

SouthWest Sun Solar Inc.®

Amendment
Right to Cancel

Client Name: Thota
Address: 1535 50th ST
SAN DIEGO CA 92102
Date: 02/05/23

Dear Customer,

Congratulations on your approval for the solar system installation with SouthWestSunSolar. This notice is to inform you that you now have 3 business days to review your solar agreement. A decision to cancel the project must be made in writing within 3 business days from the above date. If you decide to cancel after the 3rd day period, we reserve the right to bill you for any or all work performed. Please contact your solar consultant for any questions or concerns. Cancellation Schedule fees are available upon request.

Sincerely,

SouthWest Sun Solar, Inc.

Thota / [Signature] Your signature here acknowledges that you have read and received a copy of your solar contract agreement. We cannot & will NOT help you to create, or change your email address.

_____ / _____ By signing here, you are authorizing SouthWest Sun Solar, Inc to begin work on your Solar Project which may include Site Survey, Design, Engineering, Permitting, Labor, Installation and Inspection etc. Should you decide to cancel the project for any reason, you will be responsible for paying of all the costs that incurred by SouthWest Sun Solar Inc.

By signing below, I acknowledge that I read and understand the above statement.

Customer Signature: [Signature] Date: 02.05.23
Customer Signature: _____ Date: _____



Solar Contract Terms and Conditions

Property address: 1535 50th ST SANDIEGO CA 92102

- 1. You fully understand your solar agreement, have signed your solar agreement via your personal email address, and have received a copy of the agreement. We cannot & will NOT help you to create, or change your email address Initial: /
- 2. The solar program that you have signed up for is PPA. The Term of your solar agreement is for 25 years. Initial: /
- 3. The price per kilowatt hour in year one (1) is \$.1699. Initial: /
- 4. The solar rate you have agreed to pay will not increase by more than 2.9% per kilowatt hour, as stated in your signed solar agreement with Southwest Sun Solar. Initial: /
- 5. You agree to pay and keep current your monthly solar bill, regardless of any increase or decrease in the retail utility price and/or fees charged by your local utility provider. Initial: /
- 6. If, under any circumstance, you may need to purchase power from your local utility provider, in addition to the power produced by the solar system, you may receive a monthly, bi-monthly or annual bill. Please reach out to your utility company for exact bill schedule. Initial: /
- 7. You have fully understand & agree that the System is not a fixture, but solar provider Sunnova has the right to file any UCC-1 (Uniform Commercial Code) financing statement or fixture filing that confirms its interest in the System. Initial: /
- 8. If you currently have a solar system installed and have requested an upgrade (additional solar system), you will receive two (2) bills from the solar company (one for each solar system) and one (1) bill from your local utility provider. Initial: /
- 9. Although our solar system is designed based on an estimation of your consumption in the previous year, we cannot guarantee future electricity rates and/or savings. Any projections regarding savings and future electricity rates are estimations. Initial: /
- 10. Homeowner and solar signatories shall be fully and solely responsible for any and all buildings or portions thereof within said property, which are determined to be a nuisance, unsafe, illegal/unpermitted, or does not meet city codes and guidelines. Initial: /

By signing below, you acknowledge that you have carefully read, fully understand, and agree to all the terms above.

Client Name: Tho Ta Signature: [Signature] Date: 02.05.23

Client Name: _____ Signature: _____ Date: _____

Solar Consultant: [Signature] Signature: [Signature] Date: 02.05.23



SouthWest Sun Solar Inc.®

Owner's Letter of Authorization

PROPERTY OWNER:

Name: THO TA

Address: 1535 50th ST

City: SANDIEGO State: CA Zip Code: 92102

Phone: 619 788 7022

To whom it may concern,

I, Tho Ta, authorize Southwest Sun Solar, Inc. to act on my behalf as the active contractor in permitting, installing, and all manners pertaining to my Homeowner's association architectural application (when applicable).

Sincerely,

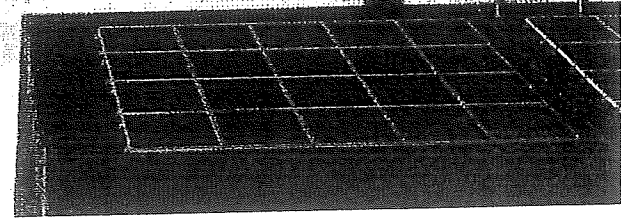
Ta Tho
Printed Name

[Signature]
Signature

02.05.23
Date

CALIFORNIA SOLAR CONSUMER PROTECTION GUIDE

Published March 2022



This guide provides important information to homeowners thinking of going solar.

PUTTING SOLAR ON YOUR HOME IS AN IMPORTANT FINANCIAL DECISION.

Don't sign a contract until you read this document!



This guide is from the California Public Utilities Commission (CPUC), a government agency that regulates privately-owned utilities like Pacific Gas and Electric Company (PG&E), Southern California Edison Company (SCE), and San Diego


Gas & Electric Company (SDG&E).

Customers of PG&E, SCE, SDG&E, BVES, and PacifiCorp must initial and sign this guide to connect a residential solar system to the electric grid. The CPUC requires these companies to collect your signed copy of this guide to ensure that you know your rights and have enough information to make a decision. *(This requirement does not apply to solar thermal systems or solar systems in new home construction or multi-family buildings.)*

Guide Accessibility

- Audio recording available at 855-955-1535.
- Español, 中文, 한국어, Tiếng Việt, Tagalog, Armenian, Portuguese, and Dari versions available at 866-849-8390.

You should understand and initial the first 4 pages and sign at the end of this guide before you sign a contract for a residential solar system.

Initial here if you understand this page  (1/4)



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Watch Out for False Claims

Most solar providers are honest and fair. However, there are still some false claims you need to watch out for. Do not do business with a salesperson who makes one of these false claims.

False Claim

The Truth

You can get free solar energy at no cost to you.

Solar energy is rarely free. An honest company will be upfront about all the costs you will pay over time.

There is one exception: a few government-funded solar programs offer free or low-cost solar to low-income households. Go directly to page 6 to see what government-approved organizations run these programs.

You will never pay an electricity bill ever again after a solar system is installed.

After going solar, you will typically pay a small electricity bill every month and a larger electricity bill at the end of the 12-month cycle. See page 18 for an example.

Customers who take out a solar loan or sign a lease or power purchase agreement will also receive a monthly bill from a loan company or solar provider.

If you use Property Assessed Clean Energy (PACE) financing, you will also make a payment once or twice a year with your property taxes or monthly with your mortgage payment.

Time is running out and you must quickly sign an electronic tablet to get solar.

An honest salesperson would never rush you to sign anything without giving you time to review what you are signing.

California law requires that a salesperson show you the contract terms before you sign.



If you think you have been a victim of solar fraud, you may file a complaint against a contractor or home improvement salesperson to the Contractors State License Board (CSLB) at 800-321-CSLB (2752) or cslb.ca.gov/consumers.

To file a complaint against a financing company, visit dfpi.ca.gov/file-a-complaint.

Initial here if you understand this page ~~1~~ (2/4)





Know Your Rights

You have the right...

to read this entire 24-page guide before signing a contract.

The CPUC recommends that solar providers give out this guide during their first contact with potential customers. Do not feel pressured to read this guide while the salesperson waits. Ask them to come back at a later date to allow you time to read it.

If you are a customer of PG&E, SCE, SDG&E, BVES, or PacifiCorp, a solar provider must give you time to read this guide before you sign a contract for solar. If they do not allow you to read this guide, they cannot connect your solar system to the electric grid, and you should report them to the to the Contractors State License Board (CSLB) at 800-321-CSLB (2752) or cslb.ca.gov/consumers.

to a copy of a solar contract and financing agreement in the language in which the salesperson spoke to you.

If a solar provider or salesperson comes to sell you solar panels and speaks to you in a language other than English, they must give you a copy of the contract in that language. Also, if you prefer to read this guide in Spanish, Chinese, Korean, Vietnamese, or Tagalog, the solar provider or salesperson must give you this guide in that language.

to a Solar Disclosure Document from your solar provider.

By law, a solar provider must provide you with a completed Solar Energy System Disclosure Document created by the Contractors State License Board (CSLB). This one-page document shows you the total costs for the solar energy system. A blank version of this document is available at cslb.ca.gov/consumers/solar_smart.

to a 3-day cancellation period after signing a contract.

You have at least three business days to cancel your contract for any reason. You may cancel the contract by emailing, mailing, faxing, or delivering a notice to your solar provider by midnight of the third business day after you received a signed, dated copy of the contract. If you are 65 years of age or older, you have five days. Note that different rules may apply for contracts negotiated at a company's place of business.

If your solar provider refuses to cancel the contract, report them to the CSLB at 800-321-CSLB (2752) or cslb.ca.gov/consumers.



Initial here if you understand this page II (3/4)



Ask Solar Providers These Initial Questions Before You Sign A Contract

What is your Contractors State License Board (CSLB) license or registration number?

Ask for the solar provider's CSLB license number. If you were contacted by a telephone or door-to-door salesperson, ask for their individual home improvement salesperson (HIS) registration number, too. Then check the license and, if applicable, HIS registration numbers to make sure they are valid and associated with the solar provider by going to cslb.ca.gov/consumers or calling 800-321-CSLB (2752).

- CSLB License Number is: CA 1004667 / Sunnova License: 1003498
- (If applicable) HIS Registration Number is: _____

The CSLB license must be active and in classification C-46 (Solar Contractor), C-10 (Electrical Contractor), or B (General Building Contractor) in order to be valid. If your solar provider does not have a valid contractor license, do not sign a contract with them and report them to the CSLB.

What is the total cost of the solar energy system?

If you are considering a solar loan, lease, or power purchase agreement, also ask:

- Is there a down payment?
- How much will I pay per month? When will these payments increase and by how much?

If you are considering PACE financing, also ask:

- How much will I pay once or twice a year with my property taxes or monthly with my mortgage?
- How many years will I pay this amount?

If I sell my home, what are my options and what do I need to do?

Ask your solar provider, lender, or PACE program administrator to show you where in the contract it describes what happens when you sell your home.

OK, I read these 4 pages. Now what?

1

For a **step-by-step guide for how to go solar**, proceed to the next page. This is recommended, even if you've already started the solar process!

2

Make sure to get **bids from at least 3 different solar providers**. See page 9 for more details.

3

For **other important questions to ask a solar provider** before you sign a contract, go to page 10 of this guide.

4

If you already understand the information listed in the table of contents and are **getting ready to sign a contract**, you can skip to the "Before You Sign" checklist, on page 22 of this guide.

Initial here if you understand this page ~~1~~ (4/4)



STEP 9: Sign This Guide

March 2022

9

Have you read at least the first 4 pages of this guide?

The first 4 pages of the California Solar Consumer Protection Guide contain important information on false claims to watch out for and your rights.

The CPUC recommends that solar providers* give out this guide during their first contact with potential customers, so customers may fully understand what a solar purchase involves. If a solar provider gave you this guide along with your contract, the CPUC recommends that you take at least 48 hours to read and understand this entire guide before you sign below.



Do not feel pressured to read the complete document while the salesperson waits.

Ask them to come back at a later date to allow you time to read it.

Customer

Please affirm each of statements below by checking the boxes. If a statement does not apply to you, write "N/A" in that statement's box.

- I have not yet entered into a contract for solar with the solar provider signing on page 24.
- The solar provider provided me with a complete copy of the Solar Consumer Protection Guide before they collected my initials and signature below.
- I read and initialed the first 4 pages of California's Solar Consumer Protection Guide. The solar provider gave me the time to read the entire 24-page guide.
- I was provided an option to sign the Solar Consumer Protection Guide electronically or in handwriting.
- The solar provider gave me the opportunity to read this guide in Español, 中文, 한국어, Tiếng Việt, Tagalog, Armenian, Portuguese, or Dari if they spoke to me in one of those languages.
- If I was solicited as part of a door-to-door sale, the solar provider offered me the option to sign the Solar Consumer Protection Guide with a handwritten signature by default. I was also given the option to sign with an electronic signature.
- If I was solicited as part of a door-to-door sale and did not expressly request an electronic format, a complete copy of the Solar Consumer Protection Guide was provided in paper format.
- If I choose to sign the Solar Consumer Protection Guide electronically, I am using an email address that was created and is controlled by me prior to the sale, lease, or power purchase agreement.

By signing, I affirm that I have read and understand the California Solar Consumer Protection Guide. I also affirm that information from my solar contract, interconnection application, CSLB Solar Disclosure Form, and/or financing agreement may be reviewed by state regulators to ensure compliance with California's solar consumer protection laws.

Tho Ta
Customer Printed Name

2/5/23
Date

Customer Signature

continued on page 24

STEP 9: Sign This Guide *continued from page 23*

Solar Provider

Please affirm each of statements below by checking the boxes.

- The customer initialed the first 4 pages of the guide.
- The customer signed above before entering into a contract for the purchase, lease, power purchase agreement, or PACE financing of a solar system or solar energy with the company named below.
- The sales presentation to this customer was principally conducted in this language: English

Katie
Company Representative Name/Title

02.05.23
Date

[Signature]
Company Representative Signature

SouthWest Sun Solar Inc:
(714) 582-3909 / Sunnova: 281-985-9900

SouthWest Sun Solar, Inc.
SWSS Electrical / Sunnova Energy Corporation
Company Name

Company Phone
Info@southwestsunsolar.com /
customerservice@sunnova.com
Company Email

CA 1004667 / Sunnova License: 1003498 C10 ; C39
Company CSLB License Number Company CSLB License Classification

*A solar provider is defined in California Public Utilities Commissioner Decision (D.) 18-09-044 as a vendor, contractor, installer, or financing entity that enters into a contract for a power purchase agreement, lease, or purchased solar system. Pacific Gas and Electric Company (PG&E), Southern California Edison (SCE), and San Diego Gas & Electric (SDG&E) require solar providers to upload a signed copy of this page with a signature to their interconnection portals before interconnecting residential customers in single-family homes to the electric grid. This requirement does not apply to new home construction, multifamily buildings, or solar thermal systems.