

Hello,

Your request LE0004919 has been updated. To add additional comments, reply to this email.

09-02-2025 09:33:41 CDT - Aaron Additional comments

Hello,

Please keep in mind that this is NOT a final demand letter or invoice.

To avoid the miscalculation of the final bills, or delays please do NOT send any payments in until any open balances have been cleared with Asset Recovery (844.533.5893).

Below you will find the information requested in regards to the purchase/prepayment of your system. Once you are ready to move forward with the process, please provide the tentative date on when the funds will be paid and we will be able to send the required information in order to move forward with the process.

Prepay: \$17,736.92 valid until 10-31-2025

With this option, you simply prepay the estimated future solar payments from the proceeds of your home sale, and the solar agreement is transferred to the buyer with no going-forward monthly payments. Spruce continues to service and maintain the solar system throughout the original contract term.

We will process the termination of the fixture filing(s) on title once this option has been selected, and later refile them after the home sale has closed.

Please have the account holder contact us for the Prepayment Price if you would like to pursue this option.

System Purchase: \$19,736.92 valid until 10-31-2025

With this option you buy the solar system from Spruce and as such, Spruce no longer owns or services the solar system. You have no future payment obligations to Spruce, and assume responsibility to maintain the solar system on their roof.

If you select this option, we will supply all terminations on title along with the solar system's manufacturer warranties. We will no longer service the account, and you will be the sole owner of the system to have serviced at your expense.

Please have the account holder contact us for the System Purchase Price if you would like to pursue this option.

Regards,
Aaron

Thank you,
Spruce Support Team

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Ref:MSG0168864_pPTAkFdqaspTND8iNTaJ



violet bruner <violetsrealestate@gmail.com>

A00005206 Re: Case LE0004919 Updated

1 message

Spruce Customer Support <spruceprod@service-now.com>
Reply-To: Spruce Customer Support <spruceprod@service-now.com>
To: violetsrealestate@gmail.com

Tue, Sep 2, 2025 at 7:34 AM