



For billing and service inquiries
1-866-701-7868
www.sce.com

Your electricity bill

BRUDA, ALEXANDRU / Page 1 of 6

Customer account
2-39-163-0837

Rotating outage
Group A063

Amount due \$10.38
Due by 06/18/19

Service account
3-048-1591-03
45525 BISON CT
TEMECULA, CA 92592

Date bill prepared
05/30/19

Year-to-date charges through month 11: \$43.30
Due by month 12

Your account summary

Previous Balance	\$11.07
Payment Received 05/09/19	-\$11.07
Balance forward	\$0.00
Your new charges	\$10.38
Total amount you owe by 06/18/19	\$10.38

Understand Net Energy Metering (NEM) billing

You are billed annually for your energy charges because they can be offset by energy credits over your 12-month billing period. Any charges not offset by credits will become due at the end of your 12-month billing period.

You also receive a monthly bill. It reflects the minimum amount due each month, which supports the cost of maintenance and operation for providing electricity.

Stay informed about your annual bill

Your new charges Due monthly	Year-to-date charges: \$43.30 Settled at end of 12-month billing period (on or about 08/04/19)
If you pay only this month's new charges, you may owe a large amount at the end of your 12-month billing period.	You may make additional payments anytime. Payments will not show up in your year-to-date charges. They will create a credit on your account. Any remaining balance forward will be settled against any charges in your 12-month settlement bill.
	You are in billing month 11 of 12.

(14-574)

Tear here

If your contact information has changed please complete the form on the reverse side and return the stub below.

Tear here



Customer account 2-39-163-0837

Amount due by 06/18/19

\$10.38

We will automatically debit the total amount due \$10.38 from your checking account on or after 06/09/19. Your bank may place a hold on these funds prior to that date.
Thank you!

STMT 05302019 P4

BRUDA, ALEXANDRU
45525 BISON CT
TEMECULA, CA 92592-4803

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Ways to contact us

Customer service numbers	Relay calls accepted
General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Request a large print bill 1-800-655-4555

Multicultural services	
Cambodian / ភ្នំ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:
Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill	
Mail-in	Check or Money order	
In Person	Authorized payment locations	1-800-747-8908
Phone	QuickCheck	1-800-950-2356
	Debit & credit card *	1-800-254-4123
	*Residential customers only	

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 19 days after the preparation date, which was 05/30/19.

- Reconnecting service that has been disconnected requires a Service Connection payment.
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit [www.sce.com/rotating outage](http://www.sce.com/rotating%20outage).

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **DWR Bond Charge:** Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power during the energy crisis are being repaid through this charge.
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information, complete the form below and return it to SCE

Change of mailing address: 2-39-163-0837

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Round-up my bill to next whole dollar amount for EAF

Every Month

One Month only

Add this amount for EAF \$ _____

Every Month

One Month only

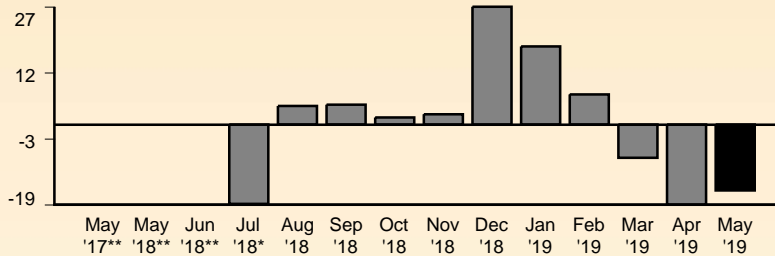
Select one box only and sign below for EAF: _____

Your past and current electricity usage

	Electricity (kWh)
04/29/19 to 05/29/19	
Consumption	466
Net Generation	-926
Total electricity usage this month in kWh	-460

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: N/A This year: -15.33



* Irregular billing period
** No data available

Your next billing cycle for meter 222011-799095 will end on or about 06/27/19.

Consumption is the total amount of electricity imported from SCE.

Net generation is the amount of excess electricity exported to the grid by your generating system.

Total electricity usage is your system's total net generation minus your total consumption.

Details of your new charges

Your rate: DOMESTIC

Billing period: 04/29/19 to 05/29/19 (30 days)

Delivery charges - Cost to deliver your electricity

Basic charge	30 days x \$0.03100	\$0.93
Bal of minimum charge		\$9.45

Subtotal of your new charges **\$10.38**

Your new charges \$10.38

Your Delivery charges include:

- \$10.38 distribution charges

Your overall energy charges include:

- \$0.09 franchise fees

Additional information:

- Service voltage: 240 volts
- Your winter baseline allowance: 375.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Net Surplus Compensation option: Rollover

Things you should know

DIRECT PAYMENT INFORMATION.....

We will automatically debit the total amount due, \$10.38, from your checking account on or after 06/09/19. Your bank may place a hold on these funds prior to that date. Thank you!

Details of your tracked charges

Your rate: DOMESTIC

Billing period: 04/29/19 to 05/29/19 (30 days)

Delivery charges - Cost to deliver your electricity

Energy-Winter

Tier 1 (100% of baseline)	-375 kWh x \$0.08905	-\$33.39
Tier 2 (101% to 400%)	-85 kWh x \$0.14194	-\$12.06
DWR bond charge	-460 kWh x \$0.00503	-\$2.31

Generation charges - Cost to generate your electricity

DWR

DWR energy credit	-460 kWh x -\$0.00007	\$0.03
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SCE

Energy-Winter

Tier 1 (100% of baseline)	-375 kWh x \$0.09153	-\$34.32
Tier 2 (101% to 400%)	-85 kWh x \$0.09153	-\$7.78

Energy Charge Total		-\$89.83
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Additional information regarding your Net Consumption/Generation:

- Your year-to-date energy charges total as of previous month: \$133.13
- Your current month energy charge total: -\$89.83
- Your year-to-date energy charges: \$43.30
- Your year-to-date kWh: 541 kWh

Please visit us at www.sce.com

Stay Safe Around Electricity: Metallic Balloon Safety

- **Keep metallic balloons indoors.** They should always be tied to a weight.
- **Never release them outside.** They can cause electrical outages if they touch wires.
- **Never remove the weight.** Puncture balloons before disposing of them.
- **Stay away and call 911.** Do not attempt to retrieve a balloon or kite tangled in wires.

Visit us at sce.com/staysafe for more safety tips. **Stay aware. Stay safe.**

Health and Safety Tips for Temperature-Sensitive Customers

Extreme hot weather may be harmful to people who are in poor health or those who are sensitive to high temperatures. Here are steps you can take to avoid heat-related illness this summer, should you be without air conditioning. To help you stay cool in hot weather:

- Take a cool shower or bath.
- Wear lightweight, loose, light-colored clothing and a head covering.
- Stay out of direct sunlight and limit outdoor activity to covered or shaded areas.
- Drink plenty of water to stay hydrated.
- Visit a movie theatre, an air-conditioned mall, a library or a community center.
- Visit friends or family whose homes are air-conditioned and are located in areas not affected by severe weather or rotating outages.

What to Do During Rotating Outages?

A rotating outage is a temporary electricity outage, designed to last no more than one hour, to help protect the integrity of the overall electric system. You can prepare for rotating outages by planning ahead. Your rotating outage group number is located at the top of your bill. Customers in rotating outage group N001 (or "Exempt") are normally not subject to rotating outages.

We strongly encourage you to be prepared for summer heat waves and potential outages. Power outages, regardless of their cause, can occur at any time. Since we cannot guarantee uninterrupted service to our customers, it is important that your emergency plan includes having sufficient standby battery power or a back-up portable unit available to power any in-home medical equipment you may have. If you have back-up power generation, we recommend you test it each month to ensure it is ready in case of a power interruption.

Continued next column under "Advanced Notification"

Continued from prior column

Advance Notification of a Rotating Outage

When possible, we will provide advance notice of a rotating outage via an automated telephone message to residential customers, or to someone in a customer's household who files an application certifying that their health is at risk when they are exposed to extreme temperatures.

Note: If you already participate in our Medical Baseline program, you are automatically enrolled, so you do not need to complete this application form. Medical Baseline program participants receive advance notification, whenever possible, of rotating power outages that may affect them.

To sign up for advance notification, just call **1-800-655-4555** to request an application, complete it, and return it to the address shown on the application.

Upon receipt of your application, we will place your name on a calling list to receive advance notice, whenever practical, if a rotating outage is anticipated in your area. This service will be provided to you at no cost.

Rate Plans to Help You Save

SCE has rate plans that could help you save money, energy, or the environment. Visit www.sce.com/rates to learn more or select a rate plan option that might fit your household's needs.

Just in Time for a Friendly Reminder

Many of us know someone who may have difficulty remembering to pay the electric bill on time. Whatever the circumstance, a free Friendly Reminder Notification might help prevent unnecessary disconnections* of a customer's electric service.

SCE customers can designate someone to be notified in the event their service is to be disconnected because of a past due bill. Designated persons are not responsible for paying the bill, but they can provide an extra reminder when the bill payment is due. To enroll an SCE customer, call **1-800-684-8123**, or for complete details, visit: www.sce.com/reminder.

*A Friendly Reminder Notification does not stop electric service from being disconnected if the bill is not paid on time.

Proposition 65 Warnings



WARNING: The Safe Drinking Water and Toxic Enforcement Act of 1986, commonly referred to as Proposition 65, requires the governor to publish a list of chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. It also requires California businesses to warn the public of potential exposures to these chemicals that result from their operations.

Providing safe and reliable service to all of our customers is a top priority for Southern California Edison and we want you to be aware of these chemicals so that you can reduce exposure to chemicals associated with electricity generation and distribution. We handle all equipment and materials at our sites carefully for your good health as well as ours. However, if you are at or near our facilities and work sites, you can be exposed to the following chemicals on the state's Proposition 65 list. Reduce, limit, or avoid activities at and near the sources of exposure described below. For more information go to:

www.P65Warnings.ca.gov

1. **Diesel Generation:** Diesel Exhaust: SCE uses diesel-fueled emergency generators during emergencies and other times to help minimize the interruption of our customers' supply of electricity. The generators are used at some SCE facilities like substations and service centers, and at locations where repairs are made to the electrical system. SCE also uses diesel as the primary fuel for electricity generation on Catalina Island and in many service vehicles used throughout our service territory. Diesel engines produce exhaust as a by-product of the combustion of diesel fuel. Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. You should avoid breathing diesel fumes whenever possible.

2. **Wooden Utility Poles:** SCE uses wooden poles that have been treated with chemical preservatives. These chemicals include pentachlorophenol, which is known to the State of California to cause cancer, and petroleum products such as diesel fuel, which contains chemicals including toluene and benzene that are known to the State of California to cause cancer and birth defects or other reproductive harm. If you come into contact with a wooden utility pole or the dust, debris, soil surrounding the pole, or water runoff that may contain dust, debris, and soil previously in contact with the pole, you could be exposed to these chemicals. Avoid contact with wooden utility poles and the dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, and soil previously in contact with the poles.

3. **Painted Structures:** SCE utilizes metal and wood structures and equipment that may have been coated with paints containing chemicals, such as lead-based paint, that are known to the State of California to cause cancer and birth defects or other reproductive harm. When the paint on these on these structures deteriorates, flakes of paint can impact the soil adjacent to the structure. To avoid exposure, you should avoid contact with any paint flakes or soil near any structure with deteriorating paint.

Los usuarios con acceso al Internet podran leer y descargar esta notificacion en espanol en el sitio Web de SCE:

www.sce.com/avisos

Want \$1000?

When you're shopping for your next car, consider the benefits of an electric vehicle (EV):

- Charging at home is convenient and like paying less than \$2 for a gallon of gasoline.
- Driving electric helps reduce greenhouse gases and improves our air quality.
- Thanks to the Clean Fuel Reward Program, EV buyers and lessees can get up to \$1000 on qualifying vehicles.

Find out more at www.sce.com/get1000.

Now Is the Time to Enroll In a Demand Response Program

Splash into savings this spring by enrolling in a Demand Response program, which provides incentives for reducing electricity use when demand goes up. For more information go to

www.sce.com/resdrp

Spend 5 Minutes To Get Energy Savings

Ready to find simple and low or no-cost ways to make your home more energy efficient? Reducing your monthly bill could be easier than you think. Our Energy Advisor is an online survey that gives you customized savings recommendations. Plus, find out what uses the most energy in your home so you can maximize on your savings. For more information go to:

www.sce.com/energysurvey

Do You Use Medical Equipment in Your Home?

If you or a household member require the regular use of electricity-operated medical equipment in your home, you may be eligible for our Medical Baseline Allocation to receive up to 16.5 kWh a day at your baseline rate. Go to: sce.com/medicalbaseline or call 1-800-447-6620 with any questions.

Connect With Us

Get energy-saving tips, safety and outage updates, and much more.



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