



We Will Be in Your Neighborhood

August 19, 2024

Dear Neighbor,

SCE is closely monitoring the dynamic conditions of the landslide and its effect on neighboring communities and our infrastructure. You may see our crews or approved contractors in your neighborhood performing frequent inspections, exploring various solutions to mitigate the risk of equipment damage, and quickly addressing potentially hazardous conditions. You may experience temporary road closures, overnight work, or emergency scheduled outages that are intended to preserve the integrity of community safety and the electric grid.

Why are we performing this work?

The land movement is continuously creating stress points on the electrical grid; including to those communities near the immediate landslide area. As we work to deploy long-term solutions, you may experience periodic emergency outages intended to ensure that we continue to deliver safe and reliable power to you. We understand this work may impact you and we thank you for your understanding. For additional details, you can connect with us at: <https://energized.edison.com/rpv>

When will work occur?

The effects of the active land movement conditions will determine the cadence of emergency work needed. Please note that emergency work may be necessary on the weekends in order to keep your community safe.

Where is the work area?

Work will be primarily focused on the infrastructure directly impacted by active land movement conditions and neighboring communities connected to the impacted portion of the grid.

Why is it impacting my community if I'm not directly in the landslide area?

The electrical grid is not a stand-alone system dedicated to a specific community. Rather, our electrical grid provides for multiple interconnections points that allows for improved reliability and the opportunity to reroute power when needed. Here, the land movement has reduced or destroyed the interconnection creating a single source of power with stress points that SCE is actively working to relieve. Some of those stress points may manifest in neighboring communities of the immediate landslide areas.

We Will Be in Your Neighborhood to Upgrade Our Equipment (continued)

Who will do the work?

SCE and our approved contractor will do the maintenance work. All workers will have identification badges.

What to expect:

- For crew safety, we may schedule temporary maintenance outages during construction. Multiple outages may be required to complete the work. We will notify you by phone, text, email, or mail at least 72 hours prior to outages.
- During emergency outages, SCE will not be able to trigger advanced notifications. However, customers that have elected to receive digital notifications will receive updates as they become available
- Work crews may require access to electrical equipment on your property. Unless they notice an immediate safety concern, we will attempt to notify you before entering your property.
- To ensure your safety during construction, there may be traffic lane and sidewalk closures, as well as designated "No Parking" areas. There may also be street closures and detours, depending on permit requirements. Crews will use appropriate traffic control signs and flags.
- We will notify you of construction work by providing additional communications, such as door hangers, traffic signs, and/or parking signs.
- There may be noise related to construction work during operating hours.
- Crews may have to dig, trim, or remove trees and other plant material to safely access equipment.

How to prepare:

Scan this code for outage preparedness and safety tips:

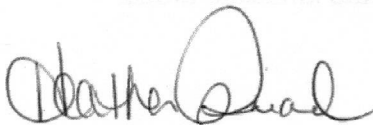


Log into your SCE My Account and visit the Customer Preference Center at sce.com/mysce/preference-center to set your outage notification preferences. You can choose to receive notifications via text, email, or voice. Also, review your contact information to make sure it's correct, and update it as needed.

To learn more about outage preparedness, check your outage status, access additional resources, and view an outage map, visit sce.com/outagemap. If you experience an extended outage, you may be able to take advantage of special programs. For details, visit sce.com/customerresources. You may also follow our landslide efforts via our landing page at <https://energized.edison.com/rpv>.

Thank you for your patience and understanding as we work on grid improvements to continually provide you with safe, reliable energy.

Sincerely,



Heather Rivard
Senior Vice President, Transmission and Distribution
Southern California Edison