Gallegos Plumbing, Inc.
1593 Palma Drive
Ventura, California 93003-5713
United States
(805) 750-1830

BILL TO
Christine Helbling
1274 Beachmont Street
Ventura, CA 93001 USA

INVOICE	INVOICE DATE
68769	Oct 05, 2026

Home Improvement Contract
License #1022795

JOB ADDRESS
Christine Helbling
1274 Beachmont Street
Ventura, CA 93001 USA

Completed Date:
Technician: Ralph Barrera

DESCRIPTION OF THE PROJECT & DESCRIPTION OF THE SIGNIFICANT MATERIALS TO BE USED & EQUIPMENT TO BE INSTALLED

PSL inspection, upper and lower lateral.

Video link: https://youtu.be/kS9Ci3qRVQs?si=1jUQxA77bdF1DxZp

Absolutely — here's a polished, professional version suitable for a PSL inspection report or proposal.

PRIVATE SEWER LATERAL INSPECTION

Findings & Recommendations

Inspection Findings

A private sewer lateral inspection was performed on both the upper and lower sewer laterals.

During the inspection, we found root intrusion at an ABS connection, located approximately one foot prior to the 4-inch clay lateral connection beneath the public right-of-way.

Additionally, the inspection identified a cracked section of clay sewer pipe beneath the public right-of-way, extending past the curb and into the street.

Recommendations

Based on the inspection findings, we recommend performing an excavation/spot repair at the property line, directly in front of the existing cleanout located in the middle of the yard.

The recommended repair will consist of:

* Excavating at the property line to expose the affected sewer lateral.
* Performing a spot repair at the ABS connection where root intrusion was identified.
* Continuing excavation as necessary toward the clay lateral connection.
* Hydro jetting the clay sewer lateral to remove roots, debris, and buildup and properly prepare the line for rehabilitation.
* Installing an epoxy sewer liner through the affected clay section to repair and reinforce the cracked portion of the lateral beneath the public right-of-way.
* Testing the sewer lateral upon completion to verify proper flow and operation.
* Backfilling the excavation and restoring the affected landscape as nicely as reasonably possible.

TASK	DESCRIPTION OF MATERIALS AND EQUIPMENTS	QTY
PLUM-014	Private Sewer Lateral Inspection: Private Sewer Lateral Inspection Private Sewer Lateral Inspection	1.00

SUB-TOTAL	$265.00
CONTRACT PRICE	$265.00
BALANCE DUE	**$265.00**

Thank you for choosing Gallegos Plumbing, Inc.

CONTRACT PRICE: $265.00
APPROXIMATE START DATE: 10/5/2026
APPROXIMATE COMPLETE DATE: 10/5/2026

ANY CHANGES IN THE SCOPE OF WORK OR EXTRA WORK MUST BE CONFIRMED IN WRITING BY BOTH THE CONTRACTOR AND HOMEOWNER IN ADVANCE OF THE WORK COMMENCING. EXTRA WORK OR A CHANGE ORDER IS NOT ENFORCEABLE AGAINST YOU UNLESS THE CHANGE ORDER ALSO IDENTIFIES ALL OF THE FOLLOWING IN WRITING PRIOR TO THE COMMENCEMENT OF ANY WORK COVERED BY THE NEW CHANGE ORDER: THE SCOPE OF WORK ENCOMPASSED BY THE ORDER; (II) THE AMOUNT TO BE ADDED OR SUBTRACTED FROM THE CONTRACT; AND (III) THE EFFECT THE ORDER WILL MAKE IN THE PROGRESS PAYMENTS OR THE COMPLETION DATE. HOWEVER, FAILURE TO COMPLY WITH THE REQUIREMENTS OF THIS PARAGRAPH DOES NOT PRECLUDE THE RECOVERY OF COMPENSATION FOR WORK PERFORMED BASED UPON LEGAL OR EQUITABLE REMEDIES DESIGNED TO PREVENT UNJUST ENRICHMENT.

DOWNPAYMENT

THE DOWN PAYMENT MAY NOT EXCEED $1,000 OR 10 PERCENT OF THE CONTRACT PRICE, WHICHEVER IS LESS.

THE SCHEDULE OF PROGRESS PAYMENTS MUST SPECIFICALLY DESCRIBE EACH PHASE OF WORK, INCLUDING THE TYPE AND AMOUNT OF WORK OR SERVICES SCHEDULED TO BE SUPPLIED IN EACH PHASE, ALONG WITH THE AMOUNT OF EACH PROPOSED PROGRESS PAYMENT. IT IS AGAINST THE LAW FOR A CONTRACTOR TO COLLECT PAYMENT FOR WORK NOT YET COMPLETED, OR FOR MATERIALS NOT YET DELIVERED. HOWEVER, A CONTRACTOR MAY REQUIRE A DOWN PAYMENT.

YOU, THE HOMEOWNER (BUYER) OR TENANT HAVE THE RIGHT TO REQUIRE THE CONTRACTOR TO FURNISH YOU WITH A PERFORMANCE AND PAYMENT BOND, HOWEVER THE CONTRACTOR CAN REQUIRE YOU TO PAY FOR THAT BOND.

INFORMATION ABOUT THE CONTRACTORS STATE LICENSE BOARD (CSLB)

CSLB is the state consumer protection agency that licenses and regulates construction contractors. Contact CSLB for information about the licensed contractor you are considering, including information about disclosable complaints, disciplinary actions and civil judgments that are reported to CSLB. Use only licensed contractors. If you file a complaint against a licensed contractor within the legal deadline (usually four years), CSLB has authority to investigate the complaint. If you use an unlicensed contractor, CSLB may not be able to help you resolve your complaint. Your only remedy may be in civil court, and you may be liable for damages arising out of any injuries to the unlicensed contractor or the unlicensed contractor's employees.

For more information:
VISIT CSLB's website at www.cslb.ca.gov
CALL CSLB at 1-800-321-CSLB (2752)
WRITE CSLB at P.O. Box 26000, Sacramento, CA 95826

You are entitled to a completely filled in copy of this agreement, signed by both you and the contractor, before any work may be started.

LIST OF DOCUMENTS TO BE INCORPORATED INTO THE CONTRACT

CUSTOMER AUTHORIZATION

This invoice is agreed and acknowledged. Payment is due upon receipt. A service fee will be charged for any returned checks, and a financing charge of 1% per month shall be applied for overdue amounts.
Please see all {terms}

Sign here 

Date 10/5/2026

THREE DAY RIGHT TO CANCEL

Three-Day Right to Cancel
You, the buyer, have the right to cancel this contract within three business days. You may cancel by emailing, mailing, faxing, or delivering a written notice to the contractor at the contractor's place of business by midnight of the third business day after you received a signed and dated copy of the contract that includes this notice. Include your name, your address, and the date you received the signed copy of the contract and this notice.
If you cancel, the contractor must return to you anything you paid within 10 days of receiving the notice of cancellation. For your part, you must make available to the contractor at your residence, in substantially as good condition as you received them, goods delivered to you under this contract or sale. Or, you may, if you wish, comply with the contractor's instructions on how to return the goods at the contractor's expense and risk. If you do make the goods available to the contractor and the contractor does not pick them up within 20 days of the date of your notice of cancellation, you may keep them without any further obligation. If you fail to make the goods available to the contractor, or if you agree to return the goods to the contractor and fail to do so, then you remain liable for performance of all obligations under the contract.

For buyers who are senior citizens (65 or older), "three" and "third" above are replaced with "five" and "fifth." For repair or restoration of residential premises damaged by a declared disaster, the cancellation period is seven business days. A detachable Notice of Cancellation form is provided with the estimate.

Sign here 

Date 10/5/2026

The "Notice of Cancellation" may be sent to:

Gallegos Plumbing, Inc.
1593 Palma Drive
Ventura, California 93003-5713
United States
(805) 750-1830

CUSTOMER ACKNOWLEDGEMENT

I find and agree that all work performed by Gallegos Plumbing, Inc. has been completed in a satisfactory and workmanlike

manner. I have been given the opportunity to address concerns and/or discrepancies in the work provided, and I either have no such concerns or have found no discrepancies, or they have been addressed to my satisfaction. My signature below signifies my full and final acceptance of all work performed by the contractor.

MECHANICS LIEN WARNING:
Anyone who helps improve your property, but who is not paid, may record what is called a mechanics lien on your property. A mechanics lien is a claim, like a mortgage or home equity loan, made against your property and recorded with the county recorder.
Even if you pay your contractor in full, unpaid subcontractors, suppliers, and laborers who helped to improve your property may record mechanics liens and sue you in court to foreclose the lien. If a court finds the lien is valid, you could be forced to pay twice or have a court officer sell your home to pay the lien. Liens can also affect your credit.
To preserve their right to record a lien, each subcontractor and material supplier must provide you with a document called a 'Preliminary Notice.' This notice is not a lien. The purpose of the notice is to let you know that the person who sends you the notice has the right to record a lien on your property if they are not paid.
BE CAREFUL. The Preliminary Notice can be sent up to 20 days after the subcontractor starts work or the supplier provides material. This can be a big problem if you pay your contractor before you have received the Preliminary Notices.
You will not get Preliminary Notices from your prime contractor or from laborers who work on your project. The law assumes that you already know they are improving your property.
PROTECT YOURSELF FROM LIENS. You can protect yourself from liens by getting a list from your contractor of all the subcontractors and material suppliers that work on your project. Find out from your contractor when these subcontractors started work and when these suppliers delivered goods or materials. Then wait 20 days, paying attention to the Preliminary Notices you receive.
PAY WITH JOINT CHECKS. One way to protect yourself is to pay with a joint check. When your contractor tells you it is time to pay for the work of a subcontractor or supplier who has provided you with a Preliminary Notice, write a joint check payable to both the contractor and the subcontractor or material supplier.
For other ways to prevent liens, visit CSLB's internet website at www.cslb.ca.gov or call CSLB at 800-321-CSLB (2752).
REMEMBER, IF YOU DO NOTHING, YOU RISK HAVING A LIEN PLACED ON YOUR HOME. This can mean that you may have to pay twice, or face the forced sale of your home to pay what you owe.

Upon satisfactory payment for any portion of the Work, and before any further payment, GP will, on request, furnish a full and unconditional release from any potential lien claim or mechanics lien under California Civil Code §§ 8400 and 8404 for that portion of the Work paid for.
B. Purchaser's Acknowledgment of GP's Lien Rights:
Purchaser acknowledges and agrees that Gallegos Plumbing, Inc. is a direct contractor entitled to record a mechanics lien against the Property under California Civil Code §§ 8400 et seq. if Purchaser fails to pay GP in full for Work that has been completed in accordance with the estimate, proposal, or invoice and any signed change orders. Specifically, Purchaser agrees that:
(1) If any invoice remains unpaid more than thirty (30) days past the invoice date for Work that GP has completed (or for materials delivered), GP may, in addition to all other remedies, record a mechanics lien against the Property and pursue foreclosure of that lien under California law;
(2) GP may serve a 20-day Preliminary Notice under Civil Code § 8200 et seq. at any time, and Purchaser's signature on the estimate, proposal, or invoice constitutes acknowledgment that GP has provided notice of its intent to preserve lien rights;
(3) Purchaser shall be responsible for GP's reasonable attorneys' fees, court costs, recording fees, and collection costs incurred in recording and enforcing the lien, to the fullest extent allowed by California Civil Code § 1717 and §§ 8400 et seq.; and
(4) Purchaser shall not, and shall not direct any third party (including any lender or escrow holder) to, withhold or divert funds owed to GP for completed Work as a means of avoiding lien obligations.
Purchaser further acknowledges that the existence of this acknowledgment does not waive any of Purchaser's statutory rights, including the right to dispute the validity or amount of any lien through the procedures in Civil Code §§ 8460 et seq.

Sign here

TERMS AND CONDITIONS

Gallegos Plumbing, Inc. — Attached to and incorporated into the Estimate or Invoice

By signing the attached estimate, proposal, or invoice, the customer ("Purchaser") agrees to these Terms and Conditions, which are incorporated into and form part of the agreement between Purchaser and Gallegos Plumbing, Inc. ("GP").

1. Agreement; Scope of Work

GP will perform the work described in the attached estimate, proposal, or invoice (the "Work") for the stated price, in a workmanlike manner consistent with industry standards and applicable codes. The estimate or invoice, these Terms, and any signed change orders constitute the entire agreement and supersede all prior communications. Amendments must be in a writing signed by both parties. If any provision is held invalid, the remainder stands. Payment, indemnification, liability limits, warranty, and dispute-resolution provisions survive termination. This agreement and its warranties are non-transferable without GP's prior written consent. GP may perform any portion of the Work through qualified, licensed subcontractors; GP's warranty in Section 9 applies to their workmanship. The individual signing warrants that he or she has authority to bind the owner of the property where the Work is performed; the signer and the owner are jointly and severally liable for payment.

2. Payment

Service and repair invoices are due on the day of service unless the invoice states otherwise; home-improvement work follows the payment schedule on the estimate, subject to Section 8. Invoices unpaid thirty (30) days after the invoice date are delinquent and accrue interest at 1.5% per month (18% per annum) or the maximum lawful rate, whichever is less. Card payments may incur a lawful processing surcharge. For returned checks, Purchaser authorizes GP to electronically re-debit the check amount plus any fee permitted by law. Delinquent accounts may be referred to a licensed collection agency or counsel; GP complies with applicable collection laws. Any dispatch or service fee stated on the estimate or invoice is earned upon GP's arrival and diagnosis and is non-refundable. Special-order materials are non-cancellable and non-refundable once ordered by GP. Third-party financing is solely between Purchaser and the lender; GP is not the lender, and declined, rescinded, or cancelled financing does not relieve Purchaser of the obligation to pay GP in full.

3. Purchaser's Responsibilities

Unless otherwise agreed in writing, Purchaser shall at its expense: (a) furnish any required engineering, surveys, plans, and permits outside GP's scope; (b) provide a work site ready to receive the Work, cleared of debris, equipment, and personal items; and (c) provide safe access, utilities, and secured pets. Purchaser's failure to do so may delay the Work and entitles GP to recover resulting damages under Section 5.

4. Changes, Extra Work, and Site Conditions

Extra Work and Change Orders become part of the contract once the order is prepared in writing and signed by the parties prior to the commencement of any work covered by the new change order. The order must describe the scope of the extra work or change, the cost to be added or subtracted from the contract, and the effect the order will have on the schedule of progress payments.

Neither party is bound to extra or changed work absent such a signed change order; if GP nonetheless performs extra work, GP may recover its value in quantum meruit. GP is not responsible for existing plumbing, heating, or gas systems outside its scope; code-required upgrades and concealed conditions may require a change order at additional cost. **Hazardous materials:** if suspected asbestos, lead, mold, or other hazardous substances are encountered, GP may suspend the Work; testing and abatement are Purchaser's responsibility, performed by qualified third parties at Purchaser's expense, with price and schedule equitably adjusted. **Pre-existing conditions:** aged, corroded, or deteriorated pipes, fixtures, and components may leak or fail during ordinary service, drain cleaning, or testing; GP is not liable for such failures or resulting damage attributable to pre-existing deterioration, and drain-cleaning and stoppage-clearing work carries no warranty unless expressly stated.

5. Delays; Limitation of Liability; Damages

GP is not liable for delays caused by events beyond its reasonable control (including weather, material shortages, labor disputes, force majeure, government action, or acts or omissions of Purchaser or third parties), nor for incidental or consequential damages from delay. To the fullest extent permitted by law, GP's total aggregate liability shall not exceed the contract price, and GP shall not be liable for incidental, consequential, special, or punitive damages. If Purchaser breaches, GP may recover its reasonable direct damages, including mobilization, materials, overhead, lost anticipated profit on the project, delay damages, and attorneys' fees and costs on a mutual basis under Civil Code § 1717.

6. Permits; Environmental

Permit fees are excluded unless the estimate states otherwise; Purchaser pays for required permits. On commercial or tenant-improvement projects, the general contractor is responsible for burn or comparable permits required by the landlord or site authority. The Work assumes no environmental permits are required; if GP determines one is needed, Purchaser shall retain professionals and obtain it, and shall defend and indemnify GP against environmental claims arising from missing or inadequate permits or pre-existing site conditions, except to the extent caused by GP's negligence, willful misconduct, or violation of law.

7. Exclusions; Purchaser-Supplied Items

Unless expressly stated, the Work excludes: core drilling; roof cuts, vent-flange installation, and patching of roofs, walls, ceilings, or floors; concrete cutting, removal, and patching; trenching, backfilling, and tamping; electrical or other wiring; and removal of old materials beyond what is reasonably necessary. No warranty is given on Purchaser-supplied fixtures or materials, and Purchaser pays any fees to repair or reinstall them.

8. Down Payment and Progress Payments (Home Improvement)

THE DOWN PAYMENT MAY NOT EXCEED $1,000 OR 10 PERCENT OF THE CONTRACT PRICE, WHICHEVER IS LESS.

The schedule of progress payments must specifically describe each phase of work, including the type and amount of work or services scheduled to be supplied in each phase, along with the amount of each proposed progress payment. IT IS AGAINST THE LAW FOR A CONTRACTOR TO COLLECT PAYMENT FOR WORK NOT YET COMPLETED, OR FOR MATERIALS NOT YET DELIVERED. HOWEVER, A CONTRACTOR MAY REQUIRE A DOWNPAYMENT.

9. Limited Warranty

GP warrants its workmanship for one (1) year from substantial completion; manufacturer warranties pass through on the manufacturer's terms. GP will, at its option, repair or replace defective workmanship upon written notice within the warranty period. **TO THE FULLEST EXTENT PERMITTED BY LAW, ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED.** The warranty excludes damage from misuse, neglect, alterations or work by others, normal wear, acts of God, and pre-existing conditions under Section 4, and is non-transferable.

10. Termination

GP may terminate for cause if Purchaser fails to pay when due or refuses to sign a reasonable change order required by differing site conditions. Purchaser may terminate by written notice and shall pay GP for (a) completed unpaid Work, (b) project-specific materials, and (c) direct damages under Section 5 — except termination for GP's uncured material breach, or within the Right-to-Cancel period (Section 13), which is without penalty.

11. Indemnification

Purchaser shall defend, indemnify, and hold GP harmless from claims, penalties, or assessments arising from Purchaser's breach of this agreement or the acts, omissions, or misrepresentations of Purchaser or its employees, agents, or design professionals. Consistent with Civil Code § 2782, this does not extend to claims arising from GP's sole negligence, willful misconduct, or violation of law.

12. Insurance Disclosures

Commercial General Liability: GP carries CGL insurance written by TheLiberty Company Insurance Brokers; call 888-918-3960 to verify coverage. **Workers' Compensation:** GP carries workers' compensation insurance for all employees.

13. Buyer's Right to Cancel

Three-Day Right to Cancel

You, the buyer, have the right to cancel this contract within three business days. You may cancel by emailing, mailing, faxing, or delivering a written notice to the contractor at the contractor's place of business by midnight of the third business day after you received a signed and dated copy of the contract that includes this notice. Include your name, your address, and the date you received the signed copy of the contract and this notice.

If you cancel, the contractor must return to you anything you paid within 10 days of receiving the notice of cancellation. For your part, you must make available to the contractor at your residence, in substantially as good condition as you received them, goods delivered to you under this contract or sale. Or, you may, if you wish, comply with the contractor's instructions on how to return the goods at the contractor's expense and risk. If you do make the goods available to the contractor and the contractor does not pick them up within 20 days of the date of your notice of cancellation, you may keep them without any further obligation. If you fail to make the goods available to the contractor, or if you agree to return the goods to the contractor and fail to do so, then you remain liable for performance of all obligations under the contract.

For buyers 65 or older, "three" and "third" are replaced with "five" and "fifth." For repair or restoration of residential premises damaged by a declared disaster, the cancellation period is seven business days. A detachable Notice of Cancellation form is provided with the estimate.

14. Mechanics Lien Warning; GP's Lien Rights

MECHANICS LIEN WARNING:

Anyone who helps improve your property, but who is not paid, may record what is called a mechanics lien on your property. A mechanics lien is a claim, like a mortgage or home equity loan, made against your property and recorded with the county recorder.

Even if you pay your contractor in full, unpaid subcontractors, suppliers, and laborers who helped to improve your property may record mechanics liens and sue you in court to foreclose the lien. If a court finds the lien is valid, you could be forced to pay twice or have a court officer sell your home to pay the lien. Liens can also affect your credit.

To preserve their right to record a lien, each subcontractor and material supplier must provide you with a document called a 'Preliminary Notice.' This notice is not a lien. The purpose of the notice is to let you know that the person who sends you the notice has the right to record a lien on your property if they are not paid.

BE CAREFUL. The Preliminary Notice can be sent up to 20 days after the subcontractor starts work or the supplier provides material. This can be a big problem if you pay your contractor before you have received the Preliminary Notices.

You will not get Preliminary Notices from your prime contractor or from laborers who work on your project. The law assumes that you already know they are improving your property.

PROTECT YOURSELF FROM LIENS. You can protect yourself from liens by getting a list from your contractor of all the subcontractors and material suppliers that work on your project. Find out from your contractor when these subcontractors started work and when these suppliers delivered goods or materials. Then wait 20 days, paying attention to the Preliminary Notices you receive.

PAY WITH JOINT CHECKS. One way to protect yourself is to pay with a joint check. When your contractor tells you it is time to pay for the work of a subcontractor or supplier who has provided you with a Preliminary Notice, write a joint check payable to both the contractor and the subcontractor or material supplier.

For other ways to prevent liens, visit CSLB's internet website at www.cslb.ca.gov or call CSLB at 800-321-CSLB (2752).

REMEMBER, IF YOU DO NOTHING, YOU RISK HAVING A LIEN PLACED ON YOUR HOME. This can mean that you may have to pay twice, or face the forced sale of your home to pay what you owe.

Upon satisfactory payment for any portion of the Work, GP will, on request and before further payment, furnish a full unconditional lien release for that portion under Civil Code §§ 8400 and 8404. **Acknowledgment of GP's lien rights:** Purchaser acknowledges GP is a direct contractor entitled to record a mechanics lien against the Property under Civil Code §§ 8400 et seq. If any invoice for completed Work or delivered materials remains unpaid more than thirty (30) days, GP may record and foreclose a mechanics lien in addition to all other remedies. GP may serve a 20-day Preliminary Notice under § 8200 et seq. at any time, and Purchaser's signature on the estimate acknowledges notice of GP's intent to preserve lien rights. Purchaser is responsible for GP's reasonable attorneys' fees, court costs, recording fees, and collection costs in recording and enforcing the lien to the fullest extent allowed by Civil Code § 1717 and §§ 8400 et seq., and shall not withhold or direct any third party (including a lender or escrow holder) to withhold or divert funds owed for completed Work to avoid lien obligations. Nothing herein waives Purchaser's statutory rights, including the right to dispute any lien under Civil Code §§ 8460 et seq.

Purchaser Initials: _____

15. CSLB Notice

Information about the Contractors State License Board (CSLB): CSLB is the state consumer protection agency that licenses and regulates construction contractors. Contact CSLB for information about the licensed contractor you are considering, including information about disclosable complaints, disciplinary actions, and civil

judgments that are reported to CSLB.
Use only licensed contractors. If you file a complaint against a licensed contractor within the legal deadline (usually four years), CSLB has authority to investigate the complaint. If you use an unlicensed contractor, CSLB may not be able to help you resolve your complaint. Your only remedy may be in civil court, and you may be liable for damages arising out of any injuries to the unlicensed contractor or the unlicensed contractor's employees.
For more information: Visit www.cslb.ca.gov, call 800-321-CSLB (2752), or write CSLB at P.O. Box 26000, Sacramento, CA 95826.

16. Dispute Resolution; Binding Arbitration; Governing Law

The parties will first attempt good-faith negotiation for thirty (30) days, then non-binding mediation in Ventura County, California. Any unresolved controversy or claim arising out of or relating to this agreement shall be resolved by binding arbitration administered by the AAA under its Construction Industry Arbitration Rules, before a single arbitrator in Ventura County; judgment on the award may be entered in any court of competent jurisdiction, and the arbitrator may award any remedy available in court, including prevailing-party fees under Civil Code § 1717. Carve-outs: either party may bring an individual small-claims action, and GP may record and foreclose a mechanics lien, file a stop-payment notice, or assert a payment-bond claim in court. The parties waive any class, collective, or representative action. This agreement is governed by California law; any permitted judicial action shall be brought exclusively in the state courts of Ventura County.

"NOTICE: BY INITIALING IN THE SPACE BELOW YOU ARE AGREEING TO HAVE ANY DISPUTE ARISING OUT OF THE MATTERS INCLUDED IN THE 'ARBITRATION OF DISPUTES' PROVISION DECIDED BY NEUTRAL ARBITRATION AS PROVIDED BY CALIFORNIA LAW AND YOU ARE GIVING UP ANY RIGHTS YOU MIGHT POSSESS TO HAVE THE DISPUTE LITIGATED IN A COURT OR JURY TRIAL. BY INITIALING IN THE SPACE BELOW YOU ARE GIVING UP YOUR JUDICIAL RIGHTS TO DISCOVERY AND APPEAL, UNLESS SUCH RIGHTS ARE SPECIFICALLY INCLUDED IN THE 'ARBITRATION OF DISPUTES' PROVISION. IF YOU REFUSE TO SUBMIT TO ARBITRATION AFTER AGREEING TO THIS PROVISION, YOU MAY BE COMPELLED TO ARBITRATE UNDER THE AUTHORITY OF THE CALIFORNIA CODE OF CIVIL PROCEDURE. YOUR AGREEMENT TO THIS ARBITRATION PROVISION IS VOLUNTARY."
"WE HAVE READ AND UNDERSTAND THE FOREGOING AND AGREE TO SUBMIT DISPUTES ARISING OUT OF THE MATTERS INCLUDED IN THE 'ARBITRATION OF DISPUTES' PROVISION TO NEUTRAL ARBITRATION."
Purchaser Initials: _____ GP Initials: _____

17. Communications, Signatures, and Marketing

Electronic communications (email, text, fax, electronic document delivery) constitute written communication, including for change orders under Section 4, and electronic signatures (e.g., DocuSign) have the same effect as wet-ink signatures under the E-SIGN Act and California UETA. GP may photograph or video the Property, equipment, and installation — before, during, and after completion of the Work — and use those images, along with Purchaser testimonials, in marketing only if Purchaser checks the corresponding box on the estimate. Purchaser may revoke this consent at any time by written notice to GP, effective for future use; GP will remove Purchaser-identifiable images from active marketing materials within a reasonable time after revocation but is not required to recall materials already distributed. Transactional email requires no separate consent; marketing email or SMS is sent only with opt-in (CAN-SPAM, TCPA, CCPA/CPRA), and Purchaser may opt out at any time. GP keeps Purchaser's contact information confidential and does not sell it.

ACCEPTANCE
By signing the attached estimate, proposal, or invoice, Purchaser acknowledges receiving a copy of these Terms and Conditions, including the Mechanics Lien Warning, CSLB Notice, Right-to-Cancel notice, insurance disclosures, down-payment and progress-payment limits, and binding arbitration provision, and agrees to be bound by them. Purchaser's separate initials in the arbitration notice above are required for the arbitration provision to be enforceable.