



ACCOUNT NUMBER 0027 0305 3152 8
 SERVICE FOR
 NANCY GRINDROD
 1515 CAPALINA RD 68
 SAN MARCOS, CA 92069

DATE MAILED Feb 22, 2024
 sdge.com

Need help paying your bill? Visit sdge.com/assistance to learn about bill discounts, debt relief and payment arrangements.

Make your bills more predictable with the Level Pay Program. Learn more at sdge.com/LPP.

Bill Discount: You can save 30% or more on your monthly energy bill. Eligibility is based on participation in certain public assistance programs or current household income and the number of people living in your home. To apply, call 1-877-646-5525 or visit sdge.com/CARE.

Descuento en la factura: Puede ahorrar un 30% o más en su factura mensual de energía. Los requisitos del programa se basan en la participación en ciertos programas de asistencia pública, o el ingreso anual y el número de personas que viven en el hogar. Para aplicar, llame al 1-877-646-5525 o visite sdge.com/CARE.

Financial assistance to help eligible low income customers reduce outstanding account balances is available through SDG&E's new Arrearage Management Payment (AMP) plan. To see if you qualify and for Terms & Conditions, visit www.sdge.com/AMP or call us at 1-800-411-7343.

Account Summary

Previous Balance			\$63.51
Payment Received	2/12/24	THANK YOU	- 63.51
Current Charges			+ 71.79
Total Amount Due			\$71.79

Summary of Current Charges

(See page 3 for details)

	Billing Period	Usage	Amount(\$)
Gas	Jan 18, 2024 - Feb 15, 2024	15 Therms	32.57
Electric Delivery	Jan 18, 2024 - Feb 15, 2024	98 kWh	31.08
CCA Electric Generation			8.14
Total Charges this Month			\$71.79

(Continued on next page)

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



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sdge.com

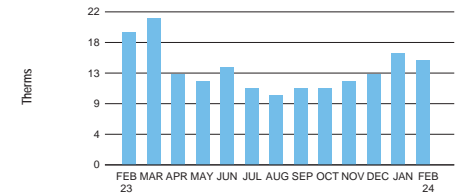
ACCOUNT NUMBER
0027 0305 3152 8

SERVICE ADDRESS: 1515 CAPALINA RD 68 SM 92069

NANCY GRINDROD
 1515 CAPALINA RD 68
 SAN MARCOS, CA 92069-1251

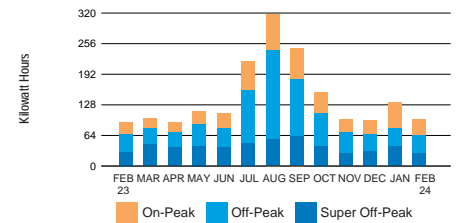
DATE DUE	Mar 12, 2024
AMOUNT DUE	\$71.79

Gas Usage History (Total therms used)



15 Therms used
0.5 Daily avg therms
0.5 Daily avg therms last month
21.1% ↓ Change in daily avg therms from last year
6.7% ↑ Change in daily avg therms from last month
29 ⌚ Days in billing cycle

Electric Usage History (Total kWh used)



98 kWh used
3.4 Daily avg kWh
4.0 Daily avg kWh last month
6.5% ↑ Change in daily avg kWh from last year
16.2% ↓ Change in daily avg kWh from last month
1.9 Max monthly demand
2.3 Max annual demand
29 ⌚ Days in billing cycle



DATE DUE	Mar 12, 2024
AMOUNT DUE	\$71.79


Please enter amount enclosed.


\$

Write account number on check and make payable to **San Diego Gas & Electric**.

SAN DIEGO GAS & ELECTRIC
 PO BOX 25111
 SANTA ANA CA 92799-5111

8 2 700002703053152000000000000000007179

 Your electric energy is provided by CLEAN ENERGY ALLIANCE . If you have any questions about the Community Choice Aggregation (CCA) charges on your bill, please contact your CCA at 1-833-232-3110.

 Your CARE discount has ended. If you feel that this is an error, please call 1-800-560-5551.

Regulatory Notices

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.
- Power Charge Indifference Adjustment (PCIA) comprises the above market cost of the Utility's existing procurement portfolio and is calculated annually. This is a cost that is ultimately borne by all customers. The PCIA bill line item ensures that customers pay their share of generation costs already contracted to serve them.

Important Phone Numbers



1-800-411-SDGE (7343) *English*
1-800-311-SDGE (7343) *Español*
1-877-889-SDGE (7343) *TTY*

M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, 7 days a week. **1-800-611-7343**

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. **8-1-1**

To make a payment using your credit or debit card via a third party vendor, call. **1-800-386-0067**

Payment Options \$ Please visit sdge.com/pay-my-bill for more ways to pay your bill.



Online Bill Pay:

Register to make a secure payment now or schedule your payment at sdge.com/myaccount.



Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/pay-my-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



Mobile:

SDG&E's no-cost app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapp to download.



In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



Need help paying your bill?

For payment options or to make payment arrangements, visit sdge.com/assistance or call 1-800-411-7343.



By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.

Detail of Current Charges

Gas Service

Rate: GR-Residential Baseline Allowance: 36 Therms
 Meter Number: 01494866 (Next scheduled read date Mar 18, 2024) Cycle: 12

Billing Period	Days	Current Reading	Previous Reading	Difference	Meter Constant	Therm Multiplier	Total Therms
01/18/24 - 02/15/24	29	1023	1008	15	1.000	1.027	15

GAS CHARGES

Gas Service (Details below)	15 Therms	Amount(\$)
Therms used	15	
Rate/Therm	\$1.54808	
Charge	\$23.22	= 23.22

Gas Energy Rate Change This Billing Period:
 There was a rate change on day 15 of your Billing Period. Therefore, your charges for the first 14 days were at Rate 1, and the remaining 15 days were at Rate 2.

Gas Energy Charge (Details below)	7 Therms	Amount(\$)
Therms used	7	
Rate/Therm	\$.49370	
14 of 29 Days	\$3.46	= 3.46

Gas Energy Charge (Details below)	8 Therms	Amount(\$)
Therms used	8	
Rate/Therm	\$.54348	
15 of 29 Days	\$4.35	= 4.35

Total Gas Charges \$31.03

TAXES & FEES ON GAS CHARGES

Public Purpose Programs	15 Therms x \$.101330	Amount(\$)
State Regulatory Fee	15 Therms x \$.001000	.02

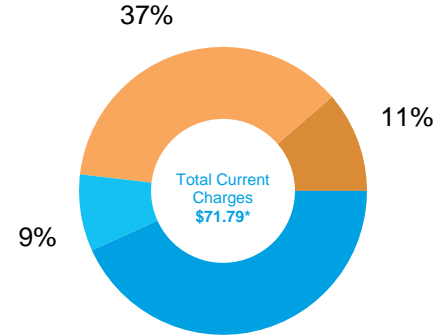
Total Taxes & Fees on Gas Charges \$1.54

Total Gas Service \$32.57

Electric Service

Rate: Time of Use - TOU-DR1-Residential Climate Zone: Inland
 Baseline Allowance: 278 kWh
 Billing Period: 1/18/24 - 2/15/24 Total Days: 29
 Meter Number: 06732076 (Next scheduled read date Mar 18, 2024) Cycle: 12
 Meter Constant: 1.000 Billing Voltage Level: Secondary
 Circuit: 0298 Block:36
 Total Usage: 98 (Usage based on interval data)

Breakdown of Current Charges



*Credits are not shown on the chart
 The total current charges include the following components. Definitions for these terms are shown on page 6 of your bill.

Gas Charges	
Gas Service	\$31.03
Other Charges & Credits (Gas)	
Public Purpose Programs	\$1.52
Other	\$.02
Electric Charges	
Transmission	\$5.73
Distribution	\$14.04
Competition Transition Charge	\$.03
Local Generation Charge	\$2.47
Total Rate Adj. Comp.	\$4.17
Other Charges & Credits (Electric)	
Public Purpose Programs	\$1.59
Wildfire Fund Charge	\$.55
Incram. Procurement Cost Adj.	\$.01
PCIA	\$2.28
Other	\$.21
CCA Electric Generation Charges	
Total CCA Electric Generation	\$8.14
Total Current Charges	\$71.79



Detail of Current Charges - Continued

ELECTRIC CHARGES				Amount(\$)
Electricity Delivery (Details below)		98 kWh		
<i>WINTER USAGE</i>	On-Peak	Off-Peak	Super Off-Peak	
kWh used	33	38	27	
Rate/kWh	\$.38560	\$.38560	\$.38560	
Charge	\$12.72	+ \$14.65	+ \$10.41	= 37.78
Wildfire Fund Charge				98 kWh x \$.00561 .55
Electricity Generation (Details below)		98 kWh		
<i>WINTER USAGE</i>	On-Peak	Off-Peak	Super Off-Peak	
kWh used	33	38	27	
Rate/kWh	\$.14088	\$.07913	\$.06121	
Charge	\$4.65	+ \$3.01	+ \$1.65	= 9.31
Electricity Generation Credit				-9.31
Baseline Adjustment Credit				98 kWh x -\$.09946 -9.75
Incremental Procurement Cost Adjustment				98 kWh x \$.00009 .01
PCIA 2022				98 kWh x \$.02329 2.28
Total Electric Charges				\$30.87
TAXES & FEES ON ELECTRIC CHARGES				Amount(\$)
Franchise Fee Equivalent Surcharge		9.76 x 1.10%		.11
State Regulatory Fee		98 kWh x \$.001000		.10
Total Taxes & Fees on Electric Charges				\$.21
Total Electric Service				\$31.08

Community Choice Aggregation (CCA) Electric Generation Charges

Your Electric energy is provided by the following CCA:

CLEAN ENERGY ALLIANCE Phone: 1-833-232-3110

CCA Account Number: 2703053152 Service Delivery Point: 101660902703055260001

Bill Date: Feb 15, 2024 Billing Period: 1/18/24 - 2/15/24

	Amount(\$)
State Surcharge Tax	.03
Clean Impact Plus 98 kWh X \$0.001	.10
Generation Super Off-Peak Winter 27 kWh X \$0.03705	1.01
Generation Off-Peak Winter 38 kWh X \$0.06081	2.31
Generation On-Peak Winter 33 kWh X \$0.14271	4.69
Total CCA Electric Generation Charges	\$8.14

For more detail on your CEA bill, call us at 833-232-3110.
 Customer privacy is a high priority at CEA. CEA's privacy policies
 can be found at TheCleanEnergyAlliance.org/Privacy-Rights.
 Your CCA rate is TOU-DR-1.

Total Current Charges \$71.79

Your Electricity Dashboard

Highest Usage Hour

Highest Usage Hour (Demand) this month:



1.9 kW on February 11, 2024 from 5:00pm to 6:00pm

Demand is the highest amount of electricity used at a given point in time.

Time of Use - Electricity

Winter	kWh
On-Peak	33
Off-Peak	38
Super Off-Peak	27
Total	98

TOU Period - Weekdays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	6:00 a.m. - 4:00 p.m.; 9:00 p.m. - midnight	6:00 a.m. - 4:00 p.m. Excluding 10:00 a.m. - 2:00 p.m. in March and April; 9:00 p.m. - midnight
Super Off-Peak	Midnight - 6:00 a.m.	Midnight - 6:00 a.m. 10:00 a.m. - 2:00 p.m. in March and April

TOU Period - Weekends and Holidays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	2:00 p.m. - 4:00 p.m. 9:00 p.m. - midnight	2:00 p.m. - 4:00 p.m. 9:00 p.m. - midnight
Super Off-Peak	Midnight - 2:00 p.m.	Midnight - 2:00 p.m.

Definitions

Baseline Allowance - A quantity of electricity or gas allocated by the CPUC for residential customers based on a percentage of average residential consumption and varying based on type of space heating, type of water heating, season, climatic zone and number of days in the billing period.

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit twice a year. Visit cpuc.ca.gov/climatecredit to learn more.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Incremental Procurement Cost Adjustment (MCAM) - A mandated non-bypassable charge that recovers reliability procurement costs incurred by SDG&E on behalf of other load-serving entities.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by

DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

Electricity Generation Credit - This credit offsets the Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for

the conservation and development of energy resources in the state.

Therm - Unit of measurement for billing purposes, nominally 100,000 Btu.

Therm Multiplier - A therm multiplier is used to convert the heat content in natural gas (gas measured through the meter in cubic feet) into a billable unit, known as a therm. Cubic feet x therm multiplier = therms.

Total Rate Adjustment Component (TRAC) - This charge achieves legislative and CPUC subsidies such as maintaining the Commission approved tier differential between rates for usage up to 130% of baseline and usage above 130% of baseline; discounted rates for assistance programs; and elimination or modification of seasonality in rates by lowering Summer rates and increasing Winter rates.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

Wildfire Fund Charge - The Wildfire Fund Charge is mandated by the CPUC to repay costs associated with wildfire damage after July 12, 2019.

SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 19 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of this notice. Employees, including multilingual staff, are

available to assist with payment arrangements

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to Voice	1-800-735-2929 English 1-800-855-3000 Spanish
Voice to TTY/VCO/HCO	1-800-735-2922 English 1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If you pay your SDG&E bill after the expiration date of a past due notice, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).