



**Jennifer Ramp**  
Sr. Project Affairs Manager

8680 Balboa Avenue, CPE2M  
San Diego, CA 92123

[JRamp@sdge.com](mailto:JRamp@sdge.com)

September 6, 2024

Dear Resident or Property Owner:

As part of San Diego Gas & Electric<sup>®</sup> Company's commitment to providing safe and reliable energy, we're proactively addressing fire risk by strengthening our infrastructure in areas most at risk for wildfires. This comprehensive effort includes converting existing wood poles to fire-resistant steel poles, using thicker wire and increasing line clearances, undergrounding existing power lines and enhancing vegetation management programs. Combined, these efforts help reduce wildfire risks and Public Safety Power Shutoff (PSPS) impacts.

You may have received a notice a few months ago informing you of pre-construction work and a schedule of construction activities. Due to a shift in the construction schedule, we are sending an updated construction notice to inform you that work is beginning next month (early October 2024) near your property to underground the existing power lines and is expected to be completed by late February 2025.

The Strategic Undergrounding Program will provide increased wildfire resiliency and electric reliability by undergrounding distribution lines near key community facilities and other fire prone areas in SDG&E's service territory. **The existing overhead power lines will be removed upon completion of this undergrounding project.** This effort will help reduce the wildfire risk and the impact of PSPS during adverse weather conditions.

SDG&E<sup>®</sup> or its contractors will perform the following construction activities: site preparation, staging yard preparation, structure removal, road work and vault installation, trenching, conduit installation, trench backfill, cable pulling and splicing as well as clean up and restoration.

The work may take place in phases, meaning work along the route will often occur intermittently and all construction activities required in a certain area will not be completed at the same time. We anticipate intermittent traffic delays due to lane reductions, temporary restrictions or lane closures required during construction. Local authorities will determine working hours, traffic control measures and noise restrictions for each work site and intermittent night work may be necessary.

Construction dates are subject to change according to compliance requirements, inclement weather or other unforeseen circumstances. SDG&E will continue to work closely with the community to limit impacts during construction.

We too, live and work in the communities where construction is taking place. SDG&E respects your streets and neighborhoods by driving and working safely and with respect to the environment and surrounding communities. We apologize in advance for any inconvenience during this time. Working safely is our top priority and we appreciate your patience as we complete this critical work.

Should you have any questions or concerns during construction, please call (844) 765-6388 or email [JRamp@sdge.com](mailto:JRamp@sdge.com). More information can also be found on our website at [sdge.com/undergrounding-overhead-powerlines](http://sdge.com/undergrounding-overhead-powerlines).

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Ramp". The signature is stylized and cursive.

Jennifer Ramp  
Sr. Project Affairs Manager  
San Diego Gas & Electric Company



ACCOUNT NUMBER 2100 0064 6203 2  
 SERVICE FOR  
 GAIL TAYLOR  
 16690 IRON SPRINGS RD  
 JULIAN, CA 92036

DATE MAILED Sep 20, 2024  
 sdge.com

Know when to conserve energy. Sign up to receive Flex Alerts at FlexAlert.org.  
 Moving? It's easy to start, transfer or stop your SDG&E service online or in the app.  
 Visit MyEnergyCenter.com to get started.

Need more time to pay? We're here to help. Visit sdge.com/PaymentHelp to set up payment arrangements.

### Net Energy Metering Annual True-Up Bill

Your account has been settled and all applicable generation credits have been applied. Your Net Energy Metering True-Up Statement is enclosed. Please pay the amount due, if applicable, which is provided on this bill by the due date indicated. If you have any questions, please email at info@sdge.com or call 1-800-411-7343.

**Debt forgiveness:** SDG&E's Arrearage Management Payment (AMP) plan can help income-qualified customers reduce past-due account balances. For details, call 1-800-411-SDGE (7343) or visit sdge.com/AMP.

The total amount due also includes a past due balance of \$163.95 in electric service provider charges.

### Account Summary

Previous Balance	\$293.53
Payment Received	- .00
Balance	293.53
Current Charges	+ 152.20
<b>Total Amount Due</b>	<b>\$445.73</b>

### Summary of Current Charges

(See page 3 for details)

	Billing Period	Usage	Amount(\$)
Electric Delivery	Aug 14, 2024 - Sep 13, 2024	262 kWh	67.70
CCA Electric Generation			84.50

(Continued on next page)

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)  
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



**Save Paper & Postage**  
 PAY ONLINE  
 MyEnergyCenter.com

ACCOUNT NUMBER  
 2100 0064 6203 2

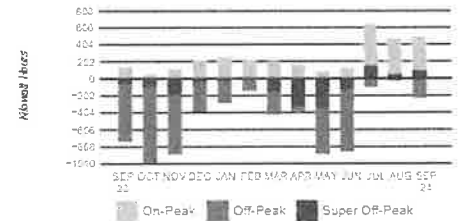
SERVICE ADDRESS: 16690 IRON SPRINGS RD JU 92036

GAIL TAYLOR  
 KEN TAYLOR  
 16690 IRON SPRINGS RD  
 JULIAN, CA 92036-9553

DATE DUE Oct 9, 2024

AMOUNT DUE \$445.73

### Electric Usage History (Total kWh used)



**262 kWh used**  
 8.6 Daily avg kWh  
 15.4 Daily avg kWh last month  
 142.1% Change in daily avg kWh from last year  
 45.0% Change in daily avg kWh from last month  
 8.7 Max monthly demand  
 12.5 Max annual demand  
 31 Days in billing cycle

DATE DUE Oct 9, 2024

AMOUNT DUE \$445.73

Please enter amount enclosed.


\$

Write account number on check and make payable to San Diego Gas & Electric.

SAN DIEGO GAS & ELECTRIC  
 PO BOX 25111  
 SANTA ANA CA 92799-5111

Total Charges this Month

\$152.20

 **Your electric energy is provided by SAN DIEGO COMMUNITY POWER .**  
**If you have any questions about the Community Choice Aggregation (CCA) charges on your bill, please contact your CCA at 1-888-382-0169.**

**Regulatory Notices**

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.
- Power Charge Indifference Adjustment (PCIA) comprises the above market cost of the Utility's existing procurement portfolio and is calculated annually. This is a cost that is ultimately borne by all customers. The PCIA bill line item ensures that customers pay their share of generation costs already contracted to serve them.

**Important Phone Numbers**



**1-800-411-SDGE (7343) English**  
**1-800-311-SDGE (7343) Español**  
**1-877-889-SDGE (7343) TTY**

M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, 7 days a week ..... **1-800-611-7343**

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm, ..... **8-1-1**

To make a payment using your credit or debit card via a third party vendor, call ..... **1-800-386-0067**

**Payment Options \$** Please visit [sdge.com/PayBill](http://sdge.com/PayBill) for more ways to pay your bill.



**Online Bill Pay:**

Register to make a secure payment now or schedule your payment at [MyEnergyCenter.com](http://MyEnergyCenter.com).



**Credit/Debit:**

Pay by credit/debit card via third party vendor (fee applies) by visiting [sdge.com/PayBill](http://sdge.com/PayBill). Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



**Mobile:**

Pay with your mobile device using the My Energy Center mobile app. Visit [sdge.com/MECapp](http://sdge.com/MECapp) to download.



**In Person:**

To find the nearest location and hours of operation, visit [sdge.com/locations](http://sdge.com/locations).



**Need help paying your bill?**

For payment options or to make payment arrangements, visit [sdge.com/assistance](http://sdge.com/assistance) or call 1-800-411-7343.



**By Mail:**

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.

### Detail of Current Charges

#### Electric Service

Rate: Time of Use - TOU-DR1-Residential      Climate Zone: Mountain  
 Baseline Allowance: 422 kWh  
 Billing Period: 8/14/24 - 9/13/24      Total Days: 31  
 Meter Number: 06472842      (Next scheduled read date Oct 14, 2024)      Cycle: 10  
 Meter Constant: 1.000      Billing Voltage Level: Secondary  
 Circuit: 0222      *Your circuit is currently not subjected to rotating outage. However, this is subject to change without notice.*  
 Total Usage: 262      (Usage based on interval data)  
 Non Bypassable Charges Usage: 904      (Usage based on interval data)

#### ELECTRIC CHARGES

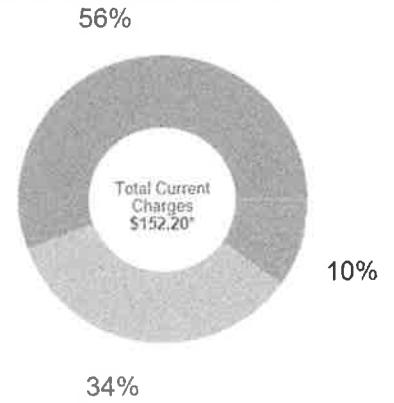
				Amount(\$)
Electricity Delivery (Details below)      262 kWh				
<i>SUMMER USAGE</i>	<u>On-Peak</u>	<u>Off-Peak</u>	<u>Super Off-Peak</u>	
kWh used	403	-234	93	
Rate/kWh	\$ .26228	\$ .00000	\$ .26228	
Charge	\$105.70	+ \$ .00	+ \$24.39	= 130.09
Non-Bypassable Charges				15.20
Wildfire Fund Charge      904 kWh x \$.00561				5.07
Electricity Generation (Details below)      262 kWh				
<i>SUMMER USAGE</i>	<u>On-Peak</u>	<u>Off-Peak</u>	<u>Super Off-Peak</u>	
kWh used	403	-234	93	
Rate/kWh	\$ .41736	\$ .00000	\$ .06741	
Charge	\$168.20	+ \$ .00	+ \$6.27	= 174.47
Electricity Generation Credit				-174.47
Baseline Adjustment Credit      372 kWh x -\$ .10478				-38.98
PCIA 2022      496 kWh x \$.02358				11.70
Economic Development Program Credit				-.01
Applied Generation Credit				-102.80
Minimum Charge Adjustment				47.43
<b>Total Electric Charges</b>				<b>\$67.70</b>

#### TAXES & FEES ON ELECTRIC CHARGES

			Amount(\$)
Franchise Fee Equivalent Surcharge	177.65 x 1.10%		1.95
State Regulatory Fee	496 kWh x \$.001000		.50
Applied Generation Credit			-2.45
<b>Total Taxes &amp; Fees on Electric Charges</b>			<b>\$ .00</b>

*(Continued on next page)*

#### Breakdown of Current Charges



\*Credits are not shown on the chart

The total current charges include the following components. Definitions for these terms are shown on page 8 of your bill.

Electric Charges	
Transmission	\$1.43
Distribution	\$51.47
Nuclear Decommissioning	\$.05
Competition Transition Charge	\$.36
Local Generation Charge	\$.62
Total Rate Adj. Comp.	-\$1.58
Other Charges & Credits (Electric)	
Public Purpose Programs	\$10.85
Wildfire Fund Charge	\$3.76
PCIA	\$.58
Other	\$.16
CCA Electric Generation Charges	
Total CCA Electric Generation	\$84.50
<b>Total Current Charges</b>	<b>\$152.20</b>

*Detail of Current Charges - Continued*

**Total Electric Service \$67.70**

**SDG&E Rate Identification Number (RIN)**

View hourly pricing information using your RIN.  
 To learn more and to find your RIN, use your smartphone to scan the QR code.



SDG&E Electric Delivery  
 Meter # 6472842  
 RIN : USCA-SDXX-0007-0000

*Community Choice Aggregation (CCA) Electric Generation Charges*

Your Electric energy is provided by the following CCA:

**SAN DIEGO COMMUNITY POWER** Phone: 1-888-382-0169

CCA Account Number: 210000646203 Service Delivery Point: 101660909488129650002

Bill Date: Sep 13, 2024 Billing Period: 8/14/24 - 9/13/24

	Amount(\$)
Generation On-Peak Summer 403 kWh X \$0.45123	181.72
Generation Off-Peak Summer -234 kWh X \$0.19036	-44.59
Generation Super Off-Peak Summer 93 kWh X \$0.05335	4.95
State Surcharge Tax	.08
2024 NEM Net Surplus Credit	-57.66
<b>Total CCA Electric Generation Charges</b>	<b>\$34.50</b>

*For more detail on your SDCP bill, please call us at 888-382-0169.  
 Your CCA rate is NEM TOU-DR-1 - 2022 Vintage.  
 Your cumulative NEM Balance is now \$0.00.  
 Your current relevant period kWh Balance is now 0 kWh*

**Total Current Charges \$152.20**

**SDCP Rate Identification Number (RIN)**

View hourly pricing information using your RIN.  
 To learn more and to find your RIN, use your smartphone to scan the QR code.



SDCP Electric Generation  
 Meter # 6472842  
 RIN : USCA-XXSA-0233-0000

## Your Electricity Dashboard

### Highest Usage Hour

Highest Usage Hour (Demand) this month:



**8.7 kW on September 10, 2024 from 5:00pm to 6:00pm**

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Summer	kWh
On-Peak	403
Off-Peak	-234
Super Off-Peak	93
<b>Total</b>	<b>262</b>

TOU Period - Weekdays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	9:00 a.m. - 4:00 p.m. 9:00 p.m. - midnight	5:00 a.m. - 9:00 p.m. Excluding 10:00 a.m. - 2:00 p.m. in March and April, 9:00 p.m. - midnight
Super Off-Peak	Midnight - 8:00 a.m.	Midnight - 6:00 a.m. 10:00 a.m. - 2:00 p.m. in March and April

TOU Period - Weekends and Holidays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	2:00 p.m. - 4:00 p.m. 9:00 p.m. - midnight	2:00 p.m. - 4:00 p.m. 9:00 p.m. - midnight
Super Off-Peak	Midnight - 2:00 p.m.	Midnight - 2:00 p.m.



### Net Energy Metering Summary

**Current Rate:** Time of Use - TOU-DR1-Residential      **Start Date:** 09/15/2023      **System Size:** 9.10 kW  
**Meter Number:** 06472842      **True-Up Date:** 09/13/2024      **Version:** 2.0

Bill Date	On-Pk kWh	Off-Pk kWh	Super-Off-Pk kWh	Total kWh	NEM Charges	Applied Credits	Remaining Credits	Cumulative Balance
10/13/2023	50	-910	-98	-958	11.33	(11.33)	(244.98)	-
11/13/2023	116	-706	-192	-782	38.03	(38.03)	(496.60)	-
12/13/2023	223	-360	-35	-172	84.09	(84.09)	(572.11)	-
01/15/2024	257	-255	-33	-31	81.89	(81.89)	(588.70)	-
02/13/2024	219	-147	8	80	67.04	(67.04)	(568.25)	-
03/14/2024	205	-276	-153	-224	66.69	(66.69)	(649.88)	-
04/12/2024	165	-58	-332	-225	54.35	(54.35)	(732.16)	-
05/14/2024	88	-555	-339	-806	32.02	(32.02)	(1,044.30)	-
06/13/2024	131	-736	-131	-736	32.77	(32.77)	(1,312.62)	-
07/15/2024	493	-101	153	545	136.48	(136.48)	(1,199.52)	-
08/13/2024	424	-27	49	446	88.12	(88.12)	(1,116.99)	-
09/13/2024	403	-234	93	262	105.25	(105.25)	(1,066.16)	-
<b>YTD Totals</b>	<b>2,774</b>	<b>-4,365</b>	<b>-1,010</b>	<b>-2,601</b>	<b>798.06</b>	<b>(798.06)</b>		

YTD Net Metering Charges/Credits	\$	-
Non-Bypassable Charges	\$	194.42
Minimum Charge Adjustment	\$	141.78
<b>Subtotal</b>	\$	336.20
Electric Meter Charges and Payments	\$	109.53
<b>Current Account Balance</b>	\$	445.73
Payment Required This Month:		Yes

#### Understanding Your Net Metering Summary

**Start Date:** Net Energy Metering (NEM) is applied to your electric account over a 12-month billing period. Each 12-month period is referred to as a "Relevant Period". It is also referred to as your "True-Up" or "Settlement Period". The start date reflects the start of your current period.

**True-Up Date:** The date your current period ends. This date, also known as your NEM anniversary or settlement date, is when SDG&E will reconcile your account and automatically reset your account for a new period.

**Total kWh:** The net kWh for each billing period.

**Event kWh:** The net kWh used during the event period corresponding to your rate. The kWh identified during the event period will be used to calculate any event-related charges or credits.

**NEM Charges:** Represents the charges associated with the net kWh purchased from SDG&E during the billing period.

**Discounts:** Any discount or California Climate Credit received in a given month.

**Applied Credits:** Any generation credits that have been applied to your account. Generation credits are used to offset outstanding net metering charges.

**Remaining Credits:** The amount of credits associated with the billing periods when you were a net over-generator. This amount will be applied to your Net Metering balance to offset outstanding net metering charges. You can see when your credits were applied under the "Applied Credits" section.

**Cumulative Balance:** Represents the running total of your NEM charges and any applied credits. It is important to note that this does not include any remaining credits, which have not yet been applied to your account.

**YTD Net Metering Charges/Credits:** The running total of the net metering charges and credits for the current "Relevant Period". This amount reflects your total net energy metering charges/credits and the total applied generation credits (NEM Charges + Applied Credits).

**California Climate Credit:** Represents the YTD California Climate Credit.

**Minimum Charge Adjustment:** The running total of any applicable minimum charges for the current "Relevant Period". If you are a net generator for the year, these basic service fees and any applicable taxes will represent all you have to pay.

**Excess Generation Payment:** Represents any excess generation payments at the time of your True-Up.

**Additional Charges/Payments:** The running total of any additional charges or payments that you have incurred or made during this "Relevant Period".

**Current Account Balance:** Represents your current net metering account balance.

**Payment Required:** Indicates whether or not a payment is required this month.

#### Please Note:

Credits are calculated based upon current rates in tariffs.

Beginning in 2011, any excess generation remaining at True-Up will be credited in accordance with Assembly Bill 920.

At the time of your annual True-Up, applicable excess generation is displayed as a negative in the YTD Totals for the total kWh.

If your Total kWh does not reflect a negative number at your True-Up, then you do not qualify for a payment.



**Definitions**

**Baseline Allowance** - A quantity of electricity or gas allocated by the CPUC for residential customers based on a percentage of average residential consumption and varying based on type of space heating, type of water heating, season, climatic zone and number of days in the billing period.

**California Climate Credit** - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit twice a year. Visit [cpuc.ca.gov/climatecredit](http://cpuc.ca.gov/climatecredit) to learn more.

**City of San Diego Franchise Fee Differential** - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

**Climate Zone** - The CPUC established four Climatic Zones in California, based on annual average temperatures.

**Competition Transition Charge (CTC)** - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

**Delivery** - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

**Distribution** - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

**Electricity Generation Charge** - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

**Electricity Generation Credit** - This credit offsets the Electricity Generation Charge.

**kWh (kilowatt hour)** - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

**Local Generation Charge** - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

**Maximum Annual Demand** - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

**Maximum Monthly Demand** - The maximum demand during the current billing period.

**Nuclear Decommissioning** - This charge pays for the retirement of nuclear power plants.

**Public Purpose Programs** - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

**Reliability Services (RS)** - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

**State Regulatory Fee** - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

**State Surcharge Tax** - Collected by the State of California for the conservation and development of energy resources in the state.

**Total Rate Adjustment Component (TRAC)** - This charge achieves legislative and CPUC subsidies such as maintaining

the Commission approved tier differential between rates for usage up to 130% of baseline and usage above 130% of baseline; discounted rates for assistance programs; and elimination or modification of seasonality in rates by lowering Summer rates and increasing Winter rates.

**Transmission** - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

**Wildfire Fund Charge** - The Wildfire Fund Charge is mandated by the CPUC to repay costs associated with wildfire damage after July 12, 2019.

**SDG&E Policies and Notices**

**Electronic Check Processing** - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.**

**Rates & Rules** - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at [www.sdge.com](http://www.sdge.com). Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

**Pay Before Date / Disconnection Policy** - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 19 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of this notice. Employees, including multilingual staff, are

available to assist with payment arrangements

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: [consumer-affairs@cpuc.ca.gov](mailto:consumer-affairs@cpuc.ca.gov), prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: [info@sdge.com](mailto:info@sdge.com).

**Disputed Bills / Service Complaints** - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E's response, submit a complaint to the California Public Utilities Commission (CPUC) at [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/). Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

**California Relay Service Phone Numbers:**

Type of Call	Toll-Free Number
TTY/VCO/HCO to Voice	1-800-735-2929 English 1-800-855-3000 Spanish
Voice to TTY/VCO/HCO	1-800-735-2922 English 1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

**Re-Establishment of Credit / Deposit** - If you pay your SDG&E bill after the expiration date of a past due notice, you may be required to re-establish your credit by paying a deposit.

**Large Font Bill** - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).





ACCOUNT NUMBER 2100 0064 6203 2  
 SERVICE FOR  
 GAIL TAYLOR  
 16690 IRON SPRINGS RD  
 JULIAN, CA 92036

DATE MAILED Sep 18, 2023  
 sdge.com

Know when to conserve energy. Sign up to receive Flex Alerts at FlexAlert.org.  
 Moving? It's easy to start, transfer or stop your SDG&E service online or on our mobile app. Visit sdge.com/move.

Need more time to pay? We're here to help. Visit sdge.com/PaymentHelp to set up payment arrangements.

### Net Energy Metering Annual True-Up Bill

Your account has been settled and all applicable generation credits have been applied. Your Net Energy Metering True-Up Statement is enclosed. Please pay the amount due, if applicable, which is provided on this bill by the due date indicated. If you have any questions, please email at info@sdge.com or call 1-800-411-7343.

Financial assistance to help eligible low income customers reduce outstanding account balances is available through SDG&E's new Arrearage Management Payment (AMP) plan. To see if you qualify and for Terms & Conditions, visit [www.sdge.com/AMP](http://www.sdge.com/AMP) or call us at 1-800-411-7343.

### Account Summary

Previous Balance	\$228.21
Payment Received	-.00
Past Due Balance	228.21
Current Charges	- 186.64
<b>Total Amount Due</b>	<b>\$41.57</b>

### Summary of Current Charges

(See page 3 for details)

Billing Period	Usage	Amount(\$)
Aug 16, 2023 - Sep 14, 2023	-602 kWh	-186.64
<b>Total Charges this Month</b>		<b>-\$186.64</b>

(Continued on next page)

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)  
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



**Save Paper & Postage**  
 PAY ONLINE  
 sdge.com

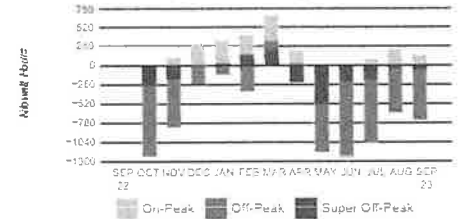
ACCOUNT NUMBER  
 2100 0064 6203 2

SERVICE ADDRESS: 16690 IRON SPRINGS RD JU 92036

GAIL TAYLOR  
 KEN TAYLOR  
 16690 IRON SPRINGS RD  
 JULIAN, CA 92036-9553

**DATE DUE** Oct 7, 2023  
**AMOUNT DUE** \$41.57

### Electric Usage History (Total kWh used)



- 602 kWh used
- 20.1 Daily avg kWh
- 14.7 Daily avg kWh last month
- 0.0% Change in daily avg kWh from last year
- 36.0% Change in daily avg kWh from last month
- 7.3 Max monthly demand
- 8.2 Max annual demand
- 30 Days in billing cycle

**DATE DUE** Oct 7, 2023  
**AMOUNT DUE** \$41.57

Please enter amount enclosed.

\$

Write account number on check and make payable to San Diego Gas & Electric.

SAN DIEGO GAS & ELECTRIC  
 PO BOX 25111  
 SANTA ANA CA 92799-5111

**Regulatory Notices**

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

**Important Phone Numbers**



**1-800-411-SDGE (7343) English**  
**1-800-311-SDGE (7343) Español**  
**1-877-889-SDGE (7343) TTY**

M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, 7 days a week ..... **1-800-611-7343**

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm ..... **8-1-1**

To make a payment using your credit or debit card via a third party vendor, call ..... **1-800-386-0067**

**Payment Options \$** Please visit [sdge.com/pay-my-bill](http://sdge.com/pay-my-bill) for more ways to pay your bill.



**Online Bill Pay:**

Register to make a secure payment now or schedule your payment at [sdge.com/myaccount](http://sdge.com/myaccount).



**Credit/Debit:**

Pay by credit/debit card via third party vendor (fee applies) by visiting [sdge.com/pay-my-bill](http://sdge.com/pay-my-bill). Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



**Mobile:**

SDG&E's no-cost app for your mobile device gives you more ways to connect with us. Visit [sdge.com/mobileapp](http://sdge.com/mobileapp) to download.



**In Person:**

To find the nearest location and hours of operation, visit [sdge.com/locations](http://sdge.com/locations).



**Need help paying your bill?**

For payment options or to make payment arrangements, visit [sdge.com/assistance](http://sdge.com/assistance) or call 1-800-411-7343.



**By Mail:**

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.

### Detail of Current Charges

#### Electric Service

Rate: Time of Use - TOU-DR1-Residential      Climate Zone: Mountain  
 Baseline Allowance: 408 kWh  
 Billing Period: 8/16/23 - 9/14/23      Total Days: 30  
 Meter Number: 06472842      (Next scheduled read date Oct 13, 2023)      Cycle: 10  
 Meter Constant: 0.000      Billing Voltage Level: Secondary  
 Circuit: 0222      *Your circuit is currently not subjected to rotating outage. However, this is subject to change without notice.*  
 Total Usage: -602      (Usage based on interval data)  
 Non Bypassable Charges Usage: 431      (Usage based on interval data)

#### ELECTRIC CHARGES

				Amount(\$)
Electricity Delivery (Details below)      -602 kWh				
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	140	-685	-57	
Rate/kWh	\$ 23046	\$ .00000	\$ .00000	
Charge	\$32.26	+ \$ .00	+ \$ .00	= 32.26

Non-Bypassable Charges      11.66  
 Wildfire Fund Charge      431 kWh x \$.00530      2.28

				Amount(\$)
Electricity Generation (Details below)      -602 kWh				
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	140	-685	-57	
Rate/kWh	\$ .57043	\$ .00000	\$ .00000	
Charge	\$79.86	+ \$ .00	+ \$ .00	= 79.86

Baseline Adjustment Credit      84 kWh x -\$.11724      -9.85  
 Applied Generation Credit      -102.27  
 Minimum Charge Adjustment      56.12  
 Excess Generation Payment      -5,419 kWh x -\$.04737      -256.70

**Total Electric Charges      -\$186.64**

#### TAXES & FEES ON ELECTRIC CHARGES

			Amount(\$)
Franchise Fees on Electric Energy Supplied by	2.28 x 1.10%		.03
Others			.04
State Surcharge Tax	140 kWh x \$.000300		.18
State Regulatory Fee	140 kWh x \$.001300		-.25
Applied Generation Credit			-.25

**Total Taxes & Fees on Electric Charges      \$ .00**

**Total Electric Service      -\$186.64**

**Total Current Charges      -\$186.64**

### Breakdown of Current Charges



\*Credits are not shown on the chart  
 The total current charges include the following components. Definitions for these terms are shown on page 8 of your bill.

Electric Charges	
Distribution	\$56.12
Nuclear Decommissioning	\$.03
Competition Transition Charge	\$.65
Other Charges & Credits (Electric)	
Public Purpose Programs	\$10.98
Wildfire Fund Charge	\$2.28
Excess Generation Payment	-\$256.70
<b>Total Current Charges</b>	<b>-\$186.64</b>

**\$6.21** of your Electricity Generation Charge is your bundled PCIA charge.

## Your Electricity Dashboard

### Highest Usage Hour

Highest Usage Hour (Demand) this month:



**7.3 kW on September 9, 2023 from 4:00pm to 5:00pm**

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Summer	kWh
On-Peak	140
Off-Peak	-685
Super Off	-57
<b>Total</b>	<b>-602</b>

TOU Period - Weekdays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	9:00 a.m. - 4:00 p.m., 9:00 p.m. - midnight	9:00 a.m. - 4:00 p.m. Excluding 10:00 a.m. - 2:00 p.m. in March and April 9:00 p.m. - midnight
Super Off-Peak	Midnight - 8:00 a.m.	Midnight - 8:00 a.m. 10:00 a.m. - 2:00 p.m. in March and April

TOU Period - Weekends and Holidays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	2:00 p.m. - 4:00 p.m., 9:00 p.m. - midnight	2:00 p.m. - 4:00 p.m. 9:00 p.m. - midnight
Super Off-Peak	Midnight - 2:00 p.m.	Midnight - 2:00 p.m.



### Net Energy Metering Summary

**Current Rate:** Time of Use - TOU-DR1-Residential      **Start Date:** 09/16/2022      **System Size:** 9.10 kW  
**Meter Number:** 06472842      **True-Up Date:** 09/14/2023      **Version:** 2.0

Bill Date	On-Pk kWh	Off-Pk kWh	Super-Off-Pk kWh	Total kWh	NEM Charges	Applied Credits	Remaining Credits	Cumulative Balance
10/14/2022	-20	-957	-263	-1,240	-	-	(490.01)	-
11/14/2022	110	-653	-182	-725	55.16	(55.16)	(762.01)	-
12/14/2022	287	-256	3	34	124.29	(124.29)	(737.40)	-
01/16/2023	308	-121	31	218	170.89	(170.89)	(632.03)	-
02/14/2023	270	-351	145	64	204.77	(204.77)	(595.44)	-
03/16/2023	358	117	214	689	325.22	(325.22)	(270.22)	-
04/14/2023	183	21	-230	-26	97.93	(97.93)	(267.00)	-
05/16/2023	5	-655	-521	-1,171	2.83	(2.83)	(839.69)	-
06/15/2023	-41	-1,000	-221	-1,262	0.02	(0.02)	(1,447.73)	-
07/17/2023	78	-861	-190	-973	58.04	(58.04)	(1,844.66)	-
08/15/2023	215	-600	-40	-425	157.44	(157.44)	(1,969.33)	-
09/14/2023	140	-685	-57	-602	102.52	(102.52)	(2,192.03)	-
<b>YTD Totals</b>	<b>1,893</b>	<b>-6,001</b>	<b>-1,311</b>	<b>-5,419</b>	<b>1,299.11</b>	<b>(1,299.11)</b>		

YTD Net Metering Charges/Credits	\$	-
Non-Bypassable Charges	\$	218.01
Minimum Charge Adjustment	\$	135.11
Excess Generation Payment	\$	(256.70)
<b>Subtotal</b>	\$	96.42
Electric Meter Charges and Payments	\$	(54.85)
<b>Current Account Balance</b>	\$	41.57
Payment Required This Month:		Yes

#### Understanding Your Net Metering Summary

**Start Date:** Net Energy Metering (NEM) is applied to your electric account over a 12-month billing period. Each 12-month period is referred to as a "Relevant Period". It is also referred to as your "True-Up" or "Settlement Period". The start date reflects the start of your current period.

**True-Up Date:** The date your current period ends. This date, also known as your NEM anniversary or settlement date, is when SDG&E will reconcile your account and automatically reset your account for a new period.

**Total kWh:** The net kWh for each billing period.

**Event kWh:** The net kWh used during the event period corresponding to your rate. The kWh identified during the event period will be used to calculate any event-related charges or credits.

**NEM Charges:** Represents the charges associated with the net kWh purchased from SDG&E during the billing period.

**Discounts:** Any discount or California Climate Credit received in a given month.

**Applied Credits:** Any generation credits that have been applied to your account. Generation credits are used to offset outstanding net metering charges.

**Remaining Credits:** The amount of credits associated with the billing periods when you were a net over-generator. This amount will be applied to your Net Metering balance to offset outstanding net metering charges. You can see when your credits were applied under the "Applied Credits" section.

**Cumulative Balance:** Represents the running total of your NEM charges and any applied credits. It is important to note, that this does not include any remaining credits, which have not yet been applied to your account.

**YTD Net Metering Charges/Credits:** The running total of the net metering charges and credits for the current "Relevant Period". This amount reflects your total net energy metering charges/credits and the total applied generation credits (NEM Charges + Applied Credits).

**California Climate Credit:** Represents the YTD California Climate Credit.

**Minimum Charge Adjustment:** The running total of any applicable minimum charges for the current "Relevant Period". If you are a net generator for the year, these basic service fees and any applicable taxes will represent all you have to pay.

**Excess Generation Payment:** Represents any excess generation payments at the time of your True-Up.

**Additional Charges/Payments:** The running total of any additional charges or payments that you have incurred or made during this "Relevant Period".

**Current Account Balance:** Represents your current net metering account balance.

**Payment Required:** Indicates whether or not a payment is required this month.

#### Please Note:

Credits are calculated based upon current rates in tariffs.

Beginning in 2011, any excess generation remaining at True-Up will be credited in accordance with Assembly Bill 920.

At the time of your annual True-Up, applicable excess generation is displayed as a negative in the YTD Totals for the total kWh.



ACCOUNT NUMBER 2100 0064 6203 2  
DATE DUE  
Oct 7, 2023

DATE MAILED Sep 18, 2023  
[sdge.com](http://sdge.com)

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If your Total kWh does not reflect a negative number at your True-Up, then you do not qualify for a payment.



**Definitions**

**Baseline Allowance** - A quantity of electricity or gas allocated by the CPUC for residential customers based on a percentage of average residential consumption and varying based on type of space heating, type of water heating, season, climatic zone and number of days in the billing period.

**California Climate Credit** - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit twice a year. Visit [cpuc.ca.gov/climatecredit](http://cpuc.ca.gov/climatecredit) to learn more.

**City of San Diego Franchise Fee Differential** - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

**Climate Zone** - The CPUC established four Climatic Zones in California, based on annual average temperatures.

**Competition Transition Charge (CTC)** - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

**Delivery** - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

**Distribution** - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

**Electricity Generation Charge** - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

**Franchise Fees for Electric Energy Supplied by Others** - This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

**kWh (kilowatt hour)** - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

**Local Generation Charge** - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

**Maximum Annual Demand** - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

**Maximum Monthly Demand** - The maximum demand during the current billing period.

**Nuclear Decommissioning** - This charge pays for the retirement of nuclear power plants.

**Public Purpose Programs** - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

**Power Charge Indifference Adjustment (PCIA)** - The PCIA is a charge to ensure that both SDG&E customers and those who have left SDG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SDG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

**Reliability Services (RS)** - The Independent System Operator

is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

**State Regulatory Fee** - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

**State Surcharge Tax** - Collected by the State of California for the conservation and development of energy resources in the state.

**Total Rate Adjustment Component (TRAC)** - This charge achieves legislative and CPUC subsidies such as maintaining the Commission approved tier differential between rates for usage up to 130% of baseline and usage above 130% of baseline; discounted rates for assistance programs; and elimination or modification of seasonality in rates by lowering Summer rates and increasing Winter rates.

**Transmission** - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

**Wildfire Fund Charge** - The Wildfire Fund Charge is mandated by the CPUC to repay costs associated with wildfire damage after July 12, 2019.

**SDG&E Policies and Notices**

**Electronic Check Processing** - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.**

**Rates & Rules** - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the internet at [www.sdge.com](http://www.sdge.com). Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

**Pay Before Date / Disconnection Policy** - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 19 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of this notice. Employees, including multilingual staff, are

available to assist with payment arrangements

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: [consumer-affairs@cpuc.ca.gov](mailto:consumer-affairs@cpuc.ca.gov), prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: [info@sdge.com](mailto:info@sdge.com).

**Disputed Bills / Service Complaints** - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E's response, submit a complaint to the California Public Utilities Commission (CPUC) at [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/). Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

**California Relay Service Phone Numbers:**

Type of Call	Toll-Free Number
TTY/VCO/HCO to Voice	1-800-735-2929 English 1-800-855-3000 Spanish
Voice to TTY/VCO/HCO	1-800-735-2922 English 1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

**Re-Establishment of Credit / Deposit** - If you pay your SDG&E bill after the expiration date of a past due notice, you may be required to re-establish your credit by paying a deposit.

**Large Font Bill** - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).

