

Ways to contact us

Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Relay calls accepted

Request a large print bill 1-800-655-4555

Multicultural services

Cambodian / ភ្នំ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356
	Debit & credit card 1-833-425-1440
Other	PayPal, Venmo, Apple Pay and Google Pay

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 05/15/26.

- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/ complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information, complete the form below and return it to SCE

Change of mailing address: 700276756202

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF \$

☐

Every
Month

☐

One Month
only

Select one box only and sign below for EAF:



An EDISON INTERNATIONAL® Company

Go paperless at www.sce.com/ebilling. It's fast, easy and secure.

WOODS, ROBERT C / Page 3 of 10

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Stay in Control

If you're behind on payments, enrolled in a payment plan, or facing disconnection, we offer options and energy management solutions to help you stay in control of your bill and costs. Learn more at www.sce.com/billsupport.

Solar Customer Bills

Starting in June 2026, solar customers, except those on MASH or SOMAH, may notice a change in how their bills look. The information will be the same with additional call-outs for clarity.

Service account

Service address

Rotating outage

8001767808

1617 E PASEO EL MIRADOR

PALM SPRINGS, CA 92262

Group N001

POD-ID

101760940000854169

DELIVERY

SOUTHERN CALIFORNIA EDISON

delivers your electricity

Your past and current electricity usage

	Electricity (kWh)
04/14/26 to 05/12/26	
Consumption	76
Net Generation	-1,669
Total electricity usage this month in kWh	-1,593

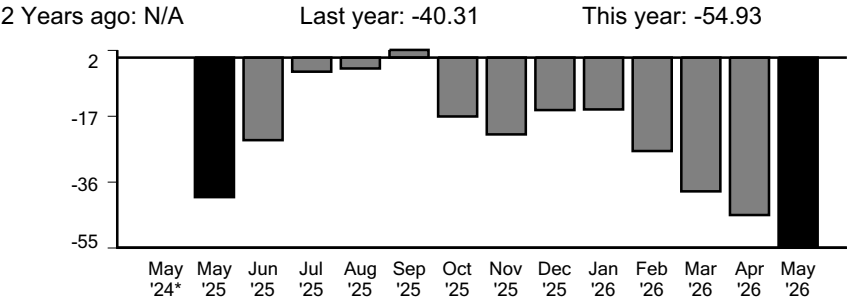
Your next billing cycle for meter 222011-960286 will end on or about 06/11/26.

Consumption is the total amount of electricity imported from SCE.

Net generation is the amount of excess electricity exported to the grid by your generating system.

Total electricity usage is your system's total net generation minus your total consumption.

Your daily average electricity usage (kWh)



* No data available

Details of your new charges

Your rate: DOMESTIC (SCE)
Billing period: 04/14/26 to 05/12/26 (29 days)

Delivery charges - Cost to deliver your electricity		
Base services charge	29 days x \$0.79414	\$23.03
Subtotal of your new charges		\$23.03
Palm Springs UUT	\$23.03 x 5.00000%	\$1.15
Your new charges		\$24.18

Your Delivery charges include:

- \$12.30 distribution charges
- \$10.73 public purpose programs charge

Your overall energy charges include:

- \$0.53 franchise fees

Additional information:

- Service voltage: 240 volts
- Generation Municipal Surcharge (GMS) factor: 0.009294
- 2019 Vintage CRS



An EDISON INTERNATIONAL® Company

Details of your tracked charges

Your rate: DOMESTIC (SCE)
Billing period: 04/14/26 to 05/12/26 (29 days)

Delivery charges - Cost to deliver your electricity		
Energy-Winter		
Tier 1 (within baseline)	-281 kWh x \$0.17891	-\$50.27
Tier 2 (over baseline)	-1,312 kWh x \$0.27999	-\$367.35
CCA cost responsibility surcharge		
PCIA	-1,593 kWh x \$0.02141	-\$34.11
CCA wildfire fund charge	-1,593 kWh x \$0.00591	-\$9.41
CTC	-1,593 kWh x \$0.00014	-\$0.22
Other charges or credits		
Fixed recovery charge	-1,593 kWh x \$0.00619	-\$9.86
Energy Charge Total		-\$471.22

Additional information regarding your Net Consumption/Generation:

- Your year-to-date delivery and CRS energy charge total as of previous month: -\$1,671.91
 - Your current month delivery and CRS energy charge total: -\$471.22
 - Your year-to-date delivery and CRS energy charges: -\$2,143.13 *
 - Your year-to-date kWh: -8,022 kWh
- *If you earned a credit on your bill, the amount you receive may be less than your year-to-date energy Charge which is based on SCE's rates. Your "Compensation Total" is based on the year-to-date kWh shown above, which is then multiplied by a CPUC approved value per kWh.

Additional information:

- Your winter baseline allowance: 281.0 kWh

Service account

Service address

Rotating outage

8001767808

1617 E PASEO EL MIRADOR
PALM SPRINGS, CA 92262

Group N001

POD-ID

101760940000854169

SUPPLY/GENERATION

DESERT COMMUNITY ENERGY

supplies your electricity

Details of your new charges

DESERT COMMUNITY ENERGY

Your rate: NEM DOMESTIC
Service Account: 8001767808
Billing period: 04/14/26 to 05/12/26 (29 days)

Generation Charges		
Generation - Desert Saver -	-1593.4 kWh @ 0.09379	-\$149.44
Total		
Utility Users Tax		\$0.00
Energy Surcharge		\$0.00
Credited to NEM Balance		\$149.44
Sub-Total of DCE1 Generation Charges		\$0.00
Your New Charges		\$0.00

Additional Information

- Your NEM Credit Balance is \$921.05.
- Your cumulative kWh relevant period year-to-date: -8022.08 kWh
- Your generation relevant period ends 05 2026

Things you should know

Desert Community Energy Information

FOR MORE DETAIL ON YOUR DESERT COMMUNITY ENERGY BILL, CALL US AT 855-357-9240 DCE IS COMMITTED TO PROTECTING THE PRIVACY OF OUR CUSTOMERS. READ OUR CONFIDENTIALITY POLICY HERE:
<https://desertcommunityenergy.org/customer-privacy/>

May 2026

Customer Connection

Please visit us at www.sce.com

Practice Metallic Balloon Safety

- **Keep metallic balloons indoors.** They should always be tied to a weight.
- **Never release them outside.** They can cause outages, fires and possible injuries if they touch wires.
- **Never remove the weight.** Puncture balloons before throwing them away.
- **Do not attempt to retrieve objects tangled in wires.** Stay at least 100 feet away and call 911.

For more electrical safety tips, visit www.sce.com/staysafe.

Be Prepared for Outage Emergencies

Homes and small businesses in PSPS-affected areas should consider adding a portable backup battery or portable generator into their emergency preparedness strategies. These devices can supply backup power for essential personal electronics, such as mobile phones and computers, as well as critical household appliances including refrigerators, lighting, garage door openers and medical equipment, helping you stay prepared during outages. Rebates are available for qualifying products.

Watch our backup power educational videos, learn more about available solutions and apply for rebates in the SCE Marketplace at www.sce.com/backuppower.

To learn more about the process and method the California Public Utilities Commission used to determine High Fire Threat District maps, visit:

www.cpuc.ca.gov/industries-and-topics/wildfires/fire-threat-maps-and-fire-safety-rulemaking

Support for Customers Affected by a Major Disaster

If you or someone you know has been impacted by a disaster for which a state of emergency has been declared, please visit www.sce.com/disastersupport for information about consumer protections, programs and services SCE has available.

An electronic version of Connections is available at www.sce.com/inserts-onserts.

Get Help If You Use Medical Equipment

If you or someone in your household requires the regular use of electrically-powered medical equipment or other qualifying medical devices, you may be eligible for our Medical Baseline Allowance program which:

- 1) Provides an additional allotment of 16.5-kilowatt hours (kWh) of electricity per day on your monthly bill which can help offset the cost of operating the medical equipment, and
- 2) Prioritizes your household to get critical alerts and notifications if outages occur, including Public Safety Power Shutoffs.

To apply, you will need the signature of a medical professional.* If you apply online, you can enter your medical professional's email address and we will contact them for an electronic signature approval. Please let them know they will receive an email from SCE.

To learn more about eligibility requirements or if you have questions about medical equipment or criteria, visit www.sce.com/mbi or call **1-800-655-4555**. Application forms are available in several languages online and alternative formats (such as large print and braille) upon request.

NOTE: We will evaluate the eligibility of the device on your application if it is not listed on www.sce.com/mbi. Medical devices used for therapy but not medically required for sustaining life do not qualify for this program.

**Includes Medical Doctor (MD), Doctor of Osteopathy (DO), Physician Assistant (PA) or Nurse Practitioner (NP).*

May 2026

Proposition 65 Warnings

⚠ WARNING: The Safe Drinking Water and Toxic Enforcement Act of 1986, commonly referred to as Proposition 65, requires the governor to publish a list of chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. It also requires California businesses to warn the public of potential exposures to these chemicals that result from their operations.

Providing safe and reliable service to all of our customers is a top priority for Southern California Edison and we want you to be aware of these chemicals so that you can reduce exposure to chemicals associated with electricity generation and distribution. We handle all equipment and materials at our sites carefully for your good health as well as ours. However, if you are at or near our facilities and work sites, you can be exposed to the following chemicals on the state's Proposition 65 list. Reduce, limit, or avoid activities at and near the sources of exposure described below. For more information go to:

www.P65Warnings.ca.gov

1. Diesel Generation: Diesel Exhaust: SCE uses diesel-fueled emergency generators during emergencies and other times to help minimize the interruption of our customers' supply of electricity. The generators are used at some SCE facilities like substations and service centers, and at locations where repairs are made to the electrical system. SCE also uses diesel as the primary fuel for electricity generation on Catalina Island and in many service vehicles used throughout our service territory. Diesel engines produce exhaust as a by-product of the combustion of diesel fuel. Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. You should avoid breathing diesel fumes whenever possible.

2. Wooden Utility Poles: SCE uses wooden poles that have been treated with chemical preservatives. These chemicals include pentachlorophenol, which is known to the State of California to cause cancer, and petroleum products such as diesel fuel, which contains chemicals including toluene and benzene that are known to the State of California to cause cancer and birth defects or other reproductive harm. If you come into contact with a wooden utility pole or the dust, debris, soil surrounding the pole, or water runoff that may contain dust, debris, and soil previously in contact with the pole, you could be exposed to these chemicals. Avoid contact with wooden utility poles and the dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, and soil previously in contact with the poles.

3. Painted Structures: SCE utilizes metal and wood structures and equipment that may have been coated with paints containing chemicals, such as lead-based paint, that are known to the State of California to cause cancer and birth defects or other reproductive harm. When the paint on these structures deteriorates, flakes of paint can impact the soil adjacent to the structure. To avoid exposure, you should avoid contact with any paint flakes or soil near any structure with deteriorating paint.

Los usuarios con acceso al Internet podran leer y descargar esta notificacion en espanol en el sitio Web de SCE:

www.sce.com/avisos

Health and Safety Tips for Temperature Sensitive Customers

Extreme hot weather may be harmful to people who have health issues or those who are sensitive to high temperatures. Here are steps you can take to avoid heat-related illness this summer if you don't have access to air conditioning at home to help you stay cool in hot weather:

- **Drink plenty of water to stay hydrated.**
- **Stay out of direct sunlight and limit outdoor activity to covered or shaded areas.**
- **Wear lightweight, loose, light-colored clothing and a head covering.**
- **Take a cool shower or bath.**

What to Do During Rotating Outages?

We strongly encourage you to be prepared for summer heat waves and potential outages. Power outages, regardless of their cause, can occur at any time. Since we cannot guarantee uninterrupted service to our customers, it is important that your emergency plan includes having sufficient standby battery power or a back-up portable unit available to power any in-home medical equipment you may have. If you have back-up power generation, we recommend you test it each month to ensure it is ready in case of a power interruption.

While rare, a rotating outage is a temporary controlled power outage typically lasting no more than one hour. Rotating outages are ordered by the California Independent System Operator (CAISO) during statewide Energy Emergency Alert Level 3 events to help ease demand and protect the integrity of the overall electric system. Your address or rotating outage group number located at the top of your bill can be used to see if you will be impacted. For more information or to check on outages in your area visit:

www.sce.com/outages

Advance Notification of a Rotating Outage

When possible, we will provide advance notice of a possible rotating outage via an automated notification using your preference for a text, email, or voice call.

Note: If you are enrolled in our Medical Baseline program, you do not need to complete this application form since you will already receive advance notification of rotating power outages that may affect you. For more information visit

www.sce.com/mbi

Connect With Us

Get energy-saving tips, safety and outage updates, and much more.

 www.facebook.com/sce

 www.twitter.com/sce

 www.instagram.com/sce

Notice of SCE Rate Increase Request

SCE's Annual Energy Resource Recovery Account Application to the California Public Utilities Commission (CPUC) A.26-04-002

What is Being Requested?

Southern California Edison Company (SCE) is requesting a revenue increase of \$11.531 million to recover a net under-collection in 14 authorized SCE memorandum/balancing accounts. This will be recovered in electric rates.

Requested Rate Increase by Customer Class

Customer Class	¢/KWh	% Increase
Residential	0.02	0.1%
Lighting - Small & Medium Power	0.02	0.1%
Large Power	0.01	0.0%
Agricultural & Pumping	0.01	0.0%
Street & Area Lighting	0.01	0.0%
Standby	0.00	0.0%

How Would This Impact the Average Residential Customer?

If the request is approved, a typical residential customer using 500 kWh per month could see a monthly bill increase of \$0.10 (approximately 0.1%). A typical CARE residential customer using 500 kWh per month could see a monthly bill increase of \$0.07 (approximately 0.1%).

Additional Information

An administrative law judge will hold hearings, consider evidence, testimony, and public comments before drafting a proposed decision on this application. CPUC Commissioners will then vote on a final decision at a public meeting.

You can read more about the utility's request and make public comment by visiting apps.cpuc.ca.gov/c/A2604002. For questions about participating in CPUC matters, you can contact the Public Advisor's Office at Public.Advisor@cpuc.ca.gov, **1-866-849-8390**, or 505 Van Ness Ave., San Francisco, CA 94102. Please reference A.26-04-002 in any communication with the CPUC.

Questions About the Request

For questions about this application or SCE's request, please contact SCE by: Phone: **1-800-655-4555**; email case.admin@sce.com; Mail: Case Administrator, A.26-04-002 -ERRA Review Application, Southern California Edison Company, P.O. Box 800 Rosemead, CA 91770, or visit www.sce.com/applications for further information.

