SunStrong Management
PO BOX 91910
Sioux Falls, SD 57109-1910

SunStrong Management

Statement

Account Number	1920109000
Statement Date	11/04/2025
Statement Due Date	11/17/2025
Total Amount Due	$136.47

View your account online at
https://sunstrong.youronlineaccount.com/

Rene Cisneros
16839 Calle Pinata
Moreno Valley, CA 92551

Telephone
(833) 514-1858

Manage your account online with this QR Code

Payments
PO BOX 845073
Dallas, TX 75284-5073

Account Activity

Payments Received Since Last Statement	$0.00
Applied to Principal	$0.00
Applied to Interest	$0.00
Applied to Fees	$0.00
Last Payment Date	No payments made
Current Payment Due	
Statement Due Date	11/17/2025
Monthly Payment Amount	$136.47

Auto Pay
$136.47 will be deducted from your designated account on 11/17/2025. This amount may be different from the previous deduction and may not cover the Total Amount Due.

Please refer to page 3 for important information

Total Amount Due $136.47

Your account has successfully transferred to SunStrong Management. Our experienced team is passionate about customer service, and we are working to ensure the continued performance of your system. Our priority is to deliver transparent and timely communication along with customer support for your solar or solar-plus-storage system as we move forward together. Your new online account URL is now https://sunstrong.youronlineaccount.com/.

Detach and return the payment coupon with your payment.
▼ Do not send cash. Please write in black or blue ink. ▼

SunStrong Management

SunStrong Management
PO BOX 845073
Dallas, TX 75284-5073

Payment Coupon

Account Number	1920109000
Due Date	11/17/2025
Total Amount Due	$136.47

SunStrong Management
PO BOX 845073
Dallas, TX 75284-5073

This statement is for your information only, your payment is set up to be made by Automatic debit - Thank you

Rene Cisneros

Has your contact information changed? Let us know!
Street Address:_____
City: _____
State: _____ Zip: _____
Phone: _____

NOTICE: See additional page(s) for important information.

Important Information

Contact Us for Additional Assistance by:

- Logging into your online account at sunstrong.youronlineaccount.com
- Calling a specialist at (833) 514-1858 during our business hours of 7am–9pm CT (7am–7pm CT for CT & NV), Monday through Friday
- Mailing us at: SunStrong Management, PO BOX 91910, Sioux Falls, SD 57109-1910

Bankruptcy Notification: To the extent your original obligation was discharged, or is subject to an automatic stay of bankruptcy under Title 11 of the United States Code, this statement is for compliance and/ or informational purposes only and does not constitute an attempt to collect a debt or to impose personal liability for such obligation.

Electronic Communications: Save a tree! Enroll online to receive all communication and important account information sent to you electronically. Create a SunStrong Management account at sunstrong.youronlineaccount.com, select My Profile on the top menu, then click Communication Preferences. You can access your account information from anywhere and update your communication preferences and settings at any time.

Payment Methods: Log into your SunStrong Management account and select Make a Payment. Follow the instructions to set up a one-time payment or manage recurring payments. You can set up bill payment through your financial institution. If you have multiple loans, your bill payment will attempt to satisfy the oldest due date(s) when posting the payment. If you would like the payment applied to a specific loan using a Bill Pay service, please contact our office with directions for the payment application. Payments may be made over the phone with no fee. Checks should be made out to SunStrong Management and mailed to PO BOX 845073, Dallas, TX 75284-5073. Do not send cash.

Notice of Electronic Check Conversion: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as check. Funds may be withdrawn from your account as soon as the same day we receive your payment.

Payoff Amount: To pay your loan in full, contact us to get the accurate payoff amount due or log into your online account at sunstrong.youronlineaccount.com

Notice of Credit Bureau Reporting: We may report information about your account to credit bureaus. Loan status, payment history; including on-time, late or missed payments or other defaults on your account may be reflected on your credit report.

Disputes: You have the right to dispute the accuracy of information that we have reported to a credit bureau. You can submit your dispute and any supporting documents by logging into your SunStrong Management account at sunstrong.youronlineaccount.com and click Messages. You can also mail your dispute directly to SunStrong Management, PO BOX 91910, Sioux Falls, SD 57109-1910. You *must* include the following information:

- Your full name, address, phone number and account number.
- Specific details about the information you are disputing.
- The reason you believe the information is not accurate.
- Any relevant supporting documentation.

Identity Theft: If you believe you have been a victim of identity theft, contact us with your completed fraud packet and/or police report. You can go to www.identitytheft.gov for resources and create your report of identity theft. You can also contact us for a copy to complete.

Account Number: 1920109000
Loan Detail Sheet as of 11/04/2025
A detailed listing of all your loan is below:

This Loan Detail sheet is furnished for informational purposes only and does not constitute an attempt to collect a debt. Loans currently included as part of a bankruptcy filing are included on this sheet, but are not included in the payment total listed on the first page of this statement.

Loan Detail

Fund Owner Name	SunStrong Capital Holdings, LLC
Loan Number	1391265
Origination Date	07/17/2023
Maturity Date	07/17/2048
Total Funded Amount	$26,535.47
Current Principal Balance	$25,688.48
Outstanding Interest	$42.33
Current Interest Rate	3.490%
Monthly Payment Amount	$136.47
Payments received since last statement	
Payment Amount Received	$0.00
Last Payment Date	No payments made
Principal Paid	$0.00
Interest Paid	$0.00
Payment due information	
Current Payment Amount	$136.47
Total Amount Due	$136.47
Total Amount Due on or Before	11/17/2025

Your program provider has partnered with Launch Servicing, LLC to service your account. Launch Servicing, LLC is required by state law to notify consumers of the following rights. This does not include a complete list of the rights consumers have under state and federal laws.

Launch Servicing, LLC California Debt Collection License #: 10174-99

As required by law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations. But we will not submit a negative credit report to a credit reporting agency about this credit obligation until the expiration of the time period described in this letter.

Unless you notify us within 30 days after receiving this notice that you dispute the validity of the debt or any portion thereof, we will assume this debt to be valid. If you notify us in writing within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, we will obtain a verification of the debt or copy of a judgment and mail you a copy of such judgment or verification. If you request us in writing within 30 days after receiving this notice, we will provide you with the name and address of the original creditor, if different from the current creditor.

Launch Servicing, LLC is a debt collector attempting to collect a debt, and any information obtained will be used for that purpose.