$4.58
11/05/2020	34	-87	-52	-8.44	-8.88
12/07/2020	96	250	346	99.24	104.31
01/07/2021	97	357	454	128.00	134.54
02/07/2021	100	227	328	94.46	99.28
03/09/2021	72	39	111	37.30	39.21
04/08/2021	-12	-197	-209	-49.66	-52.20
05/09/2021	-48	-421	-469	-120.64	-126.81
06/08/2021	-25	-342	-367	-92.97	-97.73
07/08/2021	-3	-138	-141	-31.61	-33.23
08/09/2021	39	12	51	23.58	24.77
09/08/2021	54	20	74	30.45	31.99
TOTAL	406	-319	89	\$105.35	\$110.67

Estimated tax amount, if applicable, is displayed in the box below. Differences in net usage occur due to rounding.

Electric Charges

Bill Period End Date	Minimum Delivery Charges	Energy Charges *
10/07/2020	\$9.86	-\$4.47
11/05/2020	9.53	-5.92
12/07/2020	10.51	43.98
01/07/2021	10.18	56.63
02/07/2021	10.18	40.07
03/09/2021	9.86	14.11
04/08/2021	9.86	-25.18
05/09/2021	10.18	-56.93
06/08/2021	9.86	-42.78
07/08/2021	9.86	-13.05
08/09/2021	10.55	7.91
09/08/2021	9.98	11.28
TOTAL	\$120.41	\$25.65

* Please go to pge.com/electricrates to find the generation component of your Energy Charges.

How Your True-Up is Calculated

This is your True-Up statement. Since the total electric Minimum Delivery Charges are greater than the total NEM Charges Before Taxes, your balance owed is any current month electric Minimum Delivery Charges in addition to any applicable charges and taxes for the True-Up period.

Since this is your **True-Up statement**, all electric usage charges and credits are reset to zero starting with your next billing cycle.

The Minimum Delivery Charge is billed monthly and credited at True-Up if the total NEM Charges Before Taxes are greater than your cumulative Minimum Delivery Charges.

Energy Charges are basic commodity costs related to energy usage. These charges will only be billed at True-Up if they are a positive amount and when the total NEM Charges Before Taxes are less than the sum of your total Minimum Delivery Charges and Energy Charges.

Based on your **Net Usage (kWh)**, the True-Up calculations are:

Total NEM Charges Before Taxes	\$105.35
Total Electric Minimum Delivery Charges	120.41
Electric Usage Charges	0.00
Total Electric Energy Charges	\$25.65
Taxes	1.32
Total NEM Charges Due	\$26.97

Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges.

Visit www.pge.com/nembilling for a detailed explanation of NEM billing

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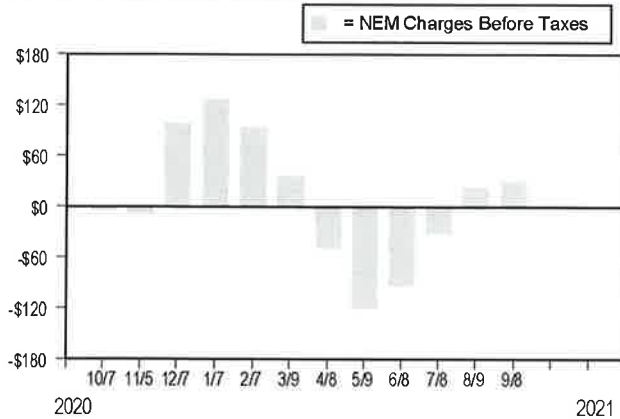
Summary of Your NEM True-Up Period Charges (continued)

Service For: 1273 ARCH WAY LOT 37

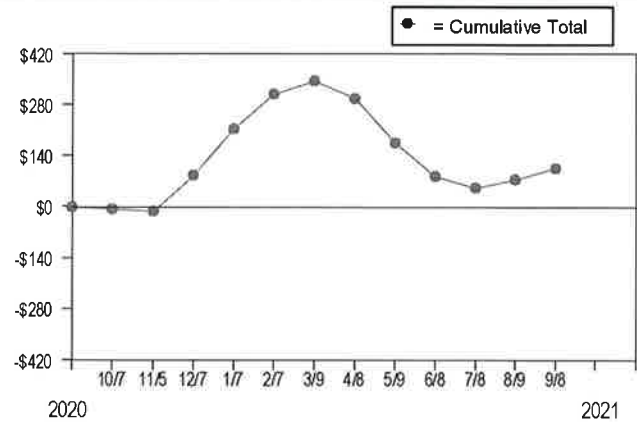
Service Agreement ID: 8811176901

Rate Schedule: ETOUD SB Time-of-Use (Peak Pricing 5-8 p.m. Weekdays)

NEM Charges Before Taxes



Cumulative NEM Balance by Month



Monthly NEM Charges

Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

Cumulative NEM Balance

Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up.



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Account No: 8818209179-8
Statement Date: 09/10/2021
Due Date: 10/01/2021

Details of Electric Monthly Charges

08/10/2021 - 09/08/2021 (30 billing days)

Service For: 1273 ARCH WAY LOT 37
Service Agreement ID: 8811176901
Rate Schedule: ETOUD SB Time-of-Use (Peak Pricing 5-8 p.m. Weekdays)
Enrolled Programs: Net Energy Metering (NEM2)

08/10/2021 - 09/08/2021

Minimum Delivery Charge ¹	30 days @ \$0.33260	\$9.98
Chico Utility Users' Tax (5.000%)		0.50

Electric Monthly Charges \$10.48

NEM True-Up Charges

09/08/2020 - 09/08/2021

Total NEM Charges Before Taxes	\$105.35	
Total Electric Minimum Delivery Charges	120.41	
Electric Usage Charges		0.00
Total Electric Energy Charges		\$25.65
Energy Commission Tax		0.04
Chico Utility Users' Tax (5.000%)		1.28
Total NEM Charges		\$26.97

¹ The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$9.98. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.

Service Information

Meter #	1007240109
Consumption	388.924700 kWh
Net Generation	-315.344400 kWh
Net Usage	73.580300 kWh
Baseline Territory	S
Heat Source	B - Not Electric
Serial	N
Rotating Outage Block	4E



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Details of NEM Charges

08/10/2021 - 09/08/2021 (30 billing days)

Service For: 1273 ARCH WAY LOT 37

Service Agreement ID: 8811176901

Rate Schedule: ETOUD SB Time-of-Use (Peak Pricing 5-8 p.m. Weekdays)

Enrolled Programs: Net Energy Metering (NEM2)

08/10/2021 - 09/08/2021

Net Usage			
Peak	53.756200 kWh	@ \$0.37809	\$20.32
Off Peak	19.824100 kWh	@ \$0.28313	5.61
NBC Net Usage Adjustment			-1.65
State Mandated Non-Bypassable Charge ¹			6.17
Energy Commission Tax			0.02
Chico Utility Users' Tax (5.000%)			1.52

Monthly NEM Charges \$31.99

¹ The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.

Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
3.96	1.59	2.45

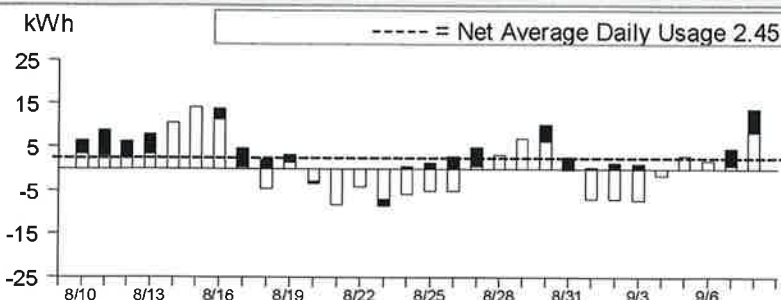
Service Information

Meter #	1007240109
Consumption	388.924700 kWh
Net Generation	-315.344400 kWh
Net Usage	73.580300 kWh
Baseline Territory	S
Heat Source	B - Not Electric
Serial	N
Rotating Outage Block	4E

Additional Messages

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, DWR Bond Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.

Net Electric Usage This Period: 73.580300 kWh, 30 billing days



■ Peak¹
□ Off Peak²

Energy Charges

\$20.32
\$5.61

¹Peak: 5:00pm-8:00pm, M-F (except Holidays);

²Off Peak: All Other Hours



ENERGY STATEMENT

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Account No: 8818209179-8
Statement Date: 09/10/2021
Due Date: 10/01/2021

Details of Gas Charges

08/11/2021 - 09/09/2021 (30 billing days)

Service For: 1273 ARCH WAY LOT 37

Service Agreement ID: 8818209013

Rate Schedule: G1 S Residential Service

08/11/2021 - 08/31/2021

Your Tier Usage

1

2

Tier 1 Allowance 8.19 Therms (21 days x 0.39 Therms/day)
 Tier 1 Usage 2.800000 Therms @ \$1.42570 \$3.99
 Gas PPP Surcharge (\$0.07021 /Therm) 0.20
 Chico Utility Users' Tax (5.000%) 0.20



09/01/2021 - 09/09/2021

Your Tier Usage

1

2

Tier 1 Allowance 3.51 Therms (9 days x 0.39 Therms/day)
 Tier 1 Usage 1.200000 Therms @ \$1.64398 \$1.97
 Gas PPP Surcharge (\$0.07021 /Therm) 0.09
 Chico Utility Users' Tax (5.000%) 0.10

Total Gas Charges

\$6.55

Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
0.13	0.13	0.13

Service Information

Meter # 62073969
 Current Meter Reading 644
 Prior Meter Reading 640
 Difference 4
 Multiplier 1.009589
 Total Usage 4.000000 Therms
 Baseline Territory S
 Serial N

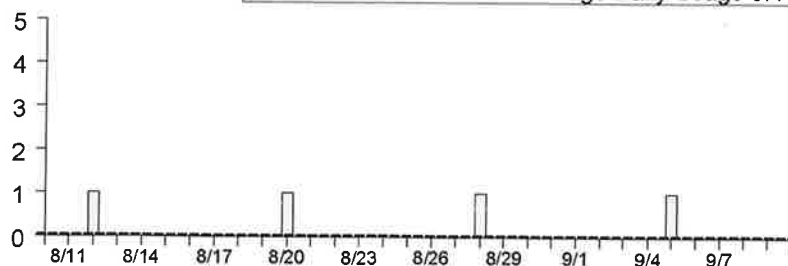
Gas Procurement Costs (\$/Therm)

08/11/2021 - 08/31/2021 \$0.22551
 09/01/2021 - 09/09/2021 \$0.44379

Gas Usage This Period: 4.000000 Therms, 30 billing days

Therms

----- = Average Daily Usage 0.13





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Important Messages (continued from page 1)

Neighborhood payment centers Did you know it's **FREE** to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call **1-888-743-0011** to find a location near you.