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SAVE THIS INVOICE FOR YOUR GUARANTEE

ROTO-ROOTER PLUMBING & WATER CLEANUP
1-800-GET-ROTO

EXCAVATION INVOICE

Roto-Rooter Services Company
Remit to: 5672 Collections Center Drive, Chicago IL 60693-0056
For Service Please Call 1-800-GET-ROTO (438-7686)
905 Westminster Ave Suite A & B
Alhambra CA 91803

DATE OF SERVICE	LOCATION
12/19/2025	LA North

Lance Banks # 1279
REPRESENTATIVE NAME

INVOICE NO. 27346251

CUSTOMER CLASS [X] RESIDENTIAL [ ] COMMERCIAL

CUSTOMER NAME	CUSTOMER NO.	EMAIL ADDRESS
EDWARD BORQUEZ	194997185	

BILLING ADDRESS	APT. NUMBER	FEDERAL I.D. #
550 E HILLSDALE ST		

CITY	STATE/PROVINCE	ZIP/POSTAL	CUSTOMER PHONE NO.	P.O. NUMBER/AUTHORIZATION
INGLEWOOD	CA	90302		

SERVICE ADDRESS (IF DIFFERENT THAN BILLING ADDRESS)	CITY	STATE/PROVINCE	ZIP/POSTAL
550 E HILLSDALE ST	INGLEWOOD	CA	90302

Ran camera from a 4" abs one way ground level cleanout located on right side of home. Found buildup, channel rot, offsets with heavy root intrusion. Showed customer.
Cost to move concrete pad and set aside, dig up to a 3'x3'x3' hole, remove up to 3' of sewer, make a pre-video, picote castiron to round out pipe, use jetter to flush debris out of line, install approx 65' of a one piece liner from hole downstream to just before city wye, once liner is cured run camera to inspect liner and make after video, install new section of sewer, backfill with proper compaction, put concrete pad back in place.
Note: Roto Rooter is not responsible for unforseen issues and additional work will require a change order
$17,646-$1,200(PI)=$16,446-$946(additional veterans discount)=$15,500
Warranty 5 years parts and labor.
No warranty on drainage

GUARANTEE

5 Years

REASON FOR NO GUARANTEE

PAYMENT

[ ] CASH [ ] CHECK NO. _____*
[ ] CREDIT CARD [X] NET 10 DAYS
OVER 30 DAYS = LATE CHARGE OF 1 1/2% PER MONTH
* In the event check is returned, the CUSTOMER is responsible for all related bank fees.

LABOR $	0.00
LABOR TAX $	0.00
PARTS $	0.00
DISCOUNT $	0.00
PRODUCTS $	0.00
OTHER $	0.00
TAX $	0.00
CONTRACT PRICE $	15,500.00

COMPLETION I acknowledge completion of the above described work.

(SIGNATURE) DocuSigned by: Ed Borquez 36D55F043AEA425...

(PRINT NAME) Edward Borquez

SEE BINDING TERMS

Rely on the experts at Roto-Rooter for professional pipe restoration, cleaning services and excavation. Call ***1-800-GET-ROTO.*** Visit us at ***rotorooter.com*** for coupons, helpful hints and more.Complete our customer survey at: ***rotorooter.com/feedback***.

And, follow us online for news, timely updates, and other plumbing, drain and water cleanup information.

twitter.com/rotorooter facebook.com/rotorooter rotorooter.com/blog youtube.com/rotorootertv

DocuSigned by:
Representative Signature

Lance Banks
Printed Name

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INVEX-BC-CAv-TCCAv-5 REV 06/21

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Roto-Rooter Services Company
Terms and Conditions

The following terms apply to all work performed by Roto-Rooter Services Company or its affiliates ("us") for the customer indicated on the front of this form ("you").

1. Your Responsibilities. You agree to (a) remove any hazards, obstructions or dangerous conditions around the job site not caused by our work, (b) limit access to the job site so that people not working on our job are not exposed to dangerous conditions relating to our job, (c) place appropriate warnings to warn of dangerous conditions when we are not on the job site, and (d) provide us with adequate access.

2. Exceptions to Our Responsibilities. WE ARE NOT RESPONSIBLE FOR (a) personal injury, property damage or other damage or loss to you or others arising out of our work, except to the extent caused by our negligence or failure to perform the work in accordance with the contract between us; (b) DEFECTIVE, DAMAGED, OR DETERIORATED LINES, MOLD, LEAD PIPING, OR OTHER UNEXPECTED OR UNDISCLOSED CONDITIONS, AND THE CONSEQUENCES OF SUCH CONDITIONS, INCLUDING DELAYS, BROKEN FIXTURES OR LINES, AND LODGED EQUIPMENT (if we encounter such a condition, we may stop work, and you will pay us a reasonable charge for the work performed); (c) the time required to complete our work with reasonable diligence; (d) unless explicitly stated in writing, any damage necessary to complete our work, including damage to landscaping, walls, painting, tile or concrete or similar items; (e) damage caused by the removal of any clean out, drain cover or cap; or (f) tasks we perform in accordance with your specific instructions.

3. Release and Hold Harmless. You release us from (and if you are a commercial customer, you will defend and indemnify us and hold us harmless against) all damages, claims, demands, settlements, judgments, liabilities, costs and expenses, including reasonable attorneys' fees, allegedly arising out of (a) breach of your responsibilities under paragraph 1, or (b) matters for which we disclaim responsibility under paragraph 2.

4. Our Guarantee. If we provide a parts or equipment guarantee, as your exclusive remedy, we will give you the benefit we receive, if any, under the manufacturer's warranty. If we provide a service guarantee, it covers only drainage failure in the line serviced, and defective plumbing workmanship, during the guarantee term. As your exclusive remedy under our service guarantee, we will, at our option, either do the work again at no labor cost or refund your payment. Guarantees do not apply to problems arising out of main sewer line backup or improper, abnormal or unanticipated use or conditions. Except as explicitly stated in writing, we are not giving any guarantees or making any warranties. WE DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. You may transfer a guarantee of plumbing repair or replacement to a person who purchases the property, but you may not transfer a drain cleaning or toilet auger guarantee. Your transferee must present the warranty claim to Roto-Rooter at the time we perform our work. We do not guarantee that our site inspection will identify all existing or potential problems. Any damages or necessary repairs arising from plumbing problems, either identified or unidentified, are the sole responsibility of the customer.

5. Limitation of Damages. Our liability to you for any claim arising out of our work on any job (other than a claim permitted by these terms for personal or bodily injury) will in no event exceed three times the amount you actually pay us for the work on that job. EXCEPT FOR A CLAIM PERMITTED BY THESE TERMS FOR PERSONAL OR BODILY INJURY OR PROPERTY DAMAGE, YOU WAIVE ANY RIGHT TO RECOVER INCIDENTAL DAMAGES, CONSEQUENTIAL DAMAGES, OR DELAY DAMAGES.

6. Payment Terms. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. In the event check is returned, you are responsible for all related bank fees. If you fail to pay us any amount when due, we will charge you interest on the amount due at the rate of 1.5% per month (but not exceeding the highest rate legally permissible). You will reimburse us for the reasonable attorneys' fees we incur in all stages of collection.

7. General. These terms are part of our contractual agreement and will prevail over any inconsistent terms in any other agreement between us, including the terms of any purchase order, and may be modified only in a written instrument signed by both of us which specifically refers to the provisions to be modified. If any of these terms is held invalid or unenforceable, the remaining provisions will not be affected and will continue to apply.

8. Nondiscrimination. We will abide by the requirements of 41 CFR SS 60-1.4(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex or national origin. Moreover, these regulations require that we take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin or disability.

HOW TO RESOLVE A PROBLEM

- Contact the manager at your Roto-Rooter office. Everything will be done to resolve your problem at the local level.
- If your problem cannot be resolved locally, please contact Pat Swanson, Customer Service Coordinator, in our national headquarters:

Roto-Rooter Services Company
Suite 2500
255 East Fifth Street
Cincinnati, OH 45202

or email pswanson@rrsc.com

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Roto-Rooter Services Company
Additional Contract Terms for Residential Customers

Description of the project and description of the significant materials to be used and equipment to be installed: Roto-Rooter will furnish all labor and materials to complete the work described on the Invoice. Substantial commencement of work under this contract is described as the commencement of the work described in the Invoice. Upon satisfactory payment being made for any portion of the work performed, Roto-Rooter shall, prior to any further payment being made, furnish to the person contracting for the home improvement a full and unconditional release from any claim or mechanic's lien pursuant to Section 3114 of the Civil Code for that portion of the work for which payment has been made.

Commercial General Liability Insurance (CGL): Roto-Rooter carries commercial general liability insurance written by Old Republic Insurance Company. You may call the insurance company at 1-877-797-3400 to check Roto-Rooter's insurance coverage. **Workers' Compensation Insurance:** Roto-Rooter carries workers' compensation insurance for all employees.

Note about extra work and change orders: Extra work and change orders become part of a contract once the order is prepared in writing and signed by the parties prior to the commencement of any work covered by the new change order. The order must describe the scope of the extra work or change, the cost to be added or subtracted from the contract, and the effect the order will have on the schedule of progress payments. You, the buyer, may not require a contractor to perform extra or change-order work without providing written authorization prior to the commencement of any work covered by the new change order. Extra work or a change order is not enforceable against a buyer unless the change order also identifies all of the following in writing prior to the commencement of any work covered by the change order: (i) the scope of work encompassed by the order; (ii) the amount to be added or subtracted from the contract; and (iii) the effect the order will make in the progress payments or the completion date. The contractor's failure to comply with the requirements of this paragraph does not preclude the recovery of compensation for work performed based upon legal or equitable remedies designed to prevent unjust enrichment.

Mechanics' lien warning: Anyone who helps improve your property, but who is not paid, may record what is called a mechanics' lien on your property. A mechanics' lien is a claim, like a mortgage or home equity loan, made against your property and recorded with the county recorder.

Even if you pay your contractor in full, unpaid subcontractors, suppliers, and laborers who helped to improve your property may record mechanics' liens and sue you in court to foreclose the lien. If a court finds the lien is valid, you could be forced to pay twice or have a court officer sell your home to pay the lien. Liens can also affect your credit.

To preserve their right to record a lien, each subcontractor and material supplier must provide you with a document called a "20-day Preliminary Notice." This notice is not a lien. The purpose of the notice is to let you know that the person who sends you the notice has the right to record a lien on your property if he or she is not paid.

BE CAREFUL. The Preliminary Notice can be sent up to 20 days after the subcontractor starts work or the supplier provides material. This can be a big problem if you pay your contractor before you have received the Preliminary Notices. You will not get Preliminary Notices from your prime contractor or from laborers who work on your project. The law assumes that you already know they are improving your property.

PROTECT YOURSELVES FROM LIENS. You can protect yourself from liens by getting a list from your contractor of all the subcontractors and material suppliers that work on your project. Find out from your contractor when these subcontractors started work and when these suppliers delivered goods or materials. Then wait 20 days, paying attention to the Preliminary Notices you receive.

PAY WITH JOINT CHECKS. One way to protect yourself is to pay with a joint check. When your contractor tells you it is time to pay for the work of a subcontractor or supplier who has provided you with a Preliminary Notice, write a joint check payable to both the contractor and the subcontractor or material supplier. For other ways to prevent liens, visit CSLB's Web site at www.cslb.ca.gov or call CSLB at 800-321-CSLB (2752).

REMEMBER, IF YOU DO NOTHING, YOU RISK HAVING A LIEN PLACED ON YOUR HOME. This can mean that you may have to pay twice, or face the forced sale of your home to pay what you owe.

Information about the Contractors' State License Board (CSLB): CSLB is the state consumer protection agency that licenses and regulates construction contractors. Contact CSLB for information about the licensed contractor you are considering, including information about disclosable complaints, disciplinary actions and civil judgements that are reported to CSLB. Use only licensed contractors. If you file a complaint against a licensed contractor within the legal deadline (usually four years), CSLB has authority to investigate the complaint. If you use an unlicensed contractor, CSLB may not be able to help you resolve your complaint. Your only remedy may be in civil court, and you may be liable for damages arising out of any injuries to the unlicensed contractor or the unlicensed contractor's employees. For more information: Visit CSLB's Web site at www.cslb.ca.gov. Call CSLB at 800-321-CSLB (2752). Write CSLB at P.O. Box 26000, Sacramento, CA 95826.